

Leading
South Africa
Towards A
Cancer-free
Society

CANSA
INTEGRATED
REPORT
2025/2026



Research • Educate • Support



ABOUT OUR INTEGRATED REPORT

The Cancer Association of South Africa (CANSA) is a registered non-profit organisation fighting cancer. It enables research, educates the public and advocates for and supports all people affected by cancer. Our vision is to lead South Africa towards a cancer-free society.

Scope and boundary

Our integrated annual report covers the financial period 1 April 2025 to 31 March 2026. This report is structured around our strategic goals and covers noteworthy events and developments during the reporting period.

All financial information has been extracted from our financial statements, which have been audited by our independent auditors, BDO South Africa Incorporated.

Our integrated report should be read in conjunction with our full annual financial statements, available on our website at <https://cansa.org.za/integrated-reports-and-financial-statements>.

Materiality

In determining the key topics to be discussed in this report, we applied the principle of materiality. This report therefore focuses on those issues, topics and challenges that materially affect CANSA and its ability to fulfil its mission and create and preserve value over time. Our material matters influence our strategy and inform the contents of this report.

Target readers

This report provides our readers and stakeholders with a broad overview of our operations and insights into our strategy, funding base, risks and opportunities, achievements and challenges. For stakeholders requiring further information, please contact us directly or visit our website (www.cansa.org.za)

Reporting frameworks and combined assurance

This Integrated Report has been prepared with reference to, and is informed by, the following reporting frameworks and standards:

- International Financial Reporting Standards (IFRS), as applicable to the organisation's financial statements.
- King V Code on Corporate Governance for South Africa, 2025, including the King V Foundational Concepts, Glossary and Disclosure Framework, applying an 'apply and explain' approach.
- Integrated Reporting Framework (January 2021), issued by the IFRS Foundation, which informs our integrated-thinking and value-creation reporting.
- United Nations Sustainable Development Goals (SDGs), which inform the context and alignment of our strategic priorities and impact reporting.

Assurance over our governance, financial reporting and selected operational information is provided through a combined assurance approach. This includes oversight by the Board and its committees; independent external audit of the annual financial statements; internal audit services provided by PricewaterhouseCoopers Inc.; management controls and compliance processes; and regulatory oversight and reporting to relevant authorities, including the Departments of Social Development, Health, Employment and Labour, and the South African Revenue Service (SARS).

Board responsibility statement

CANSA's Board of Directors acknowledges its responsibility to ensure the integrity of this report and, in reviewing this report, is satisfied that it offers a balanced and transparent account of matters materially impacting CANSA and its prospects.

This report was approved by the Board and signed on its behalf by:

Jene' Palmer

Chairperson: Board

October 2026

Feedback

Feedback on this report can be submitted to info@cansa.org.za

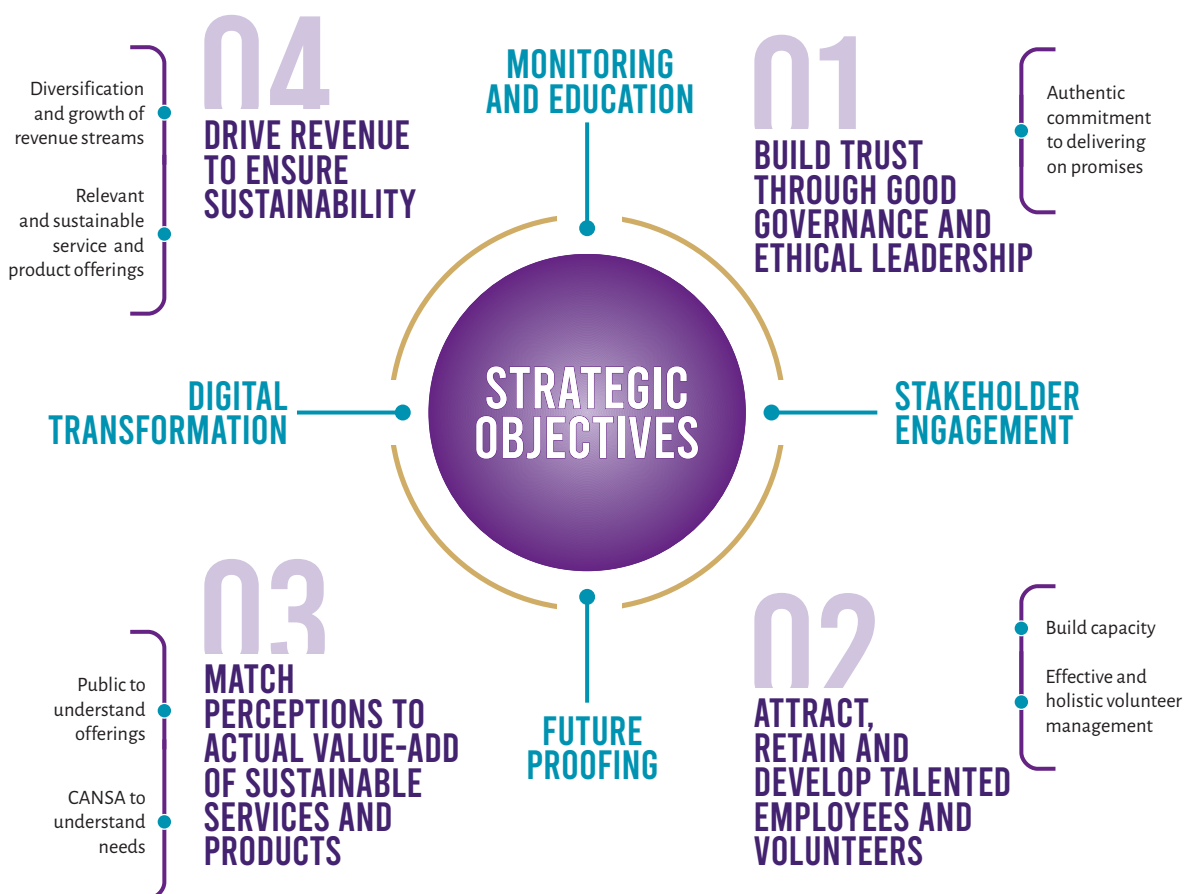
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NAVIGATING THIS REPORT

The following icons link each of our strategic pillars to the various sections of this report.



Our business model also reflects contributions to the Sustainable Development Goals (SDGs). CANSA has contributed towards these SDGs, in some capacity, during the reporting period:



You can learn more about each of the SDGs at <https://sdgs.un.org/>



THE CANCER CHALLENGE

THE CANCER CHALLENGE

Cancer remains a major and growing public-health challenge in South Africa. The International Agency for Research on Cancer estimates that, in 2024, South Africa experienced approximately 101 600 new cancer cases and 55 400 cancer deaths. An estimated 240 700 people were living with a cancer diagnosis made within the previous five years. The leading cancers by estimated new cases were prostate, breast, cervical, lung and colorectal cancer.

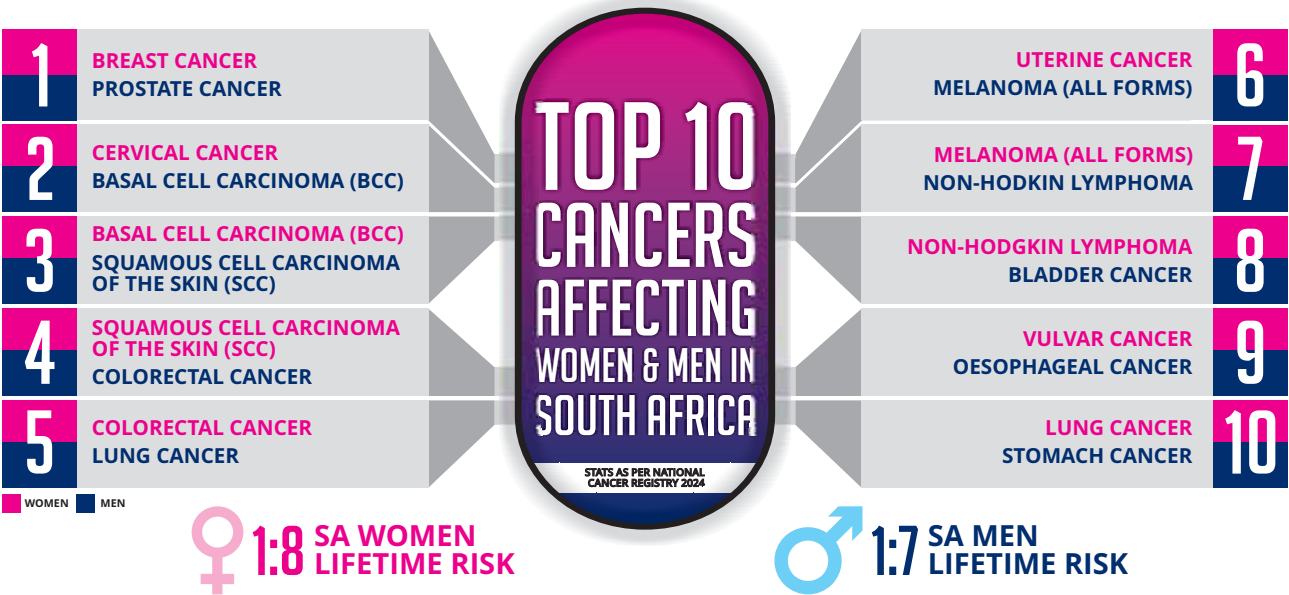
South Africa's cancer burden reflects a combination of population growth and ageing, persistent exposure to preventable risk factors, infection-related cancers, and unequal access to prevention, early detection, diagnosis, treatment and palliative care. National registry data remain essential; however, they are pathology-based and subject to reporting lag; they do not, on their own, capture the full underlying burden of cancer, particularly where diagnosis and access to services are limited.

Cancer care is specialised, complex and costly. The burden falls disproportionately on low- and middle-income countries, where cancer risk-reduction, diagnosis, treatment and palliative-care resources are often constrained. In South Africa, inequities between provinces and between the public and private health sectors continue to affect access to timely, quality cancer services.

How will we meet these challenges?

South Africa requires a comprehensive, adequately funded cancer-control response across prevention, early detection, diagnosis, treatment, survivorship and palliative care. While current national estimates indicate that more than 100 000 people were newly diagnosed with cancer in South Africa in 2024, the Percept modelling commissioned by the Cancer Alliance and CANSA focused on six priority cancer groups — cervical, breast, prostate, lung, haematological and childhood cancers. It is projected that there will be a substantial increase in these cancers by 2030. It is estimated that an additional R50 billion in public-sector investment over the next decade would be required to respond to the modelled burden. The estimate is therefore an important planning indicator but does not represent the full cost of all cancers in South Africa.

CANSA has an important role in helping to meet this challenge. Through evidence-based education, risk-reduction initiatives, screening and early-detection services, patient navigation, psychosocial and practical support, palliative-care support, research, advocacy, and partnerships, CANSA can help reduce preventable cancer risk, promote earlier diagnosis, support people affected by cancer, and advocate for more equitable, accessible, and quality cancer services. We continue to work with communities, government, health professionals, civil-society organisations, funders and the private sector to strengthen South Africa's collective cancer response. As a community-driven and volunteer-based organisation that has been fighting cancer since 1931, we believe that community development and mobilisation are fundamental to the successful delivery of our mission.



CANSA'S LEADING ROLE

WHAT WE DO

01 RESEARCH

- Collaborative research aiming to promote and support innovative, effective, and relevant approaches to the prevention, diagnosis, and treatment of cancer and to address the high cancer burden in South Africa.
- The core research focuses on reducing cancer risk, promoting early detection and diagnosis, and optimising patient treatment, care, and support, including palliation. We use evidence-based research to inform our advocacy work, health education programmes, and our services to people living with cancer and the broader public.
- CANSA Seal of Recognition contributes to cancer risk reduction and encourages you to read product labels and make informed choices.

02 EDUCATE

- Raising health awareness to lower the cancer risk.
- Promoting early detection and the importance of screening, allowing for more effective treatment.
- Championing advocacy to influence policymakers in cancer-control issues, creating public awareness of carcinogens.
- Wellness screening and mobile health clinics.

03 SUPPORT

- Care and support services – comprises CANSA Tele Counselling, Stoma, Care Homes, CANSA TLC Lodging, Clinical support, Counselling, Home-Based Care, CANSA Help Desk, Online Support groups and platforms and CANSA Information and Support Desks at public hospitals.
- Advocacy - giving those affected by cancer a voice and protecting their right to healthcare.

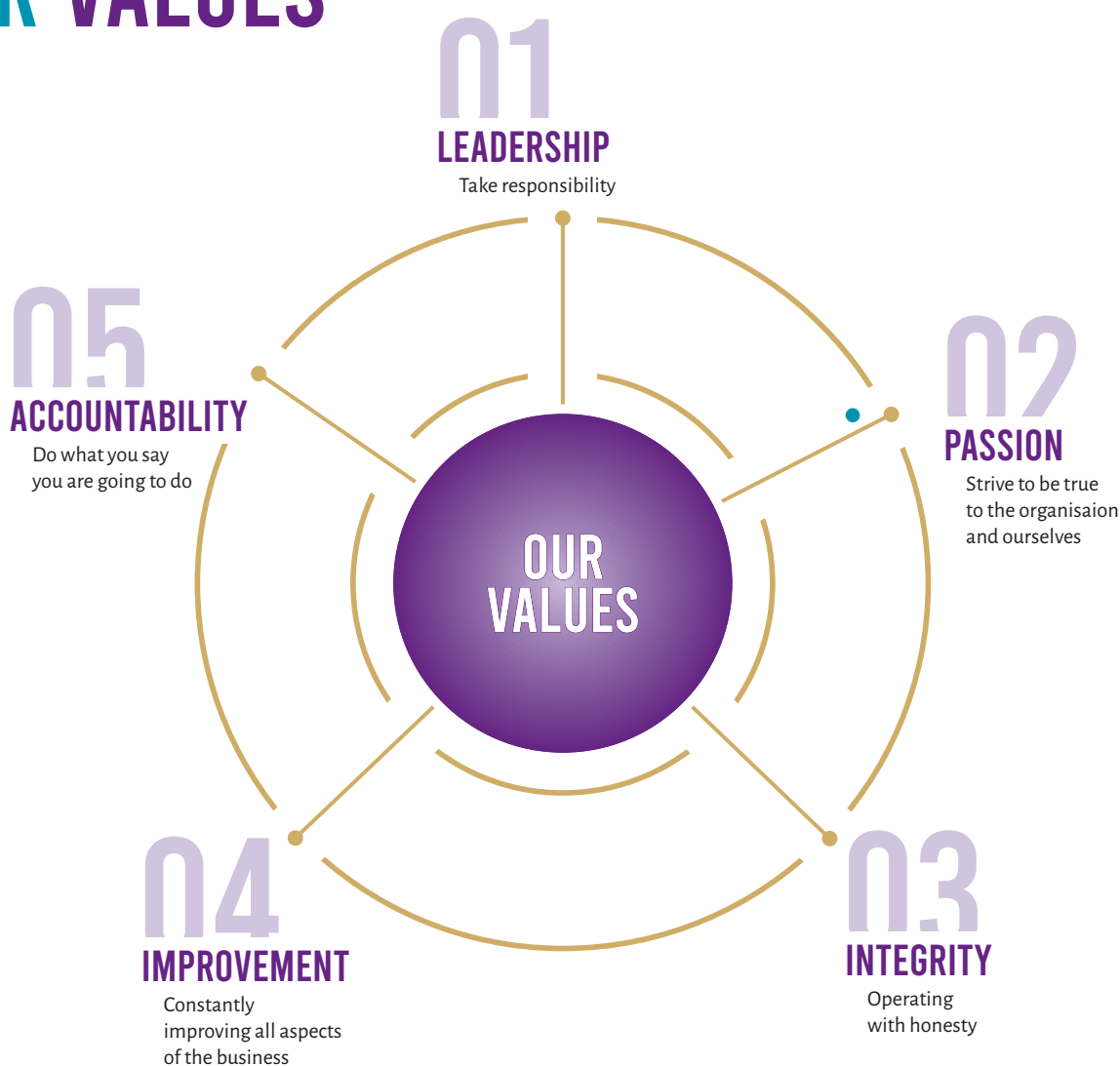
OUR VISION

Leading South Africa towards a cancer-free society

OUR MISSION

As a non-profit organisation fighting cancer, we enable research, educate the public and advocate for and support all people affected by cancer.

OUR VALUES



HOW WE OPERATE

EXECUTIVE COMMITTEE (EXCO)

CHIEF EXECUTIVE OFFICER
Elize Joubert

CHIEF FINANCIAL OFFICER
Peter Mukheli

EX-OFFICIO MEMBERS

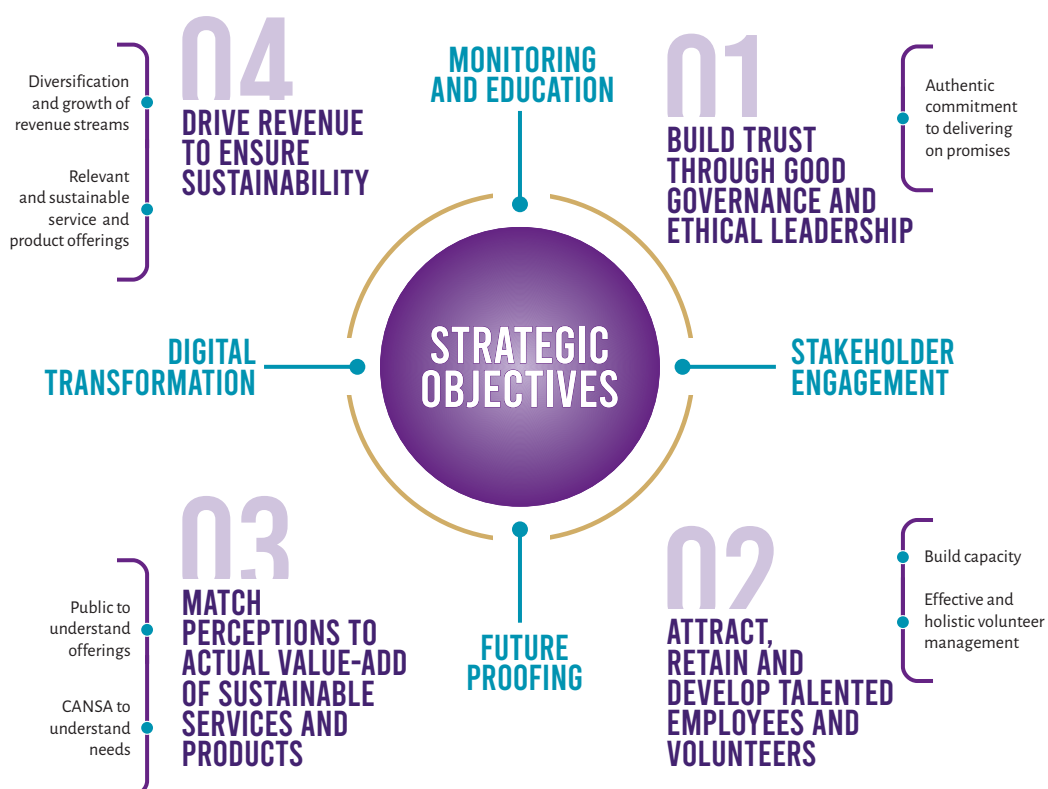
CENTRALISED FUNCTIONS

- Sustainability
- Service
- Human Resources
- Marketing & Communication
- Research
- Advocacy
- Financial Management

Our business model philosophy

CANSA's business model is built around a simple principle: our mission determines how we organise ourselves, use our resources and work with others. As a non-profit organisation, our success is measured by our ability to translate the resources, relationships, knowledge and capabilities available to us into meaningful and sustainable impact for people affected by cancer and the communities we serve.

No single part of CANSA can achieve this alone. Our model brings together the expertise of our employees, the reach and commitment of our volunteers, community participation, sustainable funding, effective systems and infrastructure, sound governance and strong external partnerships. Together, these elements enable CANSA to advance research, educate and advocate, and provide care and support, while remaining responsive to changing needs and circumstances.





How our business model supports our mission

CANSA's business model reflects how the different parts of CANSA work together to deliver our :

- **Mission-led:** Our vision, mission and values guide our priorities, decisions and allocation of resources.
- **People - and community-centred:** The needs and experiences of people affected by cancer, their families and communities inform how we design and deliver our services and programmes.
- **Powered by our people and volunteers:** The skills and experience of our employees, together with the commitment and reach of our volunteers and community networks, are fundamental to delivering our mission.
- **Connected and collaborative:** We work with government, healthcare professionals, researchers, donors, civil society and the private sector to strengthen the collective response to cancer.
- **Accessible:** Our CANSA Care Centres, Care Homes, support and information services, community-based activities provide an important physical presence, complemented by digital and virtual channels that enable people to access services, support and information in different ways
- **Evidence-informed:** Research, stakeholder insights, experience and performance inform our programmes, advocacy and decision-making.
- **Integrated and accountable:** Clear accountability, sound governance and effective oversight support responsible decision-making and stewardship of resources entrusted to CANSA.

Together, these elements enable CANSA to use its resources and capabilities effectively, adapt to changing needs and extend the reach and impact of its work while maintaining the capacity required to deliver its mission over time.

Safeguarding our future

CANSA's ability to fulfil its mission depends on it remaining relevant, responsive and sustainable in a changing health, social, economic and technological environment. As South Africa's cancer burden grows and the needs of people and communities affected by cancer evolve, CANSA must continue to adapt how it works, while remaining firmly anchored in its vision, mission and values.

Our five-year strategy, effective from April 2023, sets CANSA's priorities for directing its resources, capabilities and partnerships towards areas where they can make the greatest difference. It provides a common focus for advancing research, educating the public, advocating for equitable access to cancer care, and supporting people affected by cancer.

The Board provides strategic direction and oversight, while management is responsible for translating the strategy into clearly defined priorities and actions, identifying emerging risks and opportunities, and measuring performance and impact.

Financial sustainability, operational effectiveness, innovation and responsible stewardship remain essential to CANSA's future. They are not ends in themselves: they enable us to extend our reach and impact and preserve CANSA's capacity to deliver on its mission over the long term.



CANSA'S GOVERNANCE

CHAIRPERSON'S REPORT

Building tomorrow, Today 95 years of purpose

This year, CANSA celebrates 95 years of service to the people of South Africa.

It is an extraordinary milestone and an opportunity to recognise the generations of people who have built and sustained this organisation: people affected by cancer and their families, volunteers, employees, researchers, donors, partners, healthcare professionals and community supporters who have shared a belief that we can make a difference in the fight against cancer.

Our history matters. It gives CANSA experience, credibility and deep roots in the communities we serve. But an anniversary of this significance also invites us to look forward.

The responsibility entrusted to today's leadership is not simply to preserve what previous generations have built. It is to ensure that CANSA continues to evolve, remains relevant and has the capacity to serve people affected by cancer for generations to come.

That is what **Building tomorrow, Today** means to us.

It recognises that the decisions we make today - about our strategy, people, volunteers, research, partnerships, resources, technology and governance - will determine the organisation CANSA becomes tomorrow.

A changing environment requires us to keep adapting

The environment in which CANSA operates is changing, and the need for our work remains significant.

The cancer burden continues to place pressure on individuals, families, communities and the health system. Inequality in access to prevention, early detection, treatment and support remains a particular concern. For many people, geography, financial circumstances and the capacity of the healthcare system continue to influence the cancer journey.

At the same time, South Africa's healthcare system is entering an important period of change. The implementation of National Health Insurance (NHI) and the broader pursuit of universal health coverage have the potential to reshape how healthcare is funded, organised and accessed. CANSA supports the principle that all South Africans should have equitable access to quality healthcare, irrespective of their financial circumstances.

For CANSA, however, the important strategic question extends beyond the implementation of NHI itself. We need to consider what role CANSA should play in the healthcare system of the future. Our contribution spans cancer prevention and education, screening and early detection, patient support and navigation, advocacy, research and the mobilisation of communities and volunteers.



Ms Jené Palmer
CANSAs Chairperson



As the health system evolves, we must ensure that these capabilities remain relevant, complementary and responsive to areas where CANSA can make the greatest difference.

Building tomorrow therefore requires us to position CANSA deliberately for this changing environment. This includes strengthening our relationships with government, healthcare providers, researchers and other partners; demonstrating the value and impact of our programmes; and using our experience, evidence and advocacy voice to help advance more equitable cancer outcomes. It also requires us to remain sufficiently adaptable to respond as the future healthcare model becomes clearer.

Economic conditions present another challenge. Financial pressure affects the people and communities we serve, while simultaneously affecting donors, corporate partners, fundraising and CANSA's own cost base. We therefore face a difficult reality: the demand for support can grow at precisely the time when the resources available to respond are under pressure.

Technology is also changing how people access information and support, how research is undertaken and how organisations operate. Artificial intelligence, digital platforms and better use of data offer considerable opportunities to extend our reach, improve efficiency and strengthen evidence-based decision-making. They also bring new responsibilities relating to privacy, cybersecurity, data quality, misinformation, responsible use of AI and digital inclusion.

These changes reinforce an important lesson for a 95-year-old organisation: longevity cannot be achieved by standing still.

Building tomorrow through the decisions we make today

CANSA's five-year strategy has provided a framework for strengthening the organisation and directing our resources towards our mission. As we approach the final year of the current strategic cycle, our attention is increasingly turning towards what CANSA will need to become during its next chapter.

Building tomorrow requires us to make deliberate choices today.

It means continuing to strengthen CANSA's financial and organisational sustainability so that our mission is supported by a resilient organisation. It means making careful decisions about where limited resources can make the greatest difference and continuing to diversify the sources of income on which our programmes and services depend.

It means strengthening our ability to use research, data and evidence not only in our contribution to cancer knowledge, but also to understand changing needs, measure our impact and make better decisions about priorities and resource allocation.

It means embracing innovation where it can strengthen our reach and effectiveness, while ensuring that technology remains a means of advancing our mission rather than an end in itself. Digital innovation must help us reach people, not create new barriers for those already disadvantaged.

And it means continuing to build organisational resilience - the ability to adapt, learn and continue serving people even as the environment around us changes.

Investing in people who will carry CANSA forward

Organisations do not build their future through strategies and systems alone. They do so through people.

Our employees bring the knowledge, commitment and professional capability required to translate CANSA's mission into action.

Developing our people, strengthening leadership capability and planning responsibly for succession are therefore investments in CANSA's future.

The same is true of our volunteers.

Volunteers have been part of the fabric of CANSA throughout its history. Their time, skills, lived experience and community relationships extend our reach and connect CANSA with communities throughout South Africa.

As we look towards the future, our responsibility is not simply to attract volunteers, but to listen to them, equip and develop them, support their contribution and create meaningful opportunities for the next generation of volunteers to participate in CANSA's mission.

Leadership continuity is equally important. The Board recognises that succession planning - for executive leadership, other critical organisational roles and the Board itself - is an essential part of responsible stewardship. An organisation that intends to endure must continually develop the people and capabilities required for its next chapter.

Research, evidence and a trusted voice

Research has been central to CANSA's contribution over many decades and remains fundamental to our future.

The cancer environment is changing rapidly. Advances in research, diagnostics, treatment, genomics, technology and artificial intelligence are creating possibilities that could scarcely have been imagined during CANSA's early years. Yet scientific progress has greatest value when it ultimately improves outcomes for people.

CANSA must therefore continue to support credible research while strengthening the connection between evidence, advocacy, education and the needs of people affected by cancer.

There is another dimension to this responsibility. The proliferation of information through digital and social media - and increasingly through artificial intelligence - makes access to credible, evidence-based cancer information more important than ever. CANSA has a responsibility to remain a trusted voice, helping people distinguish evidence from misinformation at moments when the information they receive can profoundly affect their choices.

Building tomorrow therefore also means protecting and strengthening CANSA's credibility as an organisation grounded in evidence.

Sustainability is about mission

CANSA's financial performance is discussed elsewhere in this Integrated Report. From the Board's perspective, however, financial sustainability has a much broader significance.

Every resource entrusted to CANSA - whether through a donation, sponsorship, grant, fundraising initiative, investment or other source - carries a responsibility. We must use those resources prudently and direct them towards sustaining and advancing our mission.

Diversifying income, strengthening financial controls, improving operational efficiency and making disciplined choices about expenditure are therefore not simply financial activities. They are part of ensuring that CANSA retains the capacity to serve people affected by cancer into the future.

We are encouraged by the progress made during the year, while recognising that financial resilience will require continued attention. The funding environment remains challenging and CANSA must continue to innovate, strengthen partnerships and demonstrate clearly the difference that entrusted resources enable us to make.

Governance as stewardship

For the Board, stewardship of a 95-year-old organisation carries a particular responsibility.

Sound governance is fundamental to maintaining the trust on which CANSA depends. People affected by cancer trust us at vulnerable moments in their lives. Donors trust us with their resources.

Volunteers trust us with their time and commitment. Employees, partners and communities trust CANSA to act with integrity and remain focused on its purpose.

That trust depends fundamentally on how we behave.

The Board recognises that ethical leadership and a strong organisational culture cannot be established through policies and codes alone. They are shaped by the values demonstrated by those who lead the organisation, the behaviours that are encouraged and rewarded, the willingness of people to speak up when something is wrong, and the way in which the organisation responds when its standards are not met.

CANSA's values therefore provide an important foundation for how we expect directors, employees and volunteers to conduct themselves. The Board and management have a responsibility to reinforce those values through their own conduct and to foster an environment in which people feel able to raise concerns without fear of inappropriate consequence.

During the year, there were instances where CANSA's ethical standards and control environment were tested. These matters are reported more fully elsewhere in this Integrated Report. While such incidents are regrettable, they also reinforce why effective reporting mechanisms, appropriate investigation, accountability and corrective action are essential components of a healthy ethical culture. Our responsibility is not to suggest that ethical failures will never occur, but to ensure that CANSA is able to identify them, respond appropriately and learn from them.

The availability and use of CANSA's independent ethics reporting mechanism is an important part of this environment. It provides employees and stakeholders with a channel through which suspected unethical conduct or misconduct can be raised and appropriately investigated. The Board regards the willingness to speak up - and the organisation's willingness to listen and act - as important indicators of an ethical culture.

During the year, we also continued to strengthen the Board's own effectiveness. The Board undertook an evaluation of its performance, assessed its collective skills and experience and continued to strengthen succession planning and Board development. The Board Charter and committee governance arrangements were reviewed as part of our commitment to evolving governance practice.

We were also pleased to welcome Ms Koketjo Mnisi and Dr Brenda Kubheka-Chauke to the Board during the year. Their appointments further strengthen the range of skills, experience and perspectives available to the Board and form part of our continuing approach to Board renewal and succession. As CANSA's strategy and operating environment evolve, we recognise the importance of ensuring that the Board's collective capabilities evolve with them.

These activities are not governance exercises undertaken for their own sake. They are intended to ensure that the Board has the capabilities, structures, information and ethical foundation required to provide effective direction and oversight as CANSA's environment becomes more complex.

Our governance approach increasingly asks a simple but important question: what evidence do we have that our governance arrangements are working and contributing to CANSA's ability to achieve its mission?

That includes evidence that our values are reflected in behaviour, that concerns can be raised and appropriately addressed, and that lessons from failures or weaknesses lead to stronger practices.

Listening to those who have a stake in CANSA's future

CANSA cannot build tomorrow alone.

Our ability to achieve meaningful impact depends on the quality of our relationships with the people affected by cancer, communities, employees, volunteers, donors, partners, researchers, healthcare stakeholders, government, the media and the broader public.

These stakeholders do not always have identical needs or expectations. Responsible governance requires us to listen carefully, understand legitimate interests and, where those interests compete, make balanced decisions consistent with CANSA's mission, values, available resources and long-term sustainability.

Stakeholder perspectives will be particularly important as we develop CANSA's next five-year strategy. The process provides an opportunity to reflect on what has worked, what we have learned, where needs are changing and where CANSA can make the greatest difference in the years ahead.

The strategy that emerges must be ambitious about our impact, but equally realistic about our resources and capabilities. Above all, it must remain anchored in why CANSA exists.

The next chapter

Ninety-five years is an achievement worth celebrating. But it is also a reminder that an organisation's legacy is created one generation at a time.

We have much to be proud of, but there is much still to do.

As we prepare CANSA for its next strategic cycle, we must be willing to ask difficult questions. What must we preserve because it remains fundamental to our mission? What should we strengthen? What must we do differently? What role should CANSA play in South Africa's future healthcare system? And where can CANSA make the greatest contribution in a changing cancer landscape?

Whatever changes the future requires of CANSA, our values must remain constant. The organisation we build for tomorrow must continue to be one in which integrity, accountability, compassion and responsible stewardship are reflected not only in what we say, but in how we act.

Building tomorrow, today is ultimately an expression of stewardship. It is about recognising that the decisions we make, the people and volunteers we develop, the research and evidence we support, the partnerships we strengthen, the technology we embrace responsibly and the resources we protect today will determine CANSA's ability to serve tomorrow.

The measure of CANSA's future will not simply be whether this organisation continues to exist. It will be whether it continues to make a meaningful difference in the lives of people affected by cancer.

In gratitude

I extend my sincere appreciation to my fellow Board and committee members for their commitment, insight and stewardship throughout the year.

To our Chief Executive Officer, Ms Elize Joubert, and the executive and management teams, thank you for your leadership and for translating CANSA's strategy into action in an increasingly complex environment.

To our employees and volunteers across South Africa, thank you for bringing CANSA's mission to life every day. Whether through supporting someone affected by cancer, educating a community, contributing to research, advocating for change or raising the resources that make our work possible, your contribution forms part of the legacy we celebrate this year.

To our donors, sponsors, research and healthcare partners, government stakeholders, community partners and supporters, thank you for continuing to place your trust in CANSA and for working alongside us.

And, most importantly, to every person affected by cancer who turns to CANSA for information, support, advocacy or hope: you are the reason this organisation exists.

As we celebrate 95 years, we honour those who built CANSA before us by ensuring that what we build today is worthy of those who will depend on CANSA tomorrow.

Ms Jené Palmer

CANSA Chairperson



HOW WE MANAGE GOVERNANCE

CANSA is committed to sound, ethical and effective governance as foundational for achieving our mission and sustaining the trust of the people and communities we serve.

The Board is the focal point and custodian of governance within CANSA. It provides strategic direction, exercises independent oversight of the organisation and holds management accountable for the implementation of strategy and the responsible stewardship of the financial, human and other resources entrusted to CANSA.

CANSA applies the principles of King V™ proportionately, taking account of our purpose as a non-profit organisation, our scale and resources, the nature of our activities and the interests of our stakeholders. Our governance arrangements are designed to support the King V™ governance outcomes of an ethical culture that promotes integrity and fairness, performance and long-term value creation, conformance and prudent control and legitimacy to build public trust.

Our governance is deepened actionable oversight supported by three interrelated pillars:

Strategic leadership and oversight

The Board provides strategic direction and oversight to ensure that CANSA remains focused on its purpose and creates sustainable value through the achievement of its mission. The Board:

- participates in developing and approving CANSA's strategy;
- monitors organisational performance against approved strategic objectives;
- oversees the organisation's sustainability, financial resilience and responsible allocation of resources;
- considers material risks and opportunities that may affect CANSA's ability to achieve its strategic objectives and mission;
- appoints the Chief Executive Officer and oversees executive leadership, succession and performance; and
- oversees succession planning for the board and its committees, and regularly assesses their composition, skills and development needs to ensure that CANSA maintains the leadership capabilities required for effective governance and continuity.

Accountability, transparency and prudent control

The Board is accountable for ensuring that appropriate governance, risk management, compliance, control and assurance arrangements support the responsible management of CANSA and the integrity of its reporting. This includes:

- overseeing financial management, internal controls and the integrity of financial and other material external reporting;
- maintaining an appropriate system of delegation to management and Board committees while retaining overall accountability for governance;
- overseeing risk management, compliance and combined assurance arrangements;

- overseeing the responsible governance of data, information and technology, including cybersecurity and the protection of personal information; and
- promoting transparent reporting to donors, beneficiaries, partners and other stakeholders on CANSA's activities, performance and use of resources.

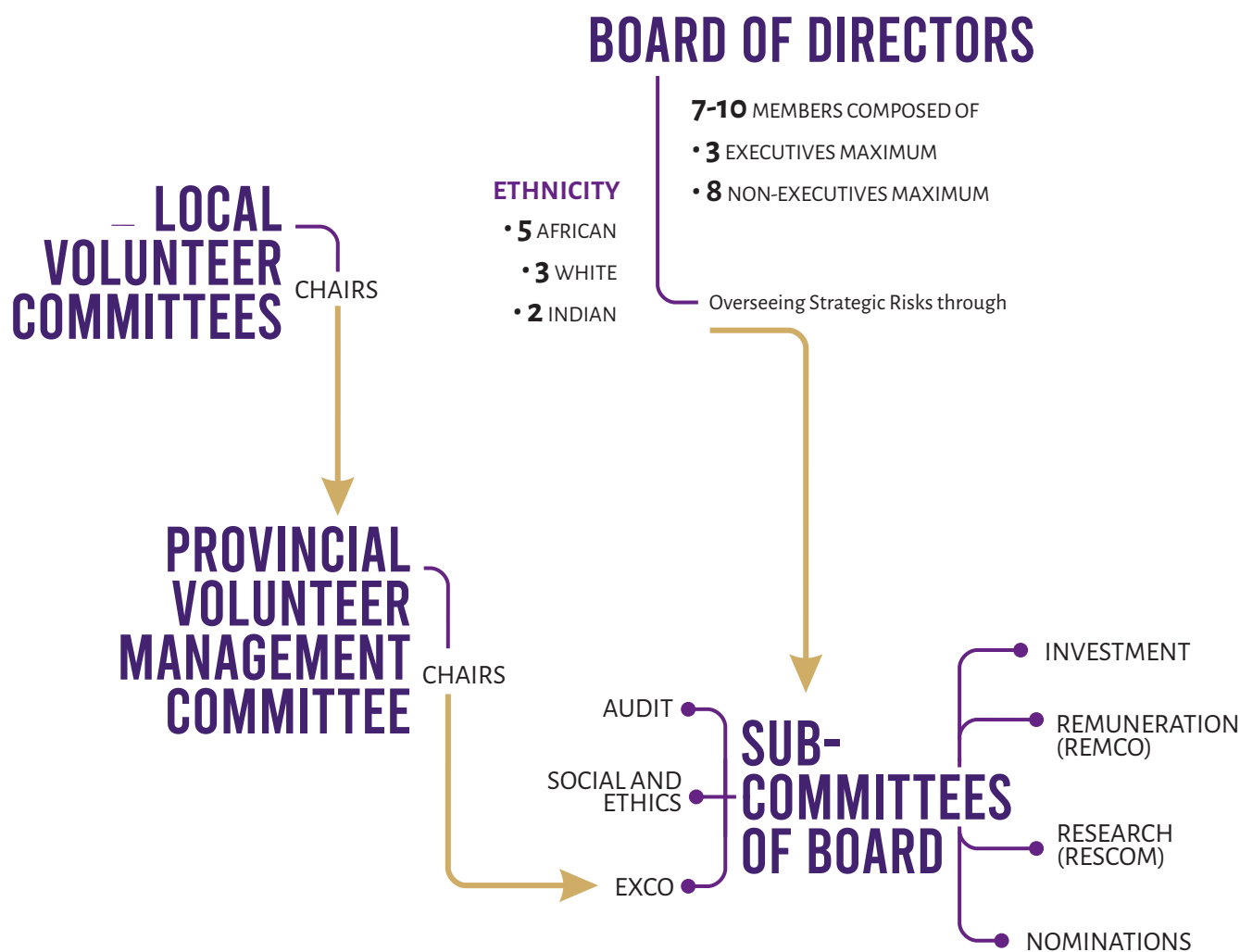
Ethical conduct and stakeholder trust

Ethical leadership, responsible corporate citizenship and stakeholder trust are fundamental to CANSA's legitimacy and ability to fulfil its mission. The Board sets the tone for ethical conduct and oversees arrangements intended to promote integrity throughout the organisation, which include:

- CANSA's values, standards and policies governing ethical conduct;
- mechanisms for identifying, declaring and appropriately managing conflicts of interest;
- measures to prevent, detect and respond to fraud, corruption and other unethical conduct;
- an independent and confidential whistleblowing facility through which employees and other stakeholders may raise concerns in good faith; and
- a stakeholder-inclusive approach that considers the legitimate interests and expectations of the people affected by cancer, employees, volunteers, donors, partners, government and the communities CANSA serves.

Through these arrangements, the Board seeks to ensure that governance is not limited to compliance with policies and regulatory requirements but contributes meaningfully to CANSA's ability to achieve its mission, protect the resources entrusted to it and maintain the confidence of its stakeholders.

HOW WE OPERATE



BOARD OF DIRECTORS

The Board comprises executive and non-executive directors who, collectively, bring a range of skills, experience, perspectives and professional backgrounds relevant to CANSA's purpose and governance responsibilities. Board committees support the Board in exercising focused oversight in areas requiring particular attention or expertise.

BOARD COMPOSITION AS AT END MARCH 2026

ETHNICITY

- 5 AFRICAN
- 3 WHITE
- 2 INDIAN

GENDER

- 8 FEMALES
- 2 MALES

EXECUTIVE DIRECTORS



Ms Elize Joubert
Chief Executive Officer

(Appointed 2015)

- BSW (Cum Laude)
- MSW - Community Work
- DipBusMan

Attendance: 100% of five total meetings held



Mr Peter Mukheli
Chief Financial Officer

(Appointed 2021)

- Bcom (Accounting)
- Hons Bcom (Auditing)

Attendance: 100% of five total meetings held

NON-Executive Directors



Ms Jené Palmer

Chairperson: Board,
Chairperson: Investment
Committee

(Appointed 2019)

- BCom
 - CA (SA)
 - Sustainability % ESG Designation GCB.D
- Attendance: 100% of five total meetings held



Professor Hannah Sebitloane-Habile

Chairperson: Acting
Chairperson: Research
Committee

(Appointed October 2023)

- MBChB
 - FCOG
 - MMed
 - PhD
- Attendance: 60% of five total meetings held



Judge Dhaya Pillay

Deputy Chairperson: Board

(Appointed 2021)

- B. Proc
 - LLB
 - LLM
 - LLD
- Attendance: 60% of five total meetings held



Dr Brenda Kubheka-Chauke

Chairperson: Social and
Ethics Committee

(Appointed October 2025)

- MBChB
 - Dip Project Management
 - Postgrad Diploma in Business Administration
 - Master in Business Management
 - Cert Media and Medicine
 - MSc Bioethics
- Attendance: 100% of two total meetings held since appointment date



Ms Magdalena Hendrika Krieg

Member

(Appointed October 2024)

- Dip Project Management
 - MBL
 - BA (Hons)
- Attendance: 60% of five total meetings held



Prof Nadasen Thargaraian (Raj) Naidoo

Chairperson: Remuneration
Committee

(Appointed October 2024)

- BA Pharm
 - BSc (Hons)
 - MSc
 - Doctor of Philosophy
- Attendance: 100% of five total meetings held



Ms Julia Motlatsi Dube

Chairperson: Audit
and Risk Committee

(Appointed October 2024)

- BA Accounting
 - MBL
 - Cert Corporate Financial Strategies
 - Cert Accounting technician
 - Cert Taxation
- Attendance: 60% of five total meetings held



Ms Koketjo Mnisi

Board Member

(Appointed October 2025)

- Master of Business Leadership
 - Post Graduate Diploma in Business Administration
 - Bachelor of Computer Applications (BCA)
- Attendance: 100% of two total meetings held since appointment date

Board effectiveness and development

The Board undertook a formal self-assessment of its effectiveness during 2025, which confirmed that it is functioning effectively while identifying opportunities for continued improvement, including Board development and succession planning.

Building on the evaluation, a Board skills, competency and experience diagnostic was undertaken to assess the Board's collective capabilities against CANSA's strategy and evolving governance requirements. The assessment confirmed strong foundations in governance, ethics, compliance, risk oversight and people governance, while identifying opportunities to further strengthen capability in areas including health-sector and digital governance, and fundraising sustainability.

The outcomes of these assessments are being used to inform continuing Board development and Board and committee succession planning, helping to ensure that the Board's collective skills and experience continue to evolve in line with CANSA's strategy and operating environment.

Board committees

The Board is supported by committees that provide focused oversight and assist it in discharging its responsibilities in specific areas. Delegation of responsibilities to a committee does not diminish the Board's overall accountability.

Each committee operates under formal terms of reference approved by the Board. During the reporting period, these terms of reference were reviewed and, where appropriate, updated to ensure that committee mandates, responsibilities and composition remained aligned with CANSA's governance requirements and evolving governance practices.

The composition of each Board committee, including its members and areas of responsibility, is set out below. Detailed information on Board and committee meetings held during the reporting period, together with individual members' meeting attendance, is disclosed in the Corporate Governance Report accompanying the Annual Financial Statements on page 6. This provides further context for the attendance percentages reported in the Integrated Report and reflects the number of meetings convened during the year.

The committees report to the Board on matters considered within their respective mandates, including significant matters requiring Board attention, oversight or decision.

Audit and risk committee provides independent oversight of the effectiveness of CANSA's assurance functions and the integrity of the financial statements, as well as the effectiveness of the organisation's risk management functions and compliance with laws and regulations. Its mandate extends to technology and information management.

Investment committee oversees CANSA's financial investments and property portfolio, including investment performance, risk, asset stewardship and alignment of investment decisions with CANSA's strategy, values and risk appetite.

Remuneration committee oversees the implementation of the human capital strategy and sound, transparent and fair human capital practices, including the promotion of diversity, equity and inclusivity.

Research committee advises the Board on projects for grant funding aligned to CANSA's strategic vision and agreed funding criteria for research; and oversees the execution of funded projects.

Social and ethics committee promotes integration and oversees social and ethical matters relating to CANSA.

Nominations committee oversees the Board's recruitment and succession planning processes and ensures that suitable programmes for director onboarding and professional development are maintained. The committee also oversees regular performance appraisals of the Board.

THE ROLE OF RISK MANAGEMENT

Effective risk management is essential to CANSA's ability to fulfil its mission and maintain the trust of the people and communities we serve, donors, volunteers, partners and other stakeholders. Material risks can affect the continuity and quality of our services, the sustainability of our funding, the safeguarding of our resources and information, and ultimately our ability to support people affected by cancer.

The Board is ultimately accountable for the governance of risk, supported by the Audit and Risk Committee (ARC). Management is responsible for implementing CANSA's risk management framework and processes, with the Chief Financial Officer chairing the Risk Management Committee, which reports quarterly to the ARC. The ARC reviewed and monitored CANSA's risk management framework and processes throughout the year, including management's response to identified and emerging risks.

Risk management practices continue to evolve as CANSA strengthens its ability to identify, assess and respond to changes in its operating environment. Key areas of focus during the year included:

- **Risk appetite and tolerance:** A comprehensive review of CANSA's Risk Appetite and Tolerance Framework to ensure that it remains appropriate to the organisation's strategy, operating environment and capacity to absorb risk.
- **Revenue and financial sustainability:** Continued focus on risks affecting the sustainability and diversification of CANSA's revenue streams and its ability to fund services and strategic priorities over the longer term.
- **Data governance and cybersecurity:** Strengthening the governance and protection of CANSA's information and data, including personal and sensitive information, as reliance on digital systems and services increases.
- **Artificial intelligence and emerging technology:** Consideration of the opportunities and emerging risks associated with AI, including its use within CANSA and through third-party technology platforms, and the implications for data protection, accountability and appropriate human oversight.
- **Fraud and cash-handling risks:** Continued focus on fraud prevention, detection and response. CANSA is progressively moving towards a cashless operating environment to reduce the fraud and personal safety risks associated with receiving and handling cash, while taking account of the practical needs of the communities and fundraising activities through which CANSA operates.
- **Business continuity and resilience:** Continued strengthening of CANSA's ability to maintain critical services and operations in the event of disruption and to respond effectively to circumstances that may affect service continuity.

Risk registers remained aligned with CANSA's five-year strategy and 2025/26 business plan and were monitored throughout the year. Of the 43 risk mitigation actions planned for the year, 32 (74%) were implemented, with outstanding actions carried forward for continued monitoring. The Committee confirmed the adequacy of the Company's insurance coverage as part of its risk oversight responsibilities.

The ARC is satisfied that CANSA's risk management framework and processes are appropriate to the nature, scale and operating environment of the organisation and provide a sound basis for identifying, assessing, monitoring and responding to material risks. The ARC recognises that risk management maturity will continue to develop, particularly in evolving areas such as data governance, emerging technology and organisational resilience, and will continue to monitor progress in these areas.

TOP RISKS AND RISK MITIGATION

Significant risks during 2025/26

Risk trend: ↑ Increasing → Unchanged ↓ Decreasing

PRINCIPAL RISK	WHY IT MATTERS TO CANSA	KEY RISK RESPONSES	RISK OUTLOOK
Financial and revenue sustainability	Economic pressure, changing donor priorities and increasing costs may constrain CANSA's ability to fund its strategy and maintain services.	Diversify income and funding partnerships; strengthen donor retention; refresh fundraising propositions; maintain disciplined cost and cash-flow management.	↓
Data, information and cyber risk	Loss, misuse or compromise of sensitive information or disruption of systems could affect services, regulatory compliance and stakeholder trust.	Strengthen cybersecurity and network controls; improve data governance and privacy controls; strengthen resilience and incident-response arrangements.	↑
Fraud and safeguarding of resources	Fraud, theft or misuse of resources could cause financial loss, expose employees or volunteers to harm and undermine stakeholder confidence.	Strengthen prevention and detection controls; maintain independent internal audit and reporting mechanisms; investigate incidents; progressively reduce cash-handling exposure.	↑
Reputation and stakeholder trust	Failure to uphold CANSA's values, service standards and governance expectations could weaken public, donor and partner confidence.	Monitor stakeholder experience and sentiment; protect the CANSA brand; strengthen stakeholder engagement; address service and conduct concerns.	↓
Business continuity and organisational resilience	Disruption to facilities, utilities, technology, suppliers or other critical resources may interrupt services.	Strengthen continuity and disaster-recovery planning; alternative power/water solutions; contingency arrangements for critical facilities and services.	↓
Demand and organisational capacity	Growing demand for cancer-related services may exceed available financial, human and infrastructure capacity.	Prioritise services and resources according to areas of greatest need and impact; strengthen the use of data, research and evidence to inform decision-making and resource allocation; expand strategic partnerships and funding; use digital service channels where appropriate; and monitor employee and volunteer capacity, utilisation, wellness and wellbeing.	→



Future risk focus

CANSA continues to strengthen risk management maturity, with particular attention to evolving risks relating to financial sustainability, data and technology, fraud prevention and organisational resilience. Across these areas, greater use of data, research and evidence will support risk-informed decision-making, more effective prioritisation of resources and ongoing assessment of the effectiveness of CANSA's responses.

Quality assurance and continuous improvement

CANSA's Quality Assurance (QA) Framework supports consistent service delivery, sound internal controls and continuous improvement across the organisation. It provides a structured approach for reviewing and strengthening policies, procedures and operating practices to ensure that they remain relevant, appropriately controlled and responsive to organisational and service needs.

The Quality Assurance Committee, a sub-committee of the Executive Committee (EXCO), includes representatives from different areas of the organisation. During the reporting period, the Committee focused on reviewing new and updated official CANSA documents submitted by their respective authors, ensuring that appropriate standards and requirements were addressed before documents were recommended for approval and implementation. A total of 24 organisational documents completed the quality assurance and approval process. These were ratified by EXCO, signed by the CEO and communicated to employees across CANSA. They comprised ten policies, nine

Standard Operating Procedures (SOPs), three governance and operational charters and two organisational forms.

The documents addressed a broad range of organisational priorities. These included information and technology security, asset management, Care Home practices and patient care, employee conduct and outside employment, donor and sustainability governance, and the management of different categories of volunteers. New and revised procedures also strengthened controls relating to passwords, software licensing and technology deployment.

Quality assurance forms an important part of CANSA's broader approach to risk management and organisational learning. By identifying areas where processes or controls can be strengthened and translating operational experience into clearer policies and procedures, CANSA is able to improve consistency, accountability and the responsible use of resources. This ongoing process supports a culture of continuous improvement in which lessons from day-to-day operations contribute to stronger organisational practices and better-informed decision-making.

Compliance with laws, regulations and codes

CANSA regularly monitors compliance with applicable laws, regulations and codes of conduct relevant to its operations. Compliance management forms part of the organisation's governance and risk-management framework, with management providing quarterly compliance updates to the Audit and Risk Committee on CANSA's compliance status, legislative developments and actions required to maintain compliance.

During the reporting period, particular attention was given to the requirements and implications of the Companies Act No. 71 of 2008 (as amended), Anti-Money Laundering and Combating Terrorism Financing Amendment Act 22 of 2022, Protection of Personal Information Act 4 of 2013 and Non-Profit Organisations Act 71 of 1997. CANSA also continued to monitor legislative developments relevant to the health sector and their potential implications for the organisation.

The compliance management programme includes ongoing monitoring of legislative changes, regular policy reviews and staff training where appropriate. The Delegation of Authority framework was also reviewed during the year to support operational effectiveness and maintain clear roles, responsibilities and levels of authority across the organisation.

The Audit and Risk Committee reviewed the effectiveness of CANSA's system for monitoring compliance and provided oversight of the compliance information presented by management. No adverse findings by regulatory authorities were reported to or received by CANSA during the financial year ended 31 March 2026, and no regulatory investigations, notifications or sanctions were received.

Internal financial controls

The Audit and Risk Committee considers the continuous strengthening of internal financial controls essential to achieving CANSA's strategic and operational objectives. During 2025/26, the Committee oversaw management's automation of vendor onboarding and accounts payable processes. This improved efficiency and strengthened controls across the procure-to-pay cycle. The Committee also supported a move towards a cashless environment, where practical, to reduce the risk of theft and fraud and to lower avoidable banking costs.

Key internal control measures implemented during 2025/26 included:

- **Delegation of authority:** Closer monitoring and reinforcement of delegation of authority, with greater emphasis on segregation of duties to reduce risk and strengthen accountability.
- **Cash donations:** Deployment of portable banking devices and improved segregation of duties in cash and bank management, alongside the expansion of online payment options to reduce reliance on cash donations.
- **Compliance:** Establishment of a comprehensive compliance universe, reviewed regularly to support full regulatory compliance.

- **Risk management:** Further embedding of an integrated enterprise risk management framework across the organisation.
- **Procurement management:** Review and refinement of procurement policies to keep them aligned with changing operational requirements.
- **Asset management:** Strengthened asset management controls to safeguard CANSA's resources.
- **Fundraising events:** Enhanced cash-handling protocols at fundraising and service events to reduce risk exposure.
- **Speak-up culture:** Continued reinforcement of whistle-blowing policies and procedures to promote transparency, integrity and accountability.

Together, these initiatives show the ARC's commitment to a resilient internal control environment and to high standards of governance throughout CANSA.

Internal audit function

PwC provides CANSA's outsourced internal audit function. The Audit and Risk Committee approves the internal audit strategy and risk-based audit plan, monitors its implementation and oversees management's response to audit findings. The plan encompasses strategic, operational, compliance and information technology risks.

Internal audit work reported during the period covered a range of financial, operational and technology-related processes, including revenue and cash management, debtors management, information technology and cybersecurity, system migration and asset management. The assurance work generally identified controls that were effective or largely effective, together with areas requiring improvement. Material matters arising from the technology-related reviews included data quality and formal exception management associated with the migration to CANSave, as well as aspects of cybersecurity monitoring and user-access governance. Management actions have been agreed or implemented to address findings, with progress subject to ongoing monitoring.

Internal audit also followed up previous external audit findings, with nine of the 12 matters reviewed independently verified as resolved and the remaining three either in progress or not yet due at the date of the review. Taking account of the internal audit work performed, the status of identified findings and other assurance available to it, the Audit and Risk Committee is satisfied that CANSA's internal financial controls were effective during the reporting period and that no material breakdown in internal financial controls came to its attention.

The Audit and Risk Committee's annual assessment of the outsourced internal audit function further concluded that PwC had effectively fulfilled its mandate and demonstrated appropriate technical competence and independence.

Looking ahead

CANSA will continue to implement its risk-based internal audit programme, including completion of outstanding assurance work and follow-up of previously identified findings to assess whether agreed management actions have been effectively implemented. Planned areas of assurance include facilities management and stock control, together with continued attention to financial, operational, information technology and other material risks as determined through the risk-based internal audit planning process.

CANSA will also undertake an independent External Quality Assurance Assessment of its outsourced internal audit function in accordance with the Global Internal Audit Standards. The assessment forms part of the requirement for an independent external assessment at least once every five years and will provide assurance regarding the quality and conformance of the internal audit function.

Appointment of external auditors

Following a competitive tender process and the approval of the members at the AGM held on 31 October 2025, the Committee appointed BDO South Africa Incorporated (BDO) as external auditors for the 2025/26 financial period.

The Committee is satisfied that BDO maintained their independence and delivered audit services of an appropriate quality during the reporting period. The audit team confirmed, at both the planning stage (March 2026) and the completion stage (September 2026), that there were no threats to auditor independence. BDO has not performed any non-audit services for the Company during the year under review.

Audit Opinion:

The external auditors issued a qualified audit opinion, arising specifically from the completeness of cash donations.

Cash donations remain an important source of fundraising income for CANSA. Due to the nature of cash collections, it is impracticable to establish controls that enable the external auditor to independently verify the completeness of cash donations before they are initially recorded in CANSA's financial records. While CANSA is progressively reducing its reliance on cash collections, certain fundraising activities, particularly those conducted at shopping malls and other public venues, continue to require the acceptance of cash. A fully cashless collection model is therefore not currently practical across all fundraising activities. BDO was consequently unable to obtain sufficient audit evidence to confirm that all cash donations had been recorded. The qualification is limited to this matter. Except for its possible effects, BDO concluded that the financial statements present fairly, in all material respects, CANSA's financial position as at 31 March 2026 and its financial performance and cash flows for the year. The external audit did not identify any material breakdown in CANSA's accounting systems and controls that required reporting to the Audit and Risk Committee or that would otherwise affect the

audit opinion. Unadjusted audit differences remained within the auditor's materiality guidelines, and no reportable irregularities or instances of non-compliance with laws and regulations were identified.

Looking ahead

CANSA will continue to strengthen controls over fundraising and financial administration and monitor the implementation of agreed external audit actions. The organisation's progressive move towards reducing cash collections is intended to reduce the inherent risks associated with receiving and handling cash, while also addressing the practical limitation underlying the audit qualification.

Reappointment for 2026/27

Following a review of their independence, objectivity and effectiveness of the external auditors, the Audit and Risk Committee agreed to recommend the reappointment of BDO to the members at the AGM to be held in October 2026.

Annual Financial Statements

The Audit and Risk Committee reviewed the Annual Financial Statements of the Company for the year ended 31 March 2026 at its meeting of 23 September 2026, in conjunction with the audit report of the external auditors, BDO.

The Audit and Risk Committee concurs with and accepts the conclusions of the external auditors. The Committee is of the opinion that the Annual Financial Statements fairly present the financial position and results of the Company for the year ended 31 March 2026, in accordance with the International Financial Reporting Standards. The approval thereof is recommended to the Board.

Technology and information governance

In 2025/26, the CANSA Board retained ultimate accountability for information technology (IT) governance, while the Audit and Risk Committee provided dedicated oversight under its mandate. The Committee's key areas of focus included strengthening cybersecurity, advancing data governance and ensuring compliance with the Protection of Personal Information Act (POPIA), overseeing critical IT projects, enhancing IT security measures and business continuity planning and providing governance for artificial intelligence (AI) and other emerging technologies to bolster organisational resilience. The governance conclusion emphasised CANSA's continued commitment to reinforcing data governance, expanding proactive cybersecurity monitoring, promoting the responsible use of AI, and further building digital resilience across the organisation.

Social and ethics committee

The Social and Ethics Committee assists the CANSA Board in overseeing social, ethical, stakeholder engagements and sustainability matters that support responsible corporate citizenship. In line with its charter and statutory duties, the committee monitors

CANSA's activities regarding applicable legislation, best practice codes, and international principles. Its focus areas include:

- **Social and economic development:** alignment with the UN Global Compact Principles, OECD recommendations on corruption, the Employment Equity Act, and the Broad-Based Black Economic Empowerment Act.
- **Good corporate citizenship:** promoting equality, preventing unfair discrimination and corruption, supporting communities where CANSA operates, and responsibly managing sponsorships and donations.
- **Environment, health, and safety:** assessing the impact of CANSA's activities, products, and services.
- **Consumer relationships:** ensuring ethical communication, advertising, and compliance with consumer protection standards.
- **Labour and employment:** fostering fair labour practices, decent work conditions, employee development, and stakeholder engagement.

The Social and Ethics Committee further promotes the integration of ethics throughout CANSA, reviews transformation strategies, and advises on improvements to strengthen ethical excellence. Matters within its mandate are elevated to the Board as required, while the committee chairperson reports regularly on its effectiveness and emerging issues.

Social and economic development

CANSA recognises that cancer does not affect all South Africans equally. Socio-economic circumstances, geographical location and differences in access to healthcare can significantly influence a person's ability to access cancer information, screening, diagnosis, treatment, care and support.

Our commitment to social and economic development therefore extends beyond the delivery of individual services. Through our service, research, education and advocacy activities, CANSA works to help reduce barriers to cancer care, strengthen access to credible information and support, and contribute to a more equitable cancer-control environment.

During the reporting period, particular attention continued to be given to challenges affecting people's access to appropriate cancer care. These included delays in diagnosis and treatment, access to medicines and oncology services, palliative care and pain management, and the availability of appropriate stoma supplies. CANSA raises individual patient concerns with relevant healthcare authorities where appropriate, while recurring or systemic challenges help inform our broader advocacy and engagement with government, policymakers and healthcare stakeholders.

CANSA also continues to advocate for stronger cancer prevention and early detection, improved cancer-control policies and more equitable access to quality healthcare.

This includes engagement on tobacco-control legislation, strengthening cancer knowledge and referral at primary healthcare and community level, and collaboration with government and civil-society partners on issues that can improve cancer outcomes over the longer term.

At community level, CANSA seeks to extend cancer education, screening, care and support to people who may experience barriers because of poverty, unemployment, geographical isolation, transport limitations, language, health literacy or other socio-economic circumstances. Our CANSA Information and Support Desks in public hospitals, community outreach activities and face-to-face and digital support services are among the ways in which we work to make credible information and support more accessible.

Feedback from people using CANSA's services provides an important measure of whether these services remain relevant and responsive. Service feedback is reviewed regularly and informs opportunities for improvement, while material concerns may also contribute to broader organisational, advocacy and stakeholder-engagement priorities. This approach supports CANSA's commitment to Building Tomorrow, Today: responding to the needs of people affected by cancer now, while also working to influence the systems, policies and conditions that can improve cancer care and access for the future.

The Social and Ethics Committee provides oversight of CANSA's social and economic development activities, monitoring how the organisation fulfils its responsibilities to its stakeholders and the communities it serves. The SEC considers relevant programmes, stakeholder feedback and emerging social issues to help ensure that these activities remain aligned with CANSA's values, strategic objectives and commitment to responsible corporate citizenship.

Employment equity

The Social and Ethics Committee is responsible for exercising oversight of CANSA's commitment to and implementation of transformation and inclusive development. CANSA's strategy to continue to improve our employment equity rating includes:

- **Management control**
We remain focused on improving the employment equity profile of senior management approved by the Department of Labour annually.
- **Skills development**
CANSA focuses internally on the development of people with disabilities as well as previously disadvantaged individuals.
- **Enterprise and supplier development**
This area of the B-BBEE scorecard measures how an organisation helps small, black-owned businesses grow, for example by buying from them or by providing funding and mentoring. Regrettably, CANSA's limited resources make it very challenging for the organisation to perform well in this area. For enterprise development, the point-scoring system requires a strong focus on skills development of non-CANSA employees, as well as an investment in the Department of Social Development's Protected

Workshops Programme. While CANSA's resources are currently inwardly focused, we remain committed to exploring ways in which we can strengthen our contribution to enterprise and supplier development.

- **B-BBEE Procurement**
CANSA reviewed and updated its supplier records during the reporting period to strengthen the accuracy, completeness and verifiability of B-BBEE procurement information. The review identified a higher level of B-BBEE compliance among existing suppliers than previously reflected in CANSA's records. As a result, procurement spend with B-BBEE compliant suppliers increased from 39% of total procurement spend in 2024/25 to 63% in 2025/26.

In terms of our socio-economic development activities, we maintain a high black beneficiary rating of 96% as of 23 September 2026. We have expanded our training offerings to include online training for professionals, and volunteer training.

Good corporate citizenship

As part of its oversight responsibilities for the year under review, the Social and Ethics Committee monitored matters relating to CANSA's ethical conduct, stakeholder relationships and responsible corporate citizenship. This included ensuring that:

- CANSA's due diligence processes continued to guide the assessment of prospective partners, helping to ensure that new relationships are appropriately considered in relation to organisational values, reputation, governance requirements and potential risk.
- Stakeholder queries and complaints received during the year were recorded, assessed and referred to the appropriate areas for response and resolution. Matters raised related predominantly to queries or concerns requiring clarification or follow-up, while more serious allegations, including a fraud-related matter, were escalated and addressed through the appropriate investigation, disciplinary or governance processes. Trends and lessons arising from complaints are considered as part of CANSA's ongoing efforts to strengthen accountability, service delivery and organisational controls.

Protection of Personal Information Act (POPIA)

To ensure alignment with POPIA requirements, CANSA staff members are trained regarding health industry focus areas for NPOs in the cancer field. A POPIA Compliance Committee has been established. The updated Promotion of Access to Information Act (PAIA) Manual publicly available on cansa.org.za.

POPIA compliance monitoring

Internal assessments were conducted to evaluate compliance with the Protection of Personal Information Act (POPIA) and the lawful collection, processing and management of personal information. Compliance declaration forms were revised and distributed to

departmental heads and managers for completion, supported by relevant evidence such as templates, documents and forms used to collect and record personal information. These submissions were reviewed as part of CANSA's internal compliance monitoring process. Ongoing monitoring of POPIA compliance continues, with PwC scheduled to conduct an internal audit during the first quarter of the 2026/27 financial year.

Fraud prevention and response

CANSA maintains a zero-tolerance approach to fraud, corruption and the misuse of organisational resources. Protecting the funds and other resources entrusted to CANSA is fundamental to responsible stewardship and to maintaining the confidence of donors, beneficiaries, volunteers, employees and other stakeholders.

During the reporting period, instances of suspected fraudulent activity were identified and investigated in accordance with CANSA's established processes. Where misconduct was substantiated, appropriate disciplinary and other action was taken. Identified control weaknesses were considered and, where necessary, additional measures were implemented to reduce the risk of recurrence.

CANSA's approach to fraud risk includes preventative and detective controls, independent assurance, confidential reporting mechanisms, investigation and appropriate consequence management. Awareness is reinforced through employee communication and training, while the Audit and Risk Committee oversees fraud risk and related control matters as part of its broader risk and assurance responsibilities.

CANSA is also progressively reducing its reliance on cash collections where practicable. This forms part of the organisation's broader efforts to reduce the fraud, theft and personal safety risks associated with receiving and handling cash, while recognising that some community and public fundraising activities continue to require cash collections.

Ethics reporting and organisational learning

CANSA is committed to fostering an ethical culture grounded in its organisational values and in expectations of integrity, accountability and responsible conduct. An independent whistle-blowing hotline is available to employees and other stakeholders to confidentially report, in good faith, suspected misconduct, malpractice or other concerns. Reports are assessed and referred through the appropriate management and governance processes for investigation and action.

During the reporting period, two related complaints were received concerning allegations of gross negligence and health and safety breaches at a CANSA Care Home. Given the seriousness of the allegations, the matter was formally investigated and addressed through CANSA's disciplinary procedures. The allegations were substantiated and appropriate disciplinary action was taken.

CANSA regards its ethics reporting mechanisms not only as a means of identifying and addressing misconduct, but also as an important

source of organisational learning. The matter reinforced the importance of clear accountability, defined service and safety standards, effective patient feedback mechanisms, ongoing monitoring and timely escalation where standards are not being met. Lessons arising from reported matters are used, where appropriate, to strengthen controls, policies, practices and oversight.

The Social and Ethics Committee oversees CANSA's approach to ethical conduct and organisational culture, while matters relating to suspected fraud and associated control weaknesses fall within the oversight responsibilities of the Audit and Risk Committee. Material matters are reported to the Board through the appropriate governance structures.

Speak up

We encourage all CANSA stakeholders to report any suspected fraudulent activity, which can be done through our anonymous whistle-blowing facility.

(toll-free 0800 222 582 or email canasa@whistleblowing.co.za)

Occupational health management system (OHS)

Our OHS Committee monitors the implementation of a comprehensive OHS programme which prioritises a safe work environment for CANSA employees, volunteers, patients and visitors. The programme includes regular compliance assessments, health and safety training and certifications as well as monthly reporting. One injury-on-duty incident was reported during the period under review. A staff member was involved in a minor motor vehicle accident while travelling to an official CANSA event. Fortunately, no serious injuries were reported, and the incident was managed in accordance with organisational procedures.

CANSA'S STAKEHOLDERS

Significant risks during 2025/26

Engaging with our stakeholders

CANSA's ability to fulfil its mission depends on the strength of its relationships with the people and organisations it serves, works with and relies upon. Stakeholder engagement is therefore an integral part of CANSA's approach to governance and not simply a communication activity.

CANSA seeks to understand the needs and expectations of its stakeholders, the impact of its activities and decisions on them, and the ways in which these relationships may affect CANSA's ability to achieve its mission over time. Stakeholder perspectives are considered alongside strategic priorities, organisational performance, risk and available resources to inform decision-making and identify where CANSA may need to adapt its activities or priorities.

Where stakeholder interests differ or compete, CANSA seeks to balance legitimate expectations in a manner consistent with its mission, values, strategic priorities, available resources and long-term sustainability.

The Board oversees CANSA's stakeholder-inclusive approach to governance, supported by the Social and Ethics Committee, while management is responsible for maintaining appropriate engagement with stakeholder groups and ensuring that material stakeholder matters are identified and appropriately addressed or escalated. This enables stakeholder perspectives to contribute to strategic planning, risk oversight and the ongoing assessment of CANSA's impact.

Our key stakeholder relationships

CANSA engages with a broad range of stakeholders. The nature and intensity of engagement differ according to the relationship, the matters under consideration and the extent to which stakeholders affect, or are affected by, CANSA's activities.

KEY STAKEHOLDER GROUP	WHY THE RELATIONSHIP MATTERS	MATTERS OF PARTICULAR IMPORTANCE	HOW CANSA RESPONDS
People affected by cancer and communities	They are at the centre of CANSA's purpose and mission and their needs inform the relevance and accessibility of our work.	Access to appropriate support and information; prevention and early detection; equitable access to care; quality and relevance of services.	Service delivery, education and support programmes, advocacy, community engagement and feedback mechanisms that inform programme improvement.
Volunteers	Volunteers extend CANSA's capacity, reach and connection with communities and contribute across services, programmes, advocacy and fundraising.	Meaningful participation; appropriate training and support; recognition; communication; opportunities to contribute and be heard.	Structured volunteer engagement, training and development, leader-volunteer structures, Provincial Volunteer Management Forums and mechanisms for obtaining and responding to volunteer feedback.
Employees	Our people provide the knowledge, skills and organisational capacity required to deliver CANSA's mission.	Fair and responsible employment practices; development; wellbeing; effective leadership; communication and organisational sustainability.	People-management and development practices, employee engagement and appropriate mechanisms for raising concerns and providing feedback.

KEY STAKEHOLDER GROUP	WHY THE RELATIONSHIP MATTERS	MATTERS OF PARTICULAR IMPORTANCE	HOW CANSA RESPONDS
Donors, sponsors and funders	Their financial and other support enables CANSA to sustain and extend its programmes and services.	Responsible stewardship of funds; transparency; accountability; evidence of impact; alignment of funding with agreed purposes.	Ongoing relationship management, appropriate financial and impact reporting and engagement on funding priorities and outcomes.
Researchers and research partners	Collaboration extends CANSA's expertise, research capability, reach and ability to influence improvements in cancer prevention, care and support.	Credible evidence; effective collaboration; shared objectives; research priorities; and improvements in cancer outcomes.	Research partnerships, knowledge-sharing, collaboration and structured engagement around areas of mutual interest.
Government, policymakers and advocacy partners	Engagement with government, policymakers, civil society and advocacy partners enables CANSA to represent the interests and experiences of people affected by cancer and contribute evidence and expertise to cancer-control policy and healthcare improvement.	Equitable access to cancer risk reduction, early detection, diagnosis, treatment, palliative care and support; patients' rights; health-system challenges; cancer-control policy and legislation; tobacco control and other cancer risk factors.	Engagement with national and provincial government, policymakers and health authorities; participation in policy consultations and submissions; collaboration through advocacy alliances and partnerships; raising systemic concerns identified through patient and community engagement; and using evidence and lived experience to advocate for improvements in cancer control and access to care.
Media	The media is an important stakeholder in extending CANSA's reach, raising awareness of cancer-related issues and helping the public access credible and timely cancer information. Strong media relationships also support CANSA's visibility and reputation as a trusted voice on cancer control.	Access to credible and evidence-based cancer information; timely responses and expert comment; cancer awareness and health information; emerging cancer-related issues; CANSA services, advocacy, research, fundraising and organisational activities.	CANSA maintains proactive relationships with journalists, editors and media platforms through media releases, interviews, expert commentary and regular sharing of relevant cancer information. The Marketing & Communication team responds to media enquiries, coordinates appropriate CANSA and external experts, develops strategic media partnerships and monitors media coverage to identify opportunities, emerging issues and potential reputational risks.

From engagement to decision-making

CANSA's approach is intended to ensure that stakeholder engagement contributes to decision-making rather than being an end in itself. Material matters arising through stakeholder engagement are considered within the appropriate management and governance structures and, where relevant, inform strategy, risk management, resource allocation, programme development and organisational improvement.

This approach is particularly important as CANSA prepares for its next strategic cycle. The strategic planning process provides for targeted engagement with Board leadership, management, employees, volunteers, donors, partners and other stakeholders, with stakeholder insights contributing to the strategic choices and priorities considered in developing the next five-year strategy.

What our stakeholders told us

Stakeholder engagement provides CANSA with insight into the needs, expectations and concerns of the people and organisations with whom it has important relationships. These insights help CANSA identify matters that may affect its ability to deliver its mission and inform strategic priorities, risk management, resource allocation and organisational improvement.

Stakeholder feedback and satisfaction

CANSA uses regular stakeholder surveys to assess satisfaction, understand stakeholder expectations and identify opportunities to strengthen services and relationships. Beneficiary Satisfaction and Wellness Client Surveys continue to reflect satisfaction levels exceeding 80%, providing an important measure of the experience of people accessing CANSA's services and programmes.

From October 2025, CANSA further broadened its stakeholder feedback programme through targeted surveys, engaging volunteers, CANSA Relay For Life Summit participants, cause-related marketing stakeholders, corporate partners, support group participants and Cuppa For CANSA hostesses.

Feedback gathered through these surveys is reviewed to identify areas for improvement, respond to stakeholder expectations and strengthen CANSA's services, programmes and stakeholder relationships. In this way, stakeholder engagement provides practical input into CANSA's ongoing organisational improvement and decision-making.

Volunteers as a critical stakeholder

Volunteers are integral to CANSA's ability to fulfil its mission and extend its reach into communities across South Africa. They contribute their time, skills, experience and community connections across CANSA's services, programmes, advocacy and fundraising activities. CANSA therefore regards volunteers not only as an important organisational resource, but as a critical stakeholder group whose interests, development and perspectives form part of responsible organisational governance.

CANSA maintains structured mechanisms for engaging with volunteers and incorporating their perspectives into the organisation. Leader volunteers and Provincial Volunteer Management Forums provide channels for consultation and engagement, while regular interaction with the Volunteer Programme Manager and staff partners supports communication between volunteers and the organisation.

Equipping volunteers to serve effectively is an important part of this responsibility. CANSA provides training and ongoing development to help volunteers understand their roles and contribute effectively to CANSA's mission. Training materials are updated to reflect changes in the organisation and relevant cancer information, while in-service training supports the continued development of existing volunteers.

Volunteer feedback is obtained through CANSA's annual volunteer satisfaction survey and other engagement mechanisms. Volunteers are given opportunities to provide input on the quality of their engagement with CANSA and their experience of the delivery of CANSA's programmes, with identified areas for improvement translated into corrective actions and monitored.

Through these arrangements, CANSA seeks to ensure that volunteers are appropriately equipped and supported, have a meaningful voice within the organisation, and are able to contribute effectively and responsibly to CANSA's mission and the communities it serves.

Looking ahead

CANSA will continue to strengthen how stakeholder insights are captured, consolidated and considered in governance and strategic decision-making. Particular attention will be given to ensuring that the perspectives of people affected by cancer, volunteers and other stakeholders closest to CANSA's mission inform the development and implementation of the organisation's next five-year strategy.

A photograph of a woman and a young girl. The woman, on the left, is wearing a light pink headscarf and a blue jacket. She is looking towards the right with a gentle smile. The young girl, on the right, has long blonde hair and is wearing a blue jacket with a patterned scarf. She is smiling broadly at the camera. The background is a clear blue sky with some light clouds. The image has a decorative purple and gold curved border at the top right and bottom left.

**SHAPING CANSA
FOR FUTURE SUCCESS**

CEO OVERVIEW

It gives me great pleasure to present the CANSA 2025/26 Annual Report, which reflects a year of meaningful progress, strengthened resilience, and deepening impact in the fight against the escalating cancer crisis in South Africa. Despite a complex funding environment and an evolving health-policy landscape, our organisation delivered measurable progress in service delivery, community reach, and financial management maturity, while staying true to our mission of care and support for all South Africans affected by cancer with compassion, evidence, integrity and hope.

This year is especially significant for CANSA, as we celebrate 95 years of research, advocacy and care in pursuit of our theme, **'Building Tomorrow, Today'**. Reaching this milestone is a powerful reminder of the legacy we carry, the lives we have touched, and the responsibility we continue to hold to serve with purpose, compassion and excellence. Our achievements reflect the dedication of our people, the trust of our partners, the generosity of supporters, and the resilience of communities we serve.

CANSA delivered strong organisational performance across all major portfolios, with clear progress in early detection, service expansion, financial governance and digital enablement. The organisation strengthened its evidence-based programming, deepened community engagement and improved compliance and operational systems while maintaining high service quality and stakeholder satisfaction. This performance demonstrates CANSA's ability to scale impact and diversify income, supported by trusted partnerships and a professional governance and people management foundation.

At the heart of this progress was a clear and encouraging shift: CANSA is not only responding to the cancer burden but actively helping to shape better solutions. Our work increasingly connected research to service delivery, advocacy to lived experience and fundraising with frontline impact. That integration is helping us build a more responsive, resilient and sustainable organisation.

Turning knowledge and lived experience into action

Research provides an essential foundation for CANSA's education, advocacy and services. Our Larger-Scale Cancer Research Funding Stream and Applied Cancer Research Funding Stream support research relevant to South Africa's cancer priorities, alongside the development of emerging researchers. Research remained a source of strength, with new grants awarded, peer-reviewed publications and international collaborations reinforcing CANSA's reputation for integrity and relevance. During the year, ten peer-reviewed publications were produced, and two new Type A grants were awarded to support in total three larger-scale research projects during the year. Our operational focus increasingly shifted toward applied research to inform and strengthen service support. Active participation on international advisory boards also yielded five co-authored outputs, further strengthening CANSA's global research relevance and evidence base.



Elize Joubert
CANSA Chief Executive Officer

Advocacy continued to amplify the experiences of people affected by cancer, and to advance practical change in policy, access and patient rights. Sustained engagement in parliamentary hearings, health policy dialogues and cancer-related alliances strengthened CANSA's influence. Seven Memorandum of Understanding (MOUs) with various Provincial Departments of Health were implemented, and cancer screening was integrated into provincial community healthcare worker tools in some provinces. CANSA successfully facilitated access to treatment and medicines for 90% of patient advocacy referrals received.

The outstanding challenge remains the finalisation of MOUs with the Eastern Cape and Limpopo, where delays continue to affect progress on service delivery issues.

During the year, our advocacy priorities included engagement on tobacco control, cervical cancer elimination, medicine affordability and availability, and equitable access to treatment. We also developed Human Rights and Cancer in the Workplace: a guide for both employers and employees, recognising the effect that a cancer diagnosis can have on employment, dignity and financial security.

Connecting people with care and support

CANSA's services help people navigate the practical, emotional and social challenges of cancer. Through CANSA Care Homes, CANSA Tough Living with Cancer (TLC), counselling, support groups, stoma services, home-based care, screening programmes and patient navigation, we continued to support patients, survivors, caregivers and families.

During the year, **1 358 patients** receiving treatment away from home were accommodated in CANSA Care Homes. For many, access to affordable accommodation makes the difference between continuing treatment and missing critical care. Beyond lodging, the Care Homes provide a safe, supportive and dignified environment during a difficult time.

CANSA Tough Living with Cancer (TLC) continued to support children, adolescents, young adults and their families through accommodation, practical assistance and emotional support. During the year, **425 parents and children** were accommodated at TLC facilities.

Counselling and support services remained a cornerstone of care. A total of **935 patients** received support through **2 468 counselling and emotional-support sessions**. In addition, **613 patients** participated in **seven national WhatsApp support groups**, while **1 697 patients** were supported through **44 face-to-face groups**. Our psychosocial support team provided home-based care to **238 patients**, and volunteers at six hospital-based CANSA information and support desks reached **9 045 patients**.

Screening, health education and patient navigation continued to address barriers to care. Mobile clinics were repositioned and rebranded to improve visibility and access in underserved provinces, bringing services closer to communities with limited healthcare access. During the reporting period, **6 775 cancer screenings** were conducted.

Our prostate cancer patient-navigation programme in rural KwaZulu-Natal highlighted the value of integrating awareness, screening, referral and follow-up care. A total of **281 men** were screened, **22 abnormalities** were identified for further investigation, and **25 men** received navigation support at hospital level.

CANSA also strengthened practical support through strategic partnerships. The relaunch of the Multiple Myeloma Programme in KwaZulu-Natal combined education, psychosocial support, patient navigation and accommodation, reflecting our commitment to holistic, person-centred care.

A new partnership with Footprints 2 Africa increased access to donated stoma supplies, complementing improvements to centralised stoma operations and enhancing support for people who rely on these essential products.

Health campaigns remained active and visible, promoting cancer awareness and risk reduction through community engagement, education and advocacy. Tobacco-control initiatives, breast-cancer outreach and other campaigns were strengthened through partnerships and grassroots activities, helping to keep cancer prevention and early detection at the forefront of public awareness.

Looking ahead, CANSA will continue to strengthen accessible, person-centred services by improving service-data quality, supporting local teams and volunteers, enhancing referral pathways and using digital tools to extend service access while maintaining the human connection at the heart of care.

Strengthening our brand, voice and visibility

Marketing and Communications played a vital role in keeping CANSA visible, trusted and connected. Credible communication supports every part of our mission. It helps people understand cancer risk, find services, seek support and make informed decisions. It also enables donors, volunteers and partners to understand the work their contributions make possible.

The team strengthened the brand, supported internal departments and helped amplify our voice across digital and media platforms. We are especially encouraged by the growth in targeted digital engagement and the continued strengthening of our online presence. The department expanded digital engagement through platforms such as TikTok, Instagram, LinkedIn, while maintaining a strong public service focus.

The decline in measured traditional media exposure during the year reinforced the need to adapt how we communicate. Alongside continued media engagement, we developed more direct ways to connect through our website, social media, newsletters and the On the CANSA Couch podcast. The launch of CANSA's WhatsApp Channel in June 2025 added another accessible platform for sharing cancer information, service updates and opportunities to participate.

Keeping people at the centre

CANSA's strength lies in its people. During the year, Human Resources continued to build a stable, engaged and capable workforce through improved recruitment, retention, development and employee support. More than 90% of positions were filled, voluntary annual turnover remained at 1.25%, and personal development plans were put in place for all staff. The department also supported leadership development, wellness, recognition and a performance culture, helping to sustain morale and build a capable and committed workforce.

Our volunteers also remained indispensable to CANSA's mission. Their generosity of time, energy and spirit continues to extend our reach and enrich our work in communities across the country. Volunteer systems improved through better onboarding, training and leadership structures, supported by strong volunteer forums. The key challenge is to improve volunteer utilisation further and scale up volunteer reporting practices so that the full value of this contribution is better tracked and applied.

Sustaining our mission through responsible stewardship

CANSA's ability to serve depends on responsible financial management, strong governance, effective operational systems and the continued commitment of donors, partners and communities. During 2025/26, CANSA recorded a total surplus of R17.9 million. Revenue eased by 1.7% to R93.9 million, while the organisation maintained a surplus margin of 19.1%, underpinned by diversified income streams. This outcome reinforces the importance of maintaining financial resilience while ensuring that resources remain focused on mission delivery.

The organisation continued to diversify income through established fundraising campaigns, sporting and community events, corporate partnerships, grants, merchandise and online giving. These activities generate essential funding and create opportunities for individuals, businesses and communities to participate meaningfully in CANSA's work.

In a challenging funding environment, long-term partnerships and disciplined relationship management are increasingly important. CANSA remains grateful to the donors, corporate partners, community supporters and volunteers whose continued commitment enables us to provide care, invest in research, strengthen advocacy and reach communities with cancer information.

Governance and operational improvements continued to support organisational sustainability. During the year, CANSA strengthened financial systems, automated selected processes and improved controls over procurement and cash handling. These measures enhance accountability, improve the quality of management information and reduce operational risk.

The Board-approved IT Strategy continued to guide CANSA's digital journey. Investment in connectivity, cybersecurity, system reliability and workflow tools supported the organisation's ability to operate effectively and to protect information entrusted to us. The approval of CANSA's AI Strategy and AI Policy also provide a framework for exploring responsible and appropriate ways to use emerging technologies to improve efficiency, insight and service delivery.

Business continuity, systems integration and the ongoing automation of priority processes remain important areas of focus. As CANSA becomes increasingly dependent on technology to deliver services, manage donor and patient information and support decision-making, the organisation must continue to invest in sound digital governance and resilient infrastructure.

Responsible stewardship also includes our environmental impact, recognising the relationship between environmental conditions, human health and cancer risk. Recycling, responsible medical-waste disposal, reduced paper use and travel, and water-saving practices form part of CANSA's efforts to use resources more responsibly. These actions may appear modest individually, but collectively they reflect an organisational commitment to more sustainable ways of working.

Our assurance processes and oversight structures remain central to accountability. The incidents reported in the Governance section underline the importance of maintaining effective controls, investigating concerns appropriately and acting on findings. Building tomorrow requires an organisation that protects trust through ethical conduct, transparency, learning and continuous improvement.

Building on today's work

Our priorities ahead are to strengthen accessible services, deepen the connection between research and practice, amplify patient voices and sustain the partnerships that make our work possible. We must also continue improving data quality and operational systems, developing our people and volunteers, and managing income and costs carefully.

As we approach CANSA's 95th anniversary, we honour a legacy sustained by people who chose to contribute their time, knowledge and resources. Our responsibility is to carry that commitment forward in ways that remain relevant to the communities we serve.

I am profoundly grateful to our staff, volunteers, board members, partners, donors and supporters. Your commitment makes this work possible. Because of you, CANSA remains a beacon of hope, a trusted advocate and a vital support system for thousands of people affected by cancer.

As we celebrate 95 years of service and embrace our promise of Building Tomorrow, Today, we remain focused not only on responding to the cancer burden, but on finding better ways to prevent cancer, support those affected and improve cancer outcomes for the communities we serve.

THANK YOU FOR YOUR SUPPORT



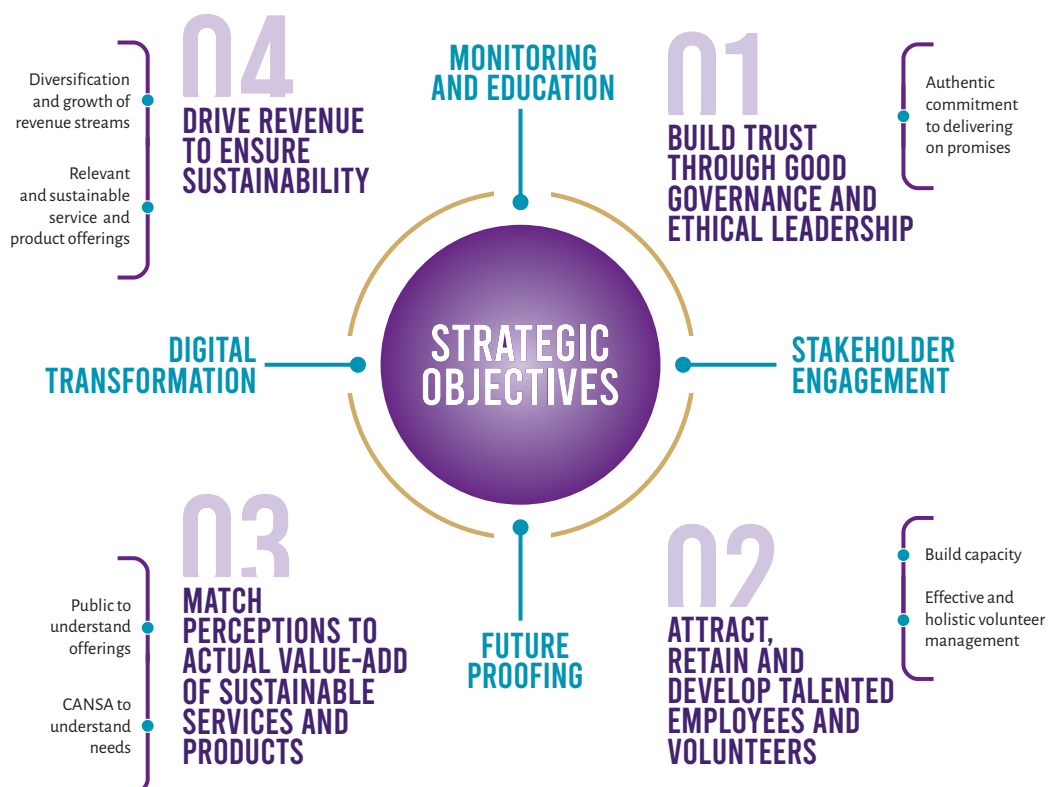


INTELLECTUAL RESOURCES

WHAT ARE OUR INTELLECTUAL RESOURCES?

These intellectual resources contribute directly to CANSA's strategic focus on **Building Tomorrow, Today** by generating knowledge, supporting innovation, strengthening partnerships, and informing evidence-based cancer control interventions. Through research, knowledge-sharing, public education, advocacy and collaborative partnerships, CANSA creates long-term value for beneficiaries, healthcare systems, researchers and society.

UN Sustainable Development Goals supported:



Research

CANSA supports cancer research through two complementary funding streams. The Larger-Scale Cancer Research Funding Stream supports substantial, high-impact research undertaken at established academic and research institutions, while the Applied Cancer Research Funding Stream supports smaller, needs-driven research that can inform CANSA's services, advocacy, health promotion and cancer-control priorities.

These funding streams reflect the evolution of CANSA's previous Type A, B and C research categories. Type A research is now incorporated into the Larger-Scale Cancer Research Funding Stream, while the former Type B and C programmes have been brought together under the Applied Cancer Research Funding Stream. The revised structure provides a clearer framework for aligning CANSA's research investment with strategic priorities and translating research into practical impact.

CANSA's research goals

Be a thought leader within the cancer-control arena to reduce the cancer burden by focusing on:

- Risk reduction and early detection
- Using evidence-based research to enhance and support healthcare management across the cancer care continuum
- Addressing information and education needs of the public and driving advocacy efforts
- Engaging and supporting collaborative, interdisciplinary cancer research relevant to the South African context
- Continuing to support cancer research in South Africa through our two funding streams: the Larger-Scale Cancer Research Funding Stream and the Applied Cancer Research Funding Stream
- Sharing research findings with the public on platforms that reach a wider audience

Through these goals, CANSA ensures that research conducted today directly contributes to shaping improved cancer outcomes for the future.

Objectives and priorities

Funding high-quality, relevant, high-impact research by focusing on:

- Reducing risk and exposure to cancer-related risk factors
- Early detection and prevention

Informing CANSA's offerings (research, service, public education, and advocacy) by:

- Funding high-quality cancer research at established academic and research institutions in South Africa through our Larger-Scale Cancer Research Funding Stream and Applied Cancer Research Funding Stream
- Conducting and supporting research that enhances how risk is communicated to the public through health campaigns and programmes
- Conducting and supporting research that optimises service delivery for cancer patients and those affected by cancer
- Conducting research that strengthens advocacy efforts, including contributions to health systems strengthening

These priorities ensure that research outputs are directly translated into improved programmes, services, and policy impact.

Stimulating research by:

- Attracting international funding to support cancer research in South Africa
- Funding projects that position researchers to secure and leverage larger, international grants
- Developing platforms that enable South African participation in international research consortia
- This contributes to long-term sustainability and growth of cancer research capacity in South Africa.

How CANSA creates value through research

Inputs that enable CANSA to implement research initiatives

INPUTS THAT ENABLE RESEARCH	VALUE CREATED THROUGH RESEARCH
Research-related expertise within CANSA's research department	Strengthened evidence base to inform CANSA's programmes, services, and advocacy
CANSA's funding for research	Generation of high-impact research relevant to South Africa and low- and middle-income contexts
CANSA's research track record and credibility	Enhanced trust and positioning as a thought leader in cancer control
Collaborative partnerships	Increased research innovation and interdisciplinary collaboration
Established and growing research networks	Expanded reach, knowledge-sharing, and participation in local and global research initiatives

These inputs collectively strengthen CANSA's ability to generate impactful research and expand its national and global influence.

Implementation of research initiatives

Larger-Scale research projects are undertaken by grant holders at academic and research institutions, with researchers reporting on progress and results and CANSA's Research Department and Research Committee providing oversight and evaluation. Applied research is undertaken through needs-driven projects and collaborative initiatives, including opportunities for postgraduate and emerging researchers to contribute to cancer-control priorities.

All CANSA-funded researchers are required to acknowledge CANSA's support in publications and other forms of research dissemination.

Research translation and impact

Larger-Scale research outputs

During the reporting period, CANSA's investment in cancer research through the Larger-Scale Cancer Research Funding Stream generated significant outputs that contribute to cancer knowledge, research capacity development, and improved cancer control in South Africa.

Key outputs achieved:

- **Three** larger-scale research projects supported
- **10** peer-reviewed scientific publications produced
- **R1.26 million** invested in cancer research funding
- **Nine** research training and higher-degree opportunities supported

These achievements reflect CANSA's ongoing commitment to advancing high-quality cancer research, strengthening local research capacity, and generating evidence to inform cancer prevention, treatment, and care in South Africa.

Research projects by institution

Graphic: Number of Larger-Scale Cancer Research Projects Supported per Institution

- University of Cape Town: two projects
- University of the Witwatersrand: one project

Translating research into impact

Research funded by CANSA continues to deliver value beyond academia by informing policy, practice, advocacy, and public health initiatives. During the reporting year, research findings were translated into tangible outcomes through:

- **Building national research capacity** through dissemination of findings via peer-reviewed publications, policy briefs, conference presentations, and research highlights featured on the CANSA website.
- **Informing policy and advocacy** by providing evidence to support engagement with the National Department of Health on cancer-related legislation, policy development, and advocacy initiatives.
- **Supporting health promotion and education** by applying research findings to guide awareness campaigns, public education programmes, and the development of evidence-based CANSA educational materials.

These activities demonstrate CANSA's commitment to ensuring that research findings are translated into meaningful action, contributing to improved cancer control and healthier communities across South Africa.

How CANSA's research initiatives create value for the organisation and its stakeholders

CANSA's research is fundamental to achieving its strategic purpose and mission. Our research initiatives enhance organisational credibility and strengthen CANSA's reputation as a leader in cancer control, through our ongoing commitment to health promotion, risk reduction, early detection, public education, and support services. In addition, CANSA's research plays a critical role in strengthening and informing our service offerings, ensuring they are evidence-based and responsive to the needs of those affected by cancer. Our research initiatives also foster strategic partnerships and collaborations, enabling a more coordinated and impactful approach to advocacy and advancing cancer control in South Africa.

During the reporting period, these contributions continued to support CANSA's journey of Building Tomorrow, Today by ensuring that current research investments translate into future impact.

Establishing priorities and investments for research resources

CANSA's research investment is directed towards research that is relevant to South Africa's cancer burden and CANSA's strategic priorities. Larger-Scale research priorities are aligned with national cancer-control priorities, while applied research is also informed by needs and opportunities identified through CANSA's services, programmes, advocacy and engagement with people affected by cancer.

The Research Committee provides oversight of CANSA's research portfolio, including the consideration of research priorities and funding proposals, and monitors the progress and outcomes of funded research. This oversight supports the responsible allocation of research funding and alignment of CANSA's research investment with its strategic priorities.

Through this approach, CANSA balances investment in longer-term scientific research with applied research that can generate practical evidence to strengthen programmes, services and advocacy

These approaches ensure responsiveness to both national priorities and operational service needs.

Larger-Scale cancer research funding stream

The Larger-Scale Cancer Research Funding Stream accounts for the majority of CANSA's annual expenditure on cancer-related research. This stream supports high-impact, research projects undertaken at leading academic and research institutions. One grant was allocated in 2025/26 - University of Cape Town R999 753 00.

Professor Jonathan Blackburn, Faculty of Health Sciences, University of Cape Town. Project title: Microbial modulation of the tumour microenvironment in pancreatic cancer: early diagnostic markers and candidate therapeutic targets.

CANSA continued to support two large-scale research projects during the final year of their grant funding cycle, ensuring that key study activities could be completed and that the intended research objectives and outputs were achieved.

One of these projects, 'The Genetics of Breast Cancer Risk in South Africans of African Ancestry: A Path to Early Detection,' was led by Prof Christopher Mathew (Wits) and Associate Prof Michael Urban (Stellenbosch University). During the reporting period, Associate Prof Urban relocated to the University of the Witwatersrand (Wits) from Stellenbosch University (SU). While project activities transitioned to Wits, Stellenbosch University remained the contracting institution for the grant during the reporting period, supporting continuity of the research programme and completion of ongoing study activities.

The second continuing project was led by Associate Prof Estelle Verburgh of the University of Cape Town, entitled 'Improving Cure for Lymphoma Patients in South Africa by Enhancing Access to Early and Accurate Lymphoma Diagnosis.'

Through continued support of these projects, CANSA contributed to advancing cancer research, strengthening local research capacity, supporting postgraduate training, and generating evidence to improve cancer prevention, diagnosis and patient care in South Africa.

Projects Funded: key areas of study

- **Epidemiology and cancer burden**
Understanding the distribution and determinants of cancer in South African populations, and identifying interventions to reduce this burden
- **Health-Seeking behaviour and early detection**
Improving early detection, diagnosis, and interventions to reduce cancer risk
- **Patient care and support**
Enhancing clinical care, rehabilitation, and palliative care for cancer patients
- **Health services and systems strengthening**
Research on improving health systems, including patient pathways to cancer care
- **Health economics of cancer**
Analysing the economic burden of cancer, associated risk factors, and cost-effectiveness of interventions
- **Cancer biology and related sciences**
Research in cancer biology, biochemistry, and molecular biology linked to risk reduction, early detection, and patient care

For more information:

Visit www.cansa.org.za under the Research tab for a detailed summary of currently funded projects.

Lay summaries of CANSA-Funded research

As part of its commitment to research translation and public engagement, CANSA continued to promote the development and dissemination of lay summaries of CANSA-funded research projects. These summaries present research findings in accessible, non-technical language, enabling patients, caregivers, donors, healthcare professionals and members of the public to better understand the purpose, progress and outcomes of cancer research supported through CANSA.

Lay summaries play an important role in bridging the gap between scientific research and public understanding by communicating how research findings contribute to improved cancer prevention, early detection, diagnosis, treatment and patient care. By sharing research outcomes beyond academic audiences, CANSA helps to increase awareness of cancer research, demonstrate the impact of donor-funded investments, and ensure that research findings are accessible to the communities that may benefit from them. Through this approach, CANSA continues to strengthen the visibility, relevance and societal impact of cancer research in South Africa.

How CANSA allocates research project awards

Guidelines for CANSA's Larger-Scale Cancer Research Funding Stream are well documented, and applicants are required to adhere to these when applying for a CANSA research grant.

Funding decisions are based on several key criteria, including:

- Significance and potential impact of the research
- Relevance to cancer control priorities in South Africa
- Level of innovation
- Soundness of the research approach and methodology
- Track record and expertise of the researcher
- Strength of the institutional environment
- Feasibility of the proposed project

Determining grants: Larger-Scale cancer research funding stream:

- 1 Funding call
- 2 Application - letter of Interest and full proposal per invitation
- 3 Internal and external peer review
- 4 Research committee discussion and decision

A funding call for research projects to be supported through the Larger-Scale Cancer Research Funding Stream is typically distributed to research institutions across South Africa.

Graduates arising from CANSA-Funded research and higher degrees supported

1 April 2025 – 31 March 2026

Developing the next generation of cancer researchers remains a key component of CANSA's research investment strategy. Through its research funding streams, CANSA supports postgraduate students, postdoctoral fellows, and emerging researchers, contributing to the growth of South Africa's cancer research workforce and strengthening national research capacity.

The **Larger-Scale Cancer Research funding stream** provides opportunities for postgraduate and postdoctoral researchers to work alongside experienced principal investigators on high-impact cancer research projects. The **Applied Cancer Research Funding Stream** further supports research capacity development through collaborative, needs-driven projects that promote innovation and address priority cancer challenges within the South African context.

Higher degrees and research training opportunities supported

Larger-Scale Cancer Research Funding Stream

During the reporting period, CANSA-supported research projects contributed to the training and development of researchers through:

- Two doctoral (PhD) candidates supported
- One honours student supported

Applied cancer research funding stream

- Five postgraduate research projects supported (two new and three existing)

Strengthening research capacity

Through its research funding programmes, CANSA continues to invest in the development of future cancer researchers and research leaders. By supporting postgraduate training and research participation, CANSA contributes to building the skills, expertise, and knowledge required to advance cancer research and improve cancer control in South Africa.

Applied Cancer Research Funding Stream: reducing risk and enhancing service

Research within the Applied Cancer Research Funding Stream focuses on reducing cancer risk, strengthening service delivery, improving patient outcomes, and addressing priority cancer-control challenges in South Africa. By supporting needs-driven collaborative studies and postgraduate researchers, the programme generates practical evidence that informs CANSA's services, advocacy activities, health promotion initiatives, and patient support programmes.

Reducing risk

Research focuses on reducing public exposure to environmental and behavioural cancer risks. Findings from these studies directly inform CANSA's health education campaigns, advocacy activities, and decision-making within programmes such as the CANSA Seal of Recognition.

Enhancing service:

Research also aims to strengthen CANSA's service delivery and support for cancer patients and survivors. These projects contribute to improving patient care, support programmes, and overall service effectiveness.

Two Newly Funded Projects (2025/26)

- **Dr Rutendo Kudenga** (University of Pretoria)
Prospective study of the predictors of tobacco and e-cigarette initiation among high-school adolescents in Tshwane, South Africa.
- **Dr Pfunzo Moshapho** (University of the Western Cape)
Validation of a Bayesian Deep Neural Network-Based Tool for Diagnosing Oral Mucosal Pathologies at an Academic Facility in the Western Cape, South Africa.

Four Ongoing Projects

- **Dr Sarah Day** (University of Cape Town)
Lancet Commission Working Group 4 South African Case Study: Patient Journey Mapping.
- **Justine Govender** (Stellenbosch University)
Assessing Non-adherence in South African Women on Tamoxifen Treatment for Breast Cancer.
- **Thando Kubheka** (University of Cape Town)
MicroRNA-181b as a Biomarker of Early Detection and Prognosis in HIV-associated Aggressive B-cell Lymphomas.
- **Alexandra Payne** (University of Cape Town)
A Qualitative Exploration of Primary Health Care Physicians' Perspectives and Experiences with Colorectal Cancer Screening in the Western and Eastern Cape.

Through these projects, CANSA continued to support the development of future cancer researchers while contributing to locally relevant evidence in cancer prevention, early detection, diagnosis, treatment, survivorship and patient care. The programme remains an important mechanism for strengthening cancer research capacity and fostering the next generation of cancer researchers in South Africa.

Applied Cancer Research outputs

During the reporting period, CANSA's Applied Cancer Research Funding Stream continued to support emerging cancer researchers and strengthen local research capacity through targeted investment in postgraduate-led research.

Key outputs achieved:

- **Six** applied cancer research projects supported during the reporting period (two newly funded and four continuing projects)
- **R162 279** awarded to two newly funded Applied Cancer Research projects during 2025/26

In addition, CANSA continued to support four previously funded Applied Cancer Research projects that remained active during the reporting period, bringing the total number of active projects supported to six.

These projects supported postgraduate researchers and emerging scientists while generating locally relevant evidence to improve cancer prevention, diagnosis, treatment, survivorship and service delivery.

IRONMAN

(International Registry for Men with Advanced Prostate Cancer)

Funded by the Movember Foundation, CANSA is co-ordinating South Africa's participation in a global cohort study on advanced prostate cancer (overseen by the Prostate Cancer Clinical Trials Consortium). The study contributes to improving outcomes for the treatment of men with advanced prostate cancer. Rosebank Oncology made the decision to withdraw from the study but will continue to follow up with enrolled study participants. Participant recruitment commenced at Groote Schuur Hospital, the University of Cape Town site. The University of Pretoria has withdrawn from the Ironman study. Recruitment ended 31 August 2025.

Honouring excellence in cancer research

CANSA recognises exceptional contributions to cancer research through the prestigious A.G. Oetlé Memorial Award, its highest honour, awarded to individuals who have made a significant impact in advancing cancer research and control.

In 2025/26, the award was presented to Professor Sharon Prince and Dr Maureen Joffe, two distinguished researchers whose work continues to shape cancer research, policy, and care in South Africa.



Professor Sharon Prince of the University of Cape Town was recognised for her pioneering contributions to cancer biology and her work in developing innovative, locally relevant and accessible cancer therapies. Her research, leadership, and commitment to mentoring emerging scientists have strengthened research capacity and advanced understanding of aggressive cancers.



Dr Maureen Joffe of the University of the Witwatersrand was honoured for her leadership in cancer epidemiology and health systems research. Her work, including large-scale studies informing national cancer policy and patient care, has significantly contributed to improving cancer outcomes and strengthening research infrastructure in South Africa.

Building Tomorrow, Today

The recognition of these outstanding researchers reflects CANSA's commitment to research excellence and capacity development. Their contributions highlight how investments in research today are strengthening knowledge, informing policy, and improving care for future generations.

As CANSA celebrates its 95th anniversary, this continued focus on supporting and recognising impactful research demonstrates how the organisation is actively contributing to a healthier future -

Building Tomorrow, Today.

Looking ahead: shaping tomorrow

Research funding model changes (effective from 2026)

As part of CANSA's ongoing commitment to sustainability and impact in cancer research funding, the funding model for the Larger-Scale Cancer Research Funding Stream has been revised, effective from 2026.

The updated funding structure is as follows:

- Up to R750 000 per annum awarded for a period of three years
- A required co-funding contribution of R250 000 per annum from the host institution
- Continued funding is subject to satisfactory progress and reporting, in accordance with CANSA guidelines

This represents a change from the previous funding model of up to R1 000 000 per annum, with a 25% contribution required from the host institution.

These changes aim to enhance sustainability, encourage greater institutional partnership, and enable CANSA to support a broader portfolio of high-quality cancer research aligned with national priorities.

As CANSA moves forward, research will continue to evolve through:

- Stronger collaboration with national and global partners
- Increased focus on implementation science
- Greater integration with service delivery and advocacy
- Expanded funding sustainability

Through these efforts, CANSA ensures that its research not only reflects today's priorities, but actively Builds Tomorrow, Today.





The CANSA Seal of Recognition

Evidence shows that up to 40% of all cancer cases can be reduced through healthier lifestyle choices, including improved diet, regular physical activity, limiting tobacco and alcohol use, and reducing exposure to carcinogenic substances.

The CANSA Seal of Recognition (CSOR) Programme continues to play a vital role in supporting CANSA's strategic objective of reducing cancer risk in South Africa. By guiding consumers towards safer, healthier product choices, the programme contributes meaningfully to cancer prevention while also strengthening stakeholder partnerships and supporting organisational sustainability.

Through ongoing collaboration with industry partners, research-driven criteria, and consumer education initiatives, the Seal Programme promotes informed decision-making, encourages healthier living, and contributes to reducing the overall cancer burden.

Educating consumers

The Seal was created to guide and encourage consumers to read product labels and make informed decisions that support smart, healthy, and balanced lifestyles. It helps consumers identify products that are free from toxins and harmful substances, including carcinogenic, mutagenic, and reprotoxic chemicals.

The CANSA Seal is awarded to consumer products that address cancer risk factors, thereby reducing exposure to potential carcinogens. Products are categorised as follows:

- **Edible consumer goods** - Edible products that may assist in reducing cancer risk, free of known carcinogens, toxins, hormones, and/or endocrine disruptors. Includes dairy products, plant foods, meat, poultry, fish, healthy fats and oils, nuts, seeds, and certain beverages.
- **Non-edible consumer goods** - products that do not contain carcinogenic, hormone-disruptive, or toxic substances that can be absorbed through the skin, inhaled or leached into food. Includes food preparation devices, containers, toiletries, sanitary products, and household cleaning agents.
- **Protection** – these are products offering protection against natural environmental elements that may lead to cancer (solar radiation, contaminated water, and air pollution). Includes sunscreens, UV-protective garments and apparel, sunglasses, shade items, solar and other radiation warning devices.
- **Patient Care** – Products that may enhance the quality of life, dignity, health, care and support of cancer patients and survivors and are free of all known cancer-causing and hormone-disruptive chemicals.

- **Physical activity** - Organisations, exercise programmes and equipment/products that help support the recommended physical activity guidelines and promote a balanced lifestyle to lower the cancer risk.

Quality control

Products only receive the Seal once stringent requirements have been met. The National Department of Health has mandated CANSA as the endorsing body for this programme since the early 2000s.

Products awarded the Seal must:

- Undergo testing at independent laboratories, to ensure that products do not contain any carcinogenic, toxic or hormone disrupting substances
- Comply with South African National Standards (SANS) or relevant international standards (ISO)
- Meet strict, evidence-based criteria specific to each category

All criteria are regularly reviewed to ensure alignment with the latest scientific evidence. Where products do not meet requirements, we engage manufacturers on possible reformulation. As part of governance and risk management, products carrying the Smart Choice trademark are also subject to periodic post-approval testing to ensure continued compliance.

On The CANSA Couch Podcast

(<https://cansa.org.za/category/on-the-cansa-couch-podcasts/>)

In a significant step towards strengthening public education, we continue to grow the podcast series 'On the CANSA Couch Podcast.' This platform shares practical insights on reducing cancer risk and supporting people living with or affected by cancer, contributing to community empowerment through accessible knowledge. The series also showcases products carrying the CANSA Smart Choice Seal, helping consumers make informed, healthier choices. See <https://cancerassociationza.podbean.com/> to subscribe and listen to the podcasts.

Featured podcast highlights

During the reporting period, 'On the CANSA Couch Podcast' covered a diverse range of topics aligned with CANSA's education, awareness and support priorities. Discussions included women's cancers, SunSmart education and skin cancer risk reduction, new genetic research into breast cancer among Black South African women, healthy lifestyle choices and trusted CANSA Smart Choice Seal partnerships. A special milestone episode also reflected on CANSA's 95-year legacy, achievements and future direction.

We further extended public education and awareness reach through additional media interviews with OFM and Radio Kragbron.

New products carrying the CANSA Smart Choice Seal

Two new partners were awarded the CANSA Seal of Recognition in the reporting period in the protection category (UV Garments); Tan Leather Goods (Pty) Ltd and Doozy Sun (Pty) Ltd. Several existing partners added additional products that qualified for the Seal.

We continue to highlight partner success stories, such as the two B-well mayonnaise products became the first in their category to qualify for the CANSA Smart Choice Seal. The products are manufactured by Southern Oil, a 30-year strong South African producer of canola and other plant-based oils, under its B-well brand. This expands the range of B-well products already carrying the CANSA Smart Choice Seal, which includes several canola seed oils and cooking sprays. This milestone marks the first time a mayonnaise range has qualified for the Seal, reinforcing the role that informed food choices can play in supporting overall health and reducing cancer risk.

A detailed list of associated products can be found at <https://cansa.org.za/cansa-seal-of-recognition/>. This includes consumer education and awareness content such as the impact of non-nutritive sweeteners on health and cancer risk; the importance of nutrition in cancer prevention; National Nutrition Week campaign: 'Food for Health, Health for All'.





MANUFACTURED RESOURCES

WHAT ARE CANSA'S MANUFACTURED RESOURCES?

What CANSA refers to as manufactured resources include the physical and virtual objects and assets available as part of our service offerings.

They also include buildings, equipment, and infrastructure, such as:

- CANSA Care Centres, CANSA Care Homes and CANSA TLC facilities
- Community structures for support groups and home-based care
- Online care and support facilities
- CANSA Care Rooms
- CancerCare Coping Kits
- Equipment used for cancer screenings
- Stoma Clinics
- Mobile Health Clinics
- Palliative care/pain management

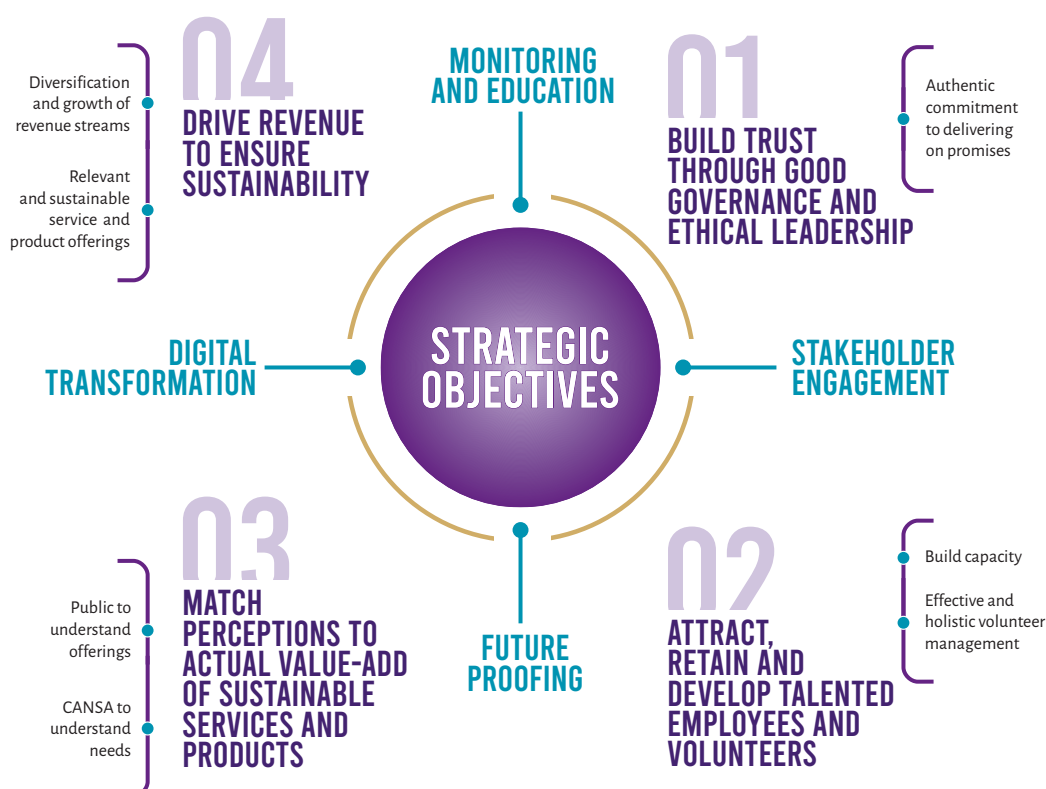


Building Tomorrow, Today through Service

As CANSA celebrates its 95th anniversary, 'Building Tomorrow, Today' reflects our commitment to strengthening cancer care and support now, while ensuring that our services remain relevant, accessible and sustainable for the future.

Every screening that encourages early detection, every patient or family supported, every community reached and every partnership strengthened contributes to this future. Through our professional staff, trained volunteers, facilities and growing range of face-to-face and digital services, we continue to respond to the changing needs of people affected by cancer across South Africa.

For CANSA, building tomorrow means taking meaningful action today – reducing cancer risk, promoting early detection, improving access to care and ensuring that people affected by cancer can find credible information, practical assistance and compassionate support when they need it most.



OUR SERVICE TEAM

CANSA's Service team contributes to our sustainable future by providing high-quality and cost-effective services. Our primary focus is on our core care and support offerings, including CANSA Care Homes, CANSA TLC facilities, Stoma support, CANSA Tele Counselling and support groups nationwide.

Facility and workplace-based programmes are led by social workers and nurses. Our community-based initiatives adopt a community mobilisation and development approach, using the dedication of community members trained as CANSA volunteers.

This essential risk-reduction and patient-centred work would not be possible without the support, dedication, and commitment of our partners, supporters, volunteers, patients and professional staff.

Clinical support

CANSA provides free Clinical (medical) counselling, stoma related queries, advocacy guidance and psychosocial support. Essentially assisting counselling patients, loved ones, family members or caregivers to practically cope with the side effects of cancer. We also engage the services of a highly qualified registered nurse, assisting with clinical counselling on matters like pain management, side effects of treatment, treatment options and cancer-specific enquiries.

Engagement with these patients is extremely valuable to them, and an average call assistance varies from 30 minutes to 45 minutes.

Patients are also referred to the local clinic of a health professional closest to them for assistance where needed. A total of 2 025 people were reached in the period of review.

Training

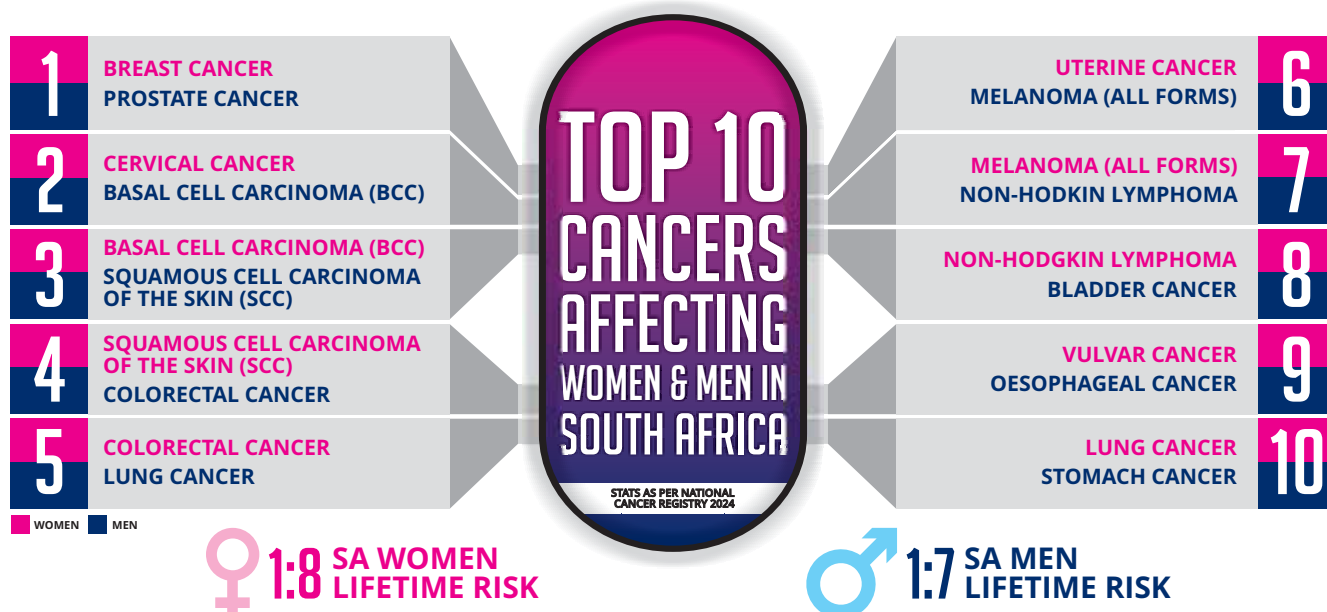
Clinical training

The clinical training we provide covers how to support cancer patients and provides information on the top five cancers. Topics covered include:

- What is cancer
- Risk factors for cancer, including man-made molecules
- Metastasis or spreading of cancer
- Principles of staging and treatment
- Management of treatment side effects (mainly chemotherapy due to the severity of side effects)
- Pain and pain management

Training focusing on the top five cancers in males and females encompasses:

- Anatomical and physiological implications
- Risk factors
- Early warning signs
- Screening and diagnosis
- Staging
- Treatment



TRAINING

Non-clinical training

A bi-monthly training programme that empowers employees and volunteers with basic knowledge about cancer, metastasis, staging, and treatment principles.

Registered nurse upskilling

This monthly three-day programme is designed for newly employed or contracted registered nurses. It provides more comprehensive details on the content as listed above.

Agency-registered nurse training

Nurses are trained, mainly for corporate wellness events, however they are also deployed to CANSA screening clinics at pharmacies, for example.

Volunteer caregiver training

Caregivers are trained on matters pertaining to what is cancer, staging, principles of treatment, chemotherapy and the management of chemotherapy side effects, nutrition for cancer-diagnosed patients, as well as pain and pain management.

Training for provincial departments of health

We advocate for the training of primary health professional care workers on the top five cancers for men and women. This aids in the early detection of cancer in the primary health settings and early access to cancer treatment. The focus is mainly on engaging the Provincial Departments of Health with partnerships being established to train registered nurses via monthly Zoom sessions.

A total of **677** individuals were trained nationally across various platforms in the period of review

Cancer screening

Our goal is to raise awareness about the importance of cancer screening, early cancer detection, and leading a balanced lifestyle. We offer several affordable screening tests and examinations:

- **Pap smear** – a liquid-based cervical cancer screening test for early detection of cervical cancer
- **Prostate Specific Antigen (PSA) tests** – a blood test to help detect prostate abnormalities
- **Clinical breast examinations**
- **Skin and FotoFinder examinations** – a mole mapping device for examining moles and spots
- **Colorectal screening** – testing for occult (concealed) blood in stools.

Screening by numbers

A total of **11 128 cancer screenings** were conducted combined with individual information and education sessions consisting of:

- **1 600** Pap smears
- **4 965** Clinical Breast Examinations with ten in partnership with the National Department of Health (NdoH)
- **2 831** Prostate Specific Antigen (PSA) tests were performed with ten in partnership with NDOH
- **180** skin examinations
- **419** Mole screenings (FotoFinder)

A total of **511** referrals were made. Detected abnormalities are referred to a health facility for further work up or treatment. Other health screenings offered include lifestyle risk assessments, HIV (Human Immunodeficiency Virus), finger-prick rapid blood tests and blood glucose tests for diabetes. All clinical screenings are conducted by registered nurses who participate in regular upskilling programmes.





Support Groups

CANSA's support groups provide ongoing guidance, emotional support and connection for people living with cancer, cancer survivors, caregivers and families affected by cancer. Available both face-to-face and online, these groups provide accessible spaces where people can share experiences, access credible information and receive support from others who understand the challenges of being affected by cancer.

During the reporting period, CANSA support groups reached **2 130** people, with **1 143** participating in face-to-face groups and **987** participating through online support groups, extending access to support regardless of location.

CANSA Facebook support groups

We manage online support to our Facebook community of survivors and caregivers via three, private, Facebook-based support groups:

- **@CANSA Survivors** - Champions of Hope for cancer patients and survivors - has almost 6 000 members to date.
- **@CANSA Caring for the Caregivers for caregivers** - has just over 1 700 members to date
- **@CANSA TLC** - Childhood Cancer Support for parents and/or guardians of children affected by cancer – has over 5 000 members to date

CANSA WhatsApp groups

We currently offer seven, national, WhatsApp support groups, facilitated by a CANSA social worker, to provide a daily source of support for cancer patients and loved ones reaching **613** members. A further **11** regional WhatsApp support groups offer care to another **605** patients.

CANSA Counselling

This is free, confidential, professional, cancer-related counselling to patients living with cancer, their caregivers and families, including parents or guardians of children living with cancer. We assist through face-to-face, telephonic follow ups, and individual counselling, text based and virtual. Counselling is available in most languages. A total of **939** patients were supported nationally with counselling sessions. Most of these callers are newly diagnosed patients or family of patients struggling to cope emotionally with the diagnosis of a loved one.

Care and support by numbers

- **613** patients supported by **7** national WhatsApp support groups
- **1 697** supported through **44** face-to-face support groups 15 of which are facilitated by volunteers)
- **935** patients helped through **2 468** sessions of counselling and emotional support.
- **1 358** patients stayed at our CANSA Care Homes
- **238** patients received home-based care by the psychosocial support team
- **425** parents and/or children were accommodated at CANSA TLC facilities.
- **591** were loaned medical equipment
- **9 045** patients reached by volunteers at our six CANSA information and support desks at public hospitals and 221 patients referred to the CANSA social work and clinical teams for follow up

Email and app support programmes

iSurvivor

iSurvivor is an email-based programme guiding people living with cancer, right from the time of diagnosis (www.iSurvivor.org.za). It's a free, 20-week guide written by a cancer survivor to help other survivors cope better. Once registered online, patients and survivors receive weekly informal communication from 'Aunt Sophia', with helpful resources and information on how to cope. The iSurvivor MBC programme is similar but focuses on the extremely specific and unique challenges faced by metastatic breast cancer patients - to date, 349 users subscribed to this free online programme with 39 new subscribers in the reporting period.

Support for quitting smoking

CANSA's eKick-butt programme offers support to members wanting to stop smoking. Subscribers find this programme helpful in their efforts to stop smoking. To date, 450 users subscribed to this free online programme with 19 new subscribers in the reporting period.

Patient and caregivers' pain management

We have two booklets, the 'CANSA At Home Pain Guide' and the 'CANSA At Home Guide for Children with Pain' to help patients, loved ones, families, and caregivers to cope with pain management.

CANSA has a CANSA Pain Manager app in association with the Centre of Community Technology at Nelson Mandela University and sponsored by Pfizer. It aids patients and caregivers in measuring and managing various aspects of pain, such as severity, medication, and location. This information is translated into data that helps the care team better understand and manage the patients' pain.

CANSA Care Homes

CANSA Care Homes provide a 'home-away-from-home' for patients undergoing cancer treatment, mostly radiation treatment (as this takes place daily), in areas that are far away from where they live. Care Homes either provide full-service (including accommodation, meals and transport) or are self-catering while still making transport and accommodation available. There are currently seven CANSA Care Homes situated across South Africa in the metropolitan regions of Pretoria, Durban, Bloemfontein, George, Cape Town, and Gqeberha. During 2025/26, 1 358 patients were accommodated in CANSA Care Homes.

CANSA Care Rooms

CANSA Care Rooms are CANSA's palliative in-patient units, in partnership with local homes for the elderly and various service organisations, providing specialised palliative care for people who cannot spend their last few weeks at home or when caregivers need relief for short periods. We currently have 11 CANSA Care Rooms with three in the Western Cape, three in the Northern Cape, and five in Gauteng.



Stoma support and services

Counselling and support

CANSA offers free pre- and post-operative counselling for ostomates and their families, providing guidance to help them adjust to daily life with a stoma.

Stoma products and accessories

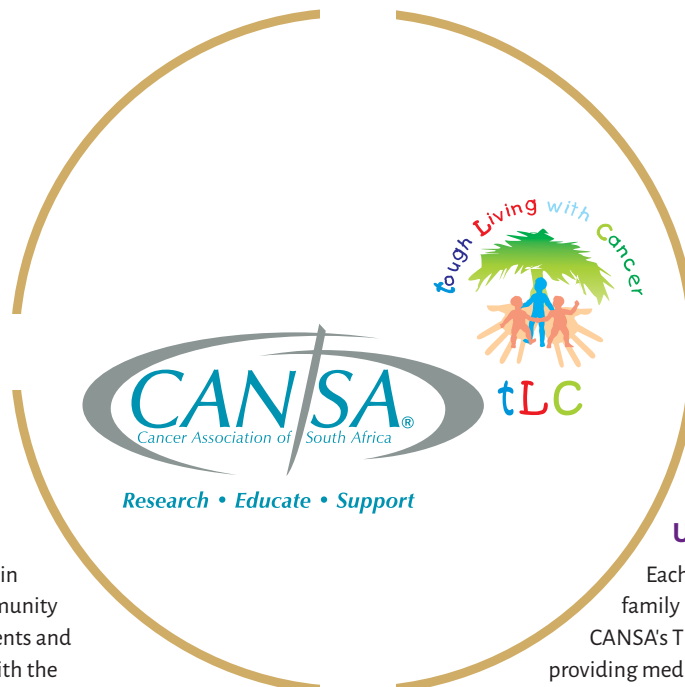
Stoma supplies and accessories are available at our Stoma Clinic in Pretoria. Products are couriered too for a small fee. We stock leading brands (Coloplast, Convatec, Hollister, BBraun, Ligamed) at affordable prices, offering professional assistance and fast delivery. Supplies include stoma bags, baseplates, skin care products, and accessories that improve sealing and prevent leakage. A total of 464 stoma patients received products from us in the financial year 2025/26

Stoma clinics

CANSA provides stoma services including stoma products and accessories through its stoma clinics, and stoma-specific counselling country-wide, through its Tele Stoma support service. Stoma therapists provide support on lifestyle adaptation, skin care, and practical use of stoma products. If local services are unavailable, CANSA refers patients to trusted providers.

Donated Stoma Products and Accessories

Thanks to a partnership with Footprints 2 Africa, CANSA can provide free stoma products to cancer patients in need. Please note that while the donated stock itself is free, courier fees will apply for items that need to be sent via courier services, and that limited stock is available. We were able to support 64 clients to date through this partnership. Through the generosity of the public, we were able to support 176 clients nationwide with donated ostomy products.



Community home-based care

These services are given mostly in hospitals, outpatient, and community home-based care settings. Patients and their loved ones are provided with the opportunity to receive care and support in the comfort of their own home or current environment. Volunteers accompany trained professional community nurses, social workers and CANSA Community Mobilisers to offer support to the patient and their primary caregivers. A total of **632** patients received home-based care support during this reporting period, and **1165** home visits were made.

CANSA Tough Living with Cancer (TLC)

CANSA offers a support programme for children, teens and young adults. CANSA TLC employees help children, teens and young adults with cancer, and their loved ones, cope with a cancer diagnosis and treatment at CANSA TLC facilities, various oncology wards, online and through the CANSA Free2Bme Adolescent and Young Adult (AYA) site. Youth and young adults whose parents have been diagnosed, and siblings of youth and young adults who have been diagnosed, are also supported. CANSA TLC further educates communities about the symptoms of childhood, teen and young adult cancers to enable early detection and timely treatment.

TLC Facilities

CANSA operates four CANSA TLC accommodation facilities for children or teenagers affected by cancer and their parents or families:

- CANSA TLC Nicus Lodge (based at Steve Biko Academic Hospital, Pretoria)
- CANSA TLC Family Lodge (Durban)
- CANSA TLC Lodge Tygerberg (based at Tygerberg Hospital, Cape Town)
- CANSA AYA (Adolescent and Young Adult) Room (based at Olea Katleho Care Home, Bloemfontein)

We also have a team supporting children and their parents at the Paediatric Oncology Ward at Pietersburg Provincial Hospital (Polokwane)

In the reporting period, **425** parents and/or children were accommodated at CANSA TLC facilities.

KFC Add Hope campaign

CANSA TLC Nicus Lodge has been a beneficiary of the KFC ADD HOPE programme for several years. Their support enables us to provide monthly food parcels for many children receiving chemotherapy. Often, these children come from families with serious financial challenges or situations of extreme poverty.

The Vlok family and MYRAID USA

Each September, Madeleine Vlok and her family host an online fundraiser to support CANSA's TLC Programme. Funds raised assist in providing medical support items such as Port and Broviac implants (which remove the need for children to be pricked with a needle every time they need blood tests or have chemotherapy), as well prosthetic supports such as artificial eyes, for paediatric cancer patients.

This sponsorship has enabled us to provide added life-changing care and help to patients with cancer in paediatric units. This includes the purchase of ports, needles, Cathlocks, prosthetic eyes, Catheters, softlines for bone marrow transplants, dressings and wheelchairs. (Port-a-cath and Broviacs are only provided to children / teens by CANSA TLC on request from their Oncologists.)

CANSA TLC Support by Numbers

Through the CANSA Tough Living with Cancer (TLC) programme, children and teens affected by cancer, together with their families, receive practical, medical and some nutritional support during a particularly challenging time.

Practical support at a glance

- **1137** Food parcels provided to **451** families
- **347** Toiletry packs provided to **222** patients
- **165** Meal replacement products provided to **68** patients

Medical, mobility and care support

CANSA TLC also provided essential items to support the medical and care needs of children and teens affected by cancer:

- **56** Ports | **13** Venous catheters | **352** Needles
- **9** Wheelchairs and strollers for amputees | **52** Bone needles/softlines
- **318** Dressings | **6** Palliative and end-of-life care support items
- **58** Specialised nutritional support items | **228** Food support interventions

These funds also provide food support and toiletry packs to needy families whose children have cancer. Hospitals supported include Charlotte Maxeke (Johannesburg), Polokwane (Limpopo), Tygerberg (Cape Town), Steve Biko Academic, (Tshwane) Robert Sobukwe (Kimberley), Wege Provincial (Hopetown), Dr George Mukhari Academic (G-Rankuwa) and Port Elizabeth Provincial (Gqeberha).

Play therapy at TLC Tygerberg

Annually, CANSA welcomes two groups of Child Life Play Therapy students from the United States as part of the Connect 123 International Internship programme. The students do practical training at the CANSA TLC facility at Tygerberg in Cape Town as an essential part of their qualification.

CANSA Free2Bme

This programme is for adolescents and young adults who are facing the challenges of a cancer diagnosis. We work closely with St. Jude Children's Research Hospital in the United States to find unique opportunities for this partnership looking at online resources and content.

We further collaborate with Dr Mariusz Wirga, Psychosocial Oncology at the Memorial Care Todd Cancer Institute in the USA, on the Beat the Odds® programme which has been incorporated into CANSA Free2Bme. It consists of a cancer survivorship programme including classes teaching patients how to effectively deal with distinct aspects of cancer and its treatment.

CancerCare coping kits

The CancerCare Coping Kit gives practical advice to newly diagnosed patients and their loved ones and caregivers. It helps them cope with their cancer experience and equips them in making more informed choices. Coping kits can be accessed via the CANSA website in audio format.

Honouring cancer survivors

Annually, International Cancer Survivors' Day is celebrated in the first week of June. Survivors, caregivers, and their loved ones are recognised for their role in fighting cancer. In 2025/26, the focus was on placing the spotlight on virtual and online support groups available to not only on cancer survivors, but also their caregivers.

Employee wellness programme

CANSA's Employee Wellness Programmes provide businesses and service organisations with a meaningful way to invest in the health and wellbeing of their employees. Through health impact assessments, wellness days, and on-site cancer screening, we help reduce cancer risk, promote early detection, and encourage healthier lifestyles. These programmes offer a cost-effective solution for employers to demonstrate genuine care for their employees' health, while making lifesaving cancer screening easily accessible in the workplace.

The total number of screenings achieved in the reporting period is **6 775**.

Information and support desks

CANSA Information and Support Desks are supervised by CANSA employees and managed by trained CANSA volunteers at public hospitals to provide information to cancer patients and help them with referrals to various CANSA services including support groups, Tele Counselling, and clinical counselling. By April 2025, **six** Information and Support Desks had been set up at the following hospitals: Charlotte Maxeke (Johannesburg), Steve Biko (Tshwane), Inkosi Albert Luthuli (Durban), National Hospital (Bloemfontein), Frere Hospital (East London) and Robert Sobukwe Hospital (Kimberley). During the reporting period, **9 045** patients were reached by volunteers with **221** patients being referred for follow up by CANSA employees.

Prostate cancer patient navigation programme

With funding from the American Cancer Society, CANSA developed a prostate cancer patient navigation programme to improve awareness, encourage earlier detection and support men in rural communities in the iLembe District, KwaZulu-Natal, where prostate cancer is often diagnosed at a late stage.

Developed in collaboration with the KwaZulu-Natal Department of Health, the iLembe District Health team and Inkosi Albert Luthuli Central Hospital, the programme combines community education and screening with patient navigation to help men access and move through the healthcare and treatment process. Following the initial programme period, additional funding enabled the project to continue until September 2025.

Impact by September 2025

- **7** active patient navigators
- **649** men reached through community-based cancer awareness
- **8** CANSA screening drives conducted
- **281** men screened
- **22** abnormalities detected, enabling further investigation and referral
- **25** men supported through patient navigation at hospital level

Through this targeted approach, CANSA is helping to bridge the gap between awareness, early detection and access to care, particularly for men in rural communities where barriers to cancer services can contribute to later diagnosis.

The Kindest Cut – CANSA wigs

We received **3 423** donated hair ponytails to make wigs for cancer patients, with many received at the annual Shavathon events. Many of our hair donors have special messages and reasons why they are for donating their hair – either they have lost a loved one to cancer or they would like to make a cancer survivor feel beautiful again. Our hair donors come from all walks of life and include little ones. Wigs are handmade and it's a lengthy process resulting in **192** wigs being distributed by our Head Office and some regions during this reporting period. A minimum admin donation of R350 is asked with patients' income taken into consideration. Special thanks to our partner, Tymeless Necessity Hair for making up wigs for CANSA.

Service partners

We rely heavily on the support of partners and donors to sustain and expand operations. Partners and donors are crucial to the success and sustainability of CANSA. Their contributions ensure that CANSA can continue to provide essential services via funding and financial support which leads to Sustainability and growth. Partnerships also enable cancer awareness, education, screening, early detection, patient support services, advocacy and policy influence, innovative solutions and technology, volunteer and human resources.

Hollard Daredevil Run

CANSA has been a beneficiary of this prestigious male cancer awareness event for the past 14 years. Funds raised by the event go to prostate and testicular cancer awareness and prevention programmes. Daredevil participants wear nothing but a Speedo swimming costume. The funding received during the year in review resulted in **629** Prostate Specific Antigen (PSA) blood tests conducted. The funding is also used to for the Prostate Cancer Navigation Programme in KwaZulu-Natal. This initiative guides men through their cancer experience from awareness to screening, diagnosis, treatment, and post-treatment follow-up.

Novartis

Novartis continues to strengthen CANSA's efforts to educate and empower South Africans. Their contributions enable us to develop evidence-based health materials, host educational webinars, and expand outreach on key cancers, including breast and skin cancer, and melanoma.

M STORE

The M Store partnered with CANSA to extend the services offered at CANSA Care Centres, by providing professional fitting services and a full range of breast prostheses, bras, swimwear and lymphoedema garments at CANSA Care Centres nationally, to support cancer survivors. The products are covered by medical aid and all administration is done on behalf of the patient. A breast prosthesis and bra package for non-medical aid patients is also available at a lower cost.

Expanding service reach through partnerships

Department of Social Development

CANSA continues to partner with government departments at national and provincial levels to strengthen the delivery of care and support services. During the reporting period, grants received from the Department of Social Development helped subsidise social work positions and support the provision of facility-based care in selected areas. Funding included R2 143 091 in the Western Cape and R663 660 for the CANSA Olea Katleho Care Home, helping to sustain essential support for people affected by cancer.

Durban Community Chest

Durban Community Chest is a much-valued, regular funder of the work of the CANSA Mkhuhla Care Home. In the financial year, 2025/26 they donated R96 360.

Pietermaritzburg Community Chest

During the 2025/26 financial year, CANSA received R30 000 from the Pietermaritzburg and District Community Chest to support cancer awareness, education and screening services in the Pietermaritzburg area. The funding supported a community screening event at Royal Hospital in July, where **13** Prostate Specific Antigen (PSA) blood tests, three clinical breast examinations and **31** cervical screening combinations were conducted. The grant also contributed towards refreshments for the 10 volunteers and clinical personnel who supported the event.

Collaboration with local partners strengthened the initiative and extended its reach. Ansar Radio supported community mobilisation through three radio interviews promoting the screening, while Lancet Clinic provided blood pressure and blood glucose testing to attendees. A holistic approach combined screening with psychosocial support and health education, with CANSA providing information on the harms of tobacco use, the importance of a balanced lifestyle, cancer risk reduction, early detection and regular screening.

Through the support of the Pietermaritzburg and District Community Chest and local partners, the initiative provided the community with access to a broader range of health information and screening services in one setting.

The Victor Daitz Foundation

Another regular funder of our CANSA Mkhuhla Care Home in KwaZulu-Natal that donated R57 000.

TOGETHER, WE EXTEND OUR IMPACT

CANSA's work is strengthened by organisations, institutions, community groups, trusts and individuals who contribute funding, expertise, products, services, facilities and other forms of support. We gratefully acknowledge the partners and donors whose contributions help us extend cancer education, screening, care and support to communities across South Africa.

Corporate and business partners

ABB · ABSA · Aquelle · BIGOSA · Blue Ribbon · Breys Meat
· Carla Venter Group · Compass Waste · EMC · Equera Health
· ERA Polokwane · Future Advisory · Garden Court Hotel Group,
Pretoria and Polokwane · Garden Services · Grain Care
· Hallelujiha Fashions · Hellochoice SA Foodharvest · Hollard
· Hollywood Foundation · Ice Cube Consulting
· International Slab Sales · KPMG · Kingdom Slots · Limpopo Dairies
· L'Oréal · Lotto Star Foundation · Monitor Distributors · Mstore
· Nedbank · Oasis Water Polokwane · OUTsurance
· President Hyper Fochville · Safripol · Sanitec Polokwane
· SASKO Polokwane · Spar Head Office, KwaZulu-Natal
· Stieners Polokwane · Tessara · The Dairy Den · Tops Granite Marble
· Uitkyk Meat Market · Umoya Wind Farms · Weldhaggen Eggs
· Woolworths Gezina · Woolworths Kromboom Road
· Woolworths MySchool Programme · Woolworths Sammy Marks.

Trusts, foundations and funders

Ari's Foundation · Bristol Myers Squibb Foundation
· Charles Harding Trust · DJ Davies Trust · Durban Community Chest
· Fidelity Foundation · HP Smith Trust · Joy Liebenberg Trust
· King Baudouin Trust · MINA Foundation
· Pietermaritzburg and District Community Chest
· Sibaya Community Trust · South African Muslim Charitable Trust
· Tyler Sassman Foundation · Val De Vie Foundation
· Victor Daitz Foundation · Vreede Trust

Government and public sector

Department of Social Development, Free State and Department of
Social Development, Western Cape

Healthcare, cancer and service Partners

Bankmed · Breast Health Foundation · Coetzer Dental · Coloplast
· Convatec · Cupcakes for Kids with Cancer · ER24
· Flower Foundation Retirement Homes · Food Forward SA
· Footprints2Africa · Foundation of Professional Development
· Groote Schuur Hospital · Haemalife Clinical Haematology · Hollister
· Independent Clinical Oncology Network (ICON)
· Life Rosepark Hospital · Lymphoma Coalition · Mediclinic
· Moot Care · Netcare Hospital Group · Novartis · Pfizer
· Rainbows and Smiles · Reach for Recovery Durban · Royal Hospital
· Skin Cancer Foundation of South Africa · St John Ambulances
· Thrive Clinic Kloof · Tygerberg Hospital
· Umduduzi Children's Hospice · Universal Laboratory Service
· Wings Of Hope

Community, faith-based, education and media partners

Al Ansar Radio · Bikers Heart Riders · ChristChurch Polokwane
· Deeds of Love Ministry · Hamba Nawe · Jabez Christian School
· Kerksondermure · KFC Add Hope · Lions Wellington · Living Waters
· Moot NG Church · NG Kerk Oudtshoorn · NG Kerk Pierneef
· NG Kerk Vrystaat · PEMPS School · Rooi Kruis Oudtshoorn
· Rotary Annes · Rotary Club Polokwane · Rotary Pretoria East
· Seventh Day Adventist Church · Spartan Motorcycle Club
· The Rotary Club of Durban Morningside · VLU Noord Polokwane
· VLV George · VLV Stillbay

Individual & Community Supporters

Charles Matthews and Family · Charles Togeyda
· Chereese Botha Masons · Enca van Niekerk · Erika Edler · Japie Coetzee
· Johan Retters · June Koral · Mr and Mrs Dobson · Ray Ghana
· Ruby Manyowa · Vlok Family · Wilma Lotter

THANK YOU FOR YOUR SUPPORT



SOCIAL AND RELATIONSHIP RESOURCES

WHAT ARE CANSA'S SOCIAL AND RELATIONSHIP RESOURCES?

CANSA's ability to achieve its mission depends on the relationships, partnerships and trust it builds with the people and organisations that share an interest in reducing the impact of cancer. These relationships connect CANSA with people affected by cancer, communities, volunteers, donors and funders, government, healthcare professionals, researchers, civil society organisations, the media and other partners.

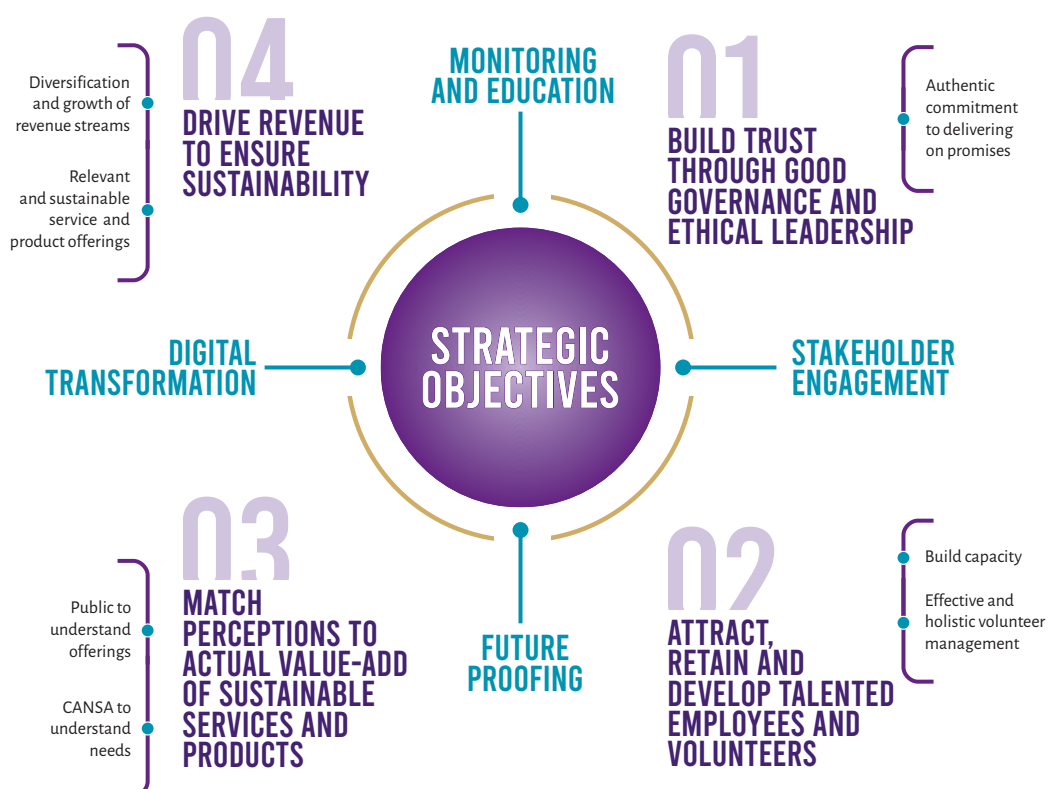
Our social and relationship resources include the trust and credibility associated with the CANSA brand, our established stakeholder relationships and networks, and our ability to bring people and organisations together around shared cancer-control priorities. They enable CANSA to extend its reach, share credible information, strengthen the voices of people affected by cancer and collaborate with others to address challenges that cannot be solved by CANSA acting alone.



Building Tomorrow, Today through Advocacy and Collaboration

Through advocacy, public education, partnerships and engagement with decision-makers and communities, CANSA seeks to influence the policies, systems and practices that shape cancer prevention, early detection, treatment, care and support in South Africa.

Our advocacy work focuses on promoting equitable access to cancer services, strengthening the voices of people affected by cancer and using evidence and lived experience to inform policy and decision-making. Partnerships, alliances and collaborative relationships extend CANSA's influence and enable us to work with government, civil society, healthcare providers and communities towards a more responsive and equitable cancer-control environment.



ADVOCACY

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Advocacy initiatives in brief

- Universal Health Coverage (UHC) – we continue to advocate for quality healthcare through the call for UHC.
- We are part of the South African Non-Communicable Disease Alliance, working together to monitor and support government to achieve the deliverables of the NCDs National Strategic Plan 2023–2028.
- Sharing information on cancer prevention, early detection, and symptoms to inform the public.
- Advocating for cancer policies, improved access to cancer treatment and screening services.
- Engaging with communities to reach underserved populations and reduce health disparities related to cancer.
- Establishing Memoranda of Understanding with Provincial Departments of Health on cancer control issues, ensuring recognition of cancer as a national development priority. Also advocating for Professional Health Care Nurses and Outreach Team Leaders to be trained on the top five cancers for men and women, this will assist with early diagnosis and early access to cancer treatment.
- Advocating for the prevention, early diagnosis and access to cancer treatment and palliative care.
- Providing training for Traditional Health Practitioners on the top five cancers for men and women to facilitate early patient referrals to healthcare professionals.

Advocacy concerns

CANSA receives advocacy concerns through its website, help desks, social media platforms and other communication channels. Matters raised by patients and their families include delays in receiving test results and accessing treatment, inadequate pain control or access to appropriate medication, and challenges relating to the availability and quality of stoma supplies.

These matters are recorded in CANSA's Advocacy Monitoring Tool and referred to the relevant Departments of Health to facilitate investigation and, where possible, resolution. During the reporting period, CANSA assisted **45** patients with matters relating to access to cancer treatment.

Grassroots advocacy and tobacco control

CANSA continues to advocate for stronger tobacco control and receives enquiries and concerns from the public relating to smoking in public places and possible violations of tobacco legislation. Where appropriate, these matters are referred to and addressed in collaboration with the relevant environmental health authorities.

The Advocacy team also assists with other grassroots advocacy matters, including cancer patients' rights in the workplace and challenges relating to access to oncology treatment in certain provinces.

Advocacy toolkit

CANSA's advocacy toolkit gives brief reference to the global approach to advocacy and how our local efforts will contribute to the attainment of the Sustainable Development Goals (SDGs). It gives a broad idea of areas of focus within CANSA advocacy and how these are aligned to the global context.

During the reporting period, **32** new employees were trained in Advocacy. This effort aimed to strengthen the organisation's capacity to effectively promote awareness, influence policy, and support cancer patients and their families. The training has enhanced our team's ability to advocate for improved cancer care and resources within the community.

Recruiting and maintaining advocacy volunteers

CANSA volunteers are recruited and trained in various aspects of their roles, including how to advocate for cancer patients, with the aim of representing CANSA at the Provincial Departments of Health, collecting grassroots advocacy issues and being the 'voice' for patients with cancer.

Oncology interventions

CANSA continues to build relationships with oncology departments at hospitals nationally, such as Charlotte Maxeke Academic in Johannesburg; Steve Biko Academic, Pretoria; Inkosi Albert Luthuli Central, Durban; Greys, Durban; Groote Schuur, Cape Town; Universitas, Bloemfontein; Chris Hani Baragwanath, Soweto; Klerksdorp, North West; Rob Ferreira, Mpumalanga; and Polokwane, Limpopo.

The aim is to advocate that patients get attended to within 48 hours by the treating facility and to intervene should there be crises affecting treatment outcomes.

Screening Tool

The Department of Health Community Health Care Workers that visit communities, use its Screening Tool to assess and identify people at risk and refer them for treatment. CANSA is actively promoting and advocating for the inclusion of cancer early warning signs and symptoms as part of the Screening Tool. This will promote early diagnosis, referral, and treatment of cancer patients.

Building capacity through advocacy training

Training and capacity building are important components of our advocacy work, helping to strengthen cancer knowledge among healthcare workers, community-based practitioners and employees. By equipping key stakeholders with credible information and practical knowledge, we help extend cancer awareness, encourage early detection and referral, and strengthen support for people affected by cancer.

- During the reporting period, CANSA's Advocacy Department facilitated virtual cancer training for Outreach Team Leaders (OTLs) and Primary Health Care nurses. The initiative aimed to equip OTLs to cascade cancer education to Community Health Care Workers strengthening their capacity to promote cancer awareness and support early detection within communities.
- Training was also provided to 172 Traditional Health Practitioners on the five leading cancers affecting men and women. The training focused on increasing cancer awareness and recognition of possible warning signs to encourage timely referral of patients to appropriate healthcare professionals.

Human rights and cancer in the workplace

A cancer diagnosis affects more than health – it touches dignity, employment, financial security, family life and a person's sense of identity. Workplaces have the power to either support healing or unintentionally add harm. CANSA's guide, Human Rights and Cancer in the Workplace: a guide for both employers and employees, was developed to help workplaces respond to cancer with compassion, fairness and respect for South African labour and human rights principles.

Health awareness campaigns

Throughout the reporting period, CANSA's health awareness work helped shape tomorrow by equipping people with practical knowledge to better understand cancer risk and take meaningful action in their daily lives. Through accessible communication, community engagement and education, we promoted healthier choices and contributed to a more informed public.

This work was strengthened through collaboration with communities, partners and supporters who share CANSA's commitment to reducing the cancer burden. Each awareness activity created an opportunity to reach people where they are, encourage informed decision-making and lay the groundwork for longer-term wellbeing.

National campaigns and key health observance days provide focused platforms to share prevention messages, highlight screening opportunities and keep cancer education visible in public spaces. These initiatives cover SunSmart behaviour, balanced lifestyle choices, anti-tobacco advocacy, HPV awareness, lymphoma

education, and women's, men's and children's health, enabling CANSA to extend its reach and deepen its relevance across diverse communities.

Volunteers remained an important part of this progress. Regular health promotion training kept them prepared to share accurate information and respond to community needs with confidence. Their presence at local level helped turn awareness into action, while building a stronger base of knowledge, service and support for the years ahead.

- **World Cancer Day**

Observed annually on 4 February and together with the Union for International Cancer Control (UICC), World Cancer Day provides an important moment to unite communities, partners and individuals around a shared commitment to reducing the impact of cancer. The 2026 theme, United by Unique, aligns closely with CANSA's 95th anniversary journey and the broader commitment to building tomorrow, today. By placing each person's experience at the centre of cancer awareness, care and support, CANSA continued to promote a more compassionate, responsive and inclusive approach. This focus helped strengthen public understanding, encourage earlier action and reinforce the importance of services that recognise the individual behind every diagnosis. We offered free sponsored screening clinics countrywide in January and February 2026.

- **Cervical cancer**

CANSA is aligned to the World Health Organisation's (WHO) global strategy to accelerate the elimination of cervical cancer through our cervical cancer campaign. Each year we place the spotlight on International Human Papillomavirus (HPV) Day in March, by partnering with the International Papilloma Virus Society.

CANSA continued to support the National Department of Health's strategy towards the elimination of cervical cancer through advocacy, awareness, and prevention initiatives. CANSA actively promoted the national HPV vaccination campaign, encouraging uptake among eligible school-aged girls and raising awareness of the importance of HPV vaccination and regular cervical cancer screening as key interventions to reduce the burden of cervical cancer in South Africa. As part of this collaborative effort, CANSA also participated in the Department of Health's national cervical cancer strategy workshops, contributing to stakeholder engagement and alignment with the country's cervical cancer elimination objectives.



Promoting health and cancer education

Our Health Specialist and Patient Advocate as well as the National Manager: Health Programmes regularly participate in conferences, seminars, virtual events, and webinars. They also conduct media interviews, representing CANSA and assisting with cancer- and health-related queries.

The Health Specialist and Patient Advocate also responds weekly to queries and questions online and assists with the counselling of patients referred by the CANSA help desk and other communication channels. In the reporting period, he responded to **29** requests by medical writers for statistics and information on various cancer-related topics and conducted **15** radio and TV interviews.

Fact sheets

CANSA Fact Sheets provide credible, evidence-based information on different types of cancer and cancer-related issues, informed by the latest available research, while CANSA Position Statements communicate the organisation's evidence-based stance on key cancer and health matters. During the reporting period, four new Fact Sheets were researched and developed, while CANSA's library of more than 330 existing Fact Sheets was reviewed and updated 583 times to ensure that information remains current, relevant and reliable. CANSA's research resources also achieved global reach, with 6 306 downloads via ResearchGate, extending access to credible cancer information beyond South Africa.

Partnerships and alliances

Lymphoma coalition

World Lymphoma Day is commemorated on 15 September annually on several CANSA platforms made possible by the World Lymphoma Coalition.

The 2025 Annual Lymphoma Coalition Global Summit took place in October 2025 in Amsterdam, Netherlands, under the theme 'Unlocking the Value of Patient Advocacy in Lymphoma Care.' The Summit brought together experts, advocates and member representatives from around the world for a collaborative programme focused on strengthening the role and impact of patient advocacy in lymphoma care. Key sessions addressed health technology assessment and access, shared insights from Lymphoma Coalition members, CAR-T and other innovative therapies, and the practical use of patient experience data to inform advocacy and improve care.

Non-Communicable Disease Alliances

Cancer shares many risk factors and health-system challenges with other non-communicable diseases (NCDs), making collaboration an important part of CANSA's advocacy work. CANSA is a co-founder of the South African Non-Communicable Diseases Alliance (SANCD+), together with the Heart and Stroke Foundation South Africa and Diabetes South Africa and serves as the Alliance's fiscal partner.

CANSA's CEO remains an active SANCD+ Board member and represents CANSA in national and international NCD advocacy. During the reporting period, she participated in the NCD Alliance Advocacy Institute Workshop in New York and the United Nations Multi-Stakeholder Hearing on NCDs in May 2025. These engagements provided opportunities to contribute to discussions and build relationships aimed at strengthening the global and national response to NCDs.

Through its involvement with the NCD Alliance, we also contributed cancer expertise and patient perspectives to inputs informing the 2025 UN Political Declaration on NCDs and Mental Health. Key priorities advocated for included sustainable health funding, stronger accountability, meaningful involvement of communities and young people, equitable access to medicines, and greater protection for vulnerable populations.

Global Week for Action on NCDs

In September 2025, CANSA and SANCD+ supported the Global Week for Action on NCDs, an international campaign led by the NCD Alliance. As part of the initiative, CANSA joined the Heart and Stroke Foundation South Africa and Diabetes South Africa in a special discussion highlighting the urgent need for strong leadership and collective action to address NCDs in Africa.

Strengthening South Africa's NCD Response

CANSA's CEO and Head of Advocacy continue to work through SANCD+ and engage with the National Department of Health on South Africa's National Strategic Plan for the Prevention and Control of Non-Communicable Diseases. This ongoing engagement helps ensure that cancer remains firmly represented within the country's broader NCD priorities and response.



Palliative care

The Head of Advocacy is part of a Palliative Care Action Group which has a vested interest in the implementation of the National Strategic Framework and Policy for Palliative care.

Members of the Group include: the Association of Palliative Care Practitioners of South Africa (PALPRAC); Hospice Palliative Care Association (HPCA); hospices; universities including the University of Cape Town's (UCT) Division of Family Medicine and Interdisciplinary Palliative Care and Medicine; and The Wits Centre for Palliative Care at the Chris Hani Baragwanath hospital in Soweto.

CANSA partners with UCT to expand access to palliative care in Heideveld, Cape Town, to ensure authentic palliative care teaching with its sixth-year medical students. Should patients require palliative care, referrals are made to their in-patient units by CANSA. CANSA receives an honorarium for participating in teaching. UCT also trained our new nurses on pain control on a pro bono basis

Anti-tobacco efforts with The Campaign for Tobacco Free Kids
CANSA continued to strengthen its tobacco control advocacy during the reporting period, working collaboratively with Protect Our Next partners to support the adoption of the Tobacco Products and Electronic Delivery Systems Control Bill. Our efforts focused on policy engagement, coordinated civil society action, community and youth mobilisation, and amplifying the voices of people affected by tobacco-related harm. Advocacy for stronger tobacco control legislation remains an ongoing priority for CANSA.

CANSA actively participated in parliamentary processes relating to the Tobacco Control Bill, including public hearings and the submission of formal input to the Portfolio Committee on Health. Collaboration with other civil society organisations further strengthened a coordinated, evidence-based response. This included supporting the South African Non-Communicable Diseases Alliance with its submission, helping to reinforce a unified civil society voice in support of stronger tobacco control legislation.

School and community outreach initiatives supported by the project reached more than **2 800** people, including **2 527** learners and over **300** community members. These engagements raised awareness of the health risks associated with tobacco and nicotine products and highlighted tobacco industry marketing tactics. The initiative also mobilised 10 parents of school-going learners who committed to advocating in support of the Tobacco Control Bill, extending advocacy from awareness into community action.

We strengthened advocacy by creating opportunities for people with lived experience of tobacco-related harm to share their stories. Survivor-led videos were incorporated into parliamentary advocacy and shared through CANSA's digital communication platforms, bringing a powerful human perspective to the evidence supporting stronger tobacco control measures and helping to build public awareness and support for the Bill.

World No Tobacco Day - 31 May

CANSA joined the global community in marking World No Tobacco Day 2025, under the theme 'Unmasking the Appeal: Exposing Industry Tactics on Tobacco and Nicotine Products.' In support of the campaign, we highlighted how the tobacco and nicotine industries use appealing flavours, deceptive product designs and targeted marketing to make harmful products, particularly vaping products, attractive to teenagers and younger children. The campaign reinforced CANSA's commitment to exposing these tactics, raising awareness of the associated health risks and protecting young people from tobacco and nicotine use.

Cancer Alliance

The Cancer Alliance is a group of cancer control non-profit organisations and cancer advocates. The alliance members have a common mandate to provide a platform where cancer civil society can speak with one voice and be a powerful tool to effect change for all South Africans affected by cancer. The CANSA CEO is an executive member of this alliance. Furthermore, our Head of Advocacy is one of three members on the Technical Working Group that focuses on the World Health Organisation's Cervical Cancer Elimination Strategy.

As a member organisation of the Cancer Alliance, CANSA contributes to protecting and advancing the rights of people affected by cancer. Patients, loved ones and caregivers are referred to CANSA through the Cancer Alliance and other channels when they experience challenges such as delays in treatment, difficulty accessing medicines or unaffordable treatment and care. CANSA's Advocacy team assesses these requests and provide appropriate support, which may include engaging with treatment centres or relevant healthcare authorities on behalf of patients, providing information and guidance, and referring individuals to CANSA counselling or other support services where needed. Through these interventions, CANSA helps individuals navigate barriers to care while recurring or systemic concerns also inform our broader advocacy priorities.

National Cancer Institute: We continue to advocate for the establishment of a National Cancer Institute (NCI) to help strengthen and coordinate South Africa's response to cancer. An NCI could provide national guidance on cancer care, help identify where healthcare professionals, facilities and services are most needed, and support effective planning as National Health Insurance (NHI) is implemented. This would help ensure that resources are directed where they can make the greatest difference in improving access to quality cancer care and outcomes across the country.



Building a National Cancer Research strategy

We are contributing to a new multi-stakeholder initiative bringing together academic, research and government partners to develop a National Cancer Research and Innovation Strategy for South Africa. Through participation in provincial workshops, national meetings and expert consultations, CANSA is helping to ensure that future cancer research priorities respond to the needs of patients, healthcare services and policymakers. CANSA's CEO, Head of Research and Head of Advocacy have contributed to the development of the strategy, with the CEO also invited to participate in an expert review of the draft strategy.

Strengthening Public Health through policy engagement

CANSA continued to engage with government and regulatory bodies on policies that can reduce cancer risk and improve access to affordable care. This included advocating for zero VAT on essential cancer medicines, alongside broader measures to address medicine affordability, pricing transparency and access.

We further contributed evidence and expertise to parliamentary processes on stronger regulation of tobacco and electronic delivery systems, supported action to reduce public exposure to hazardous agrochemicals, and provided input on trade and sugar-related policies that have implications for public health. Through these engagements, CANSA continues to advocate for policies that protect communities, reduce cancer risk and improve equitable access to cancer care.

Advocating for access to oncology treatment in Gauteng

CANSA continues to support the Cancer Alliance and its partners in advocating for timely access to radiation oncology services in Gauteng. This follows legal action addressing the prolonged treatment backlog affecting more than 3 000 cancer patients, which resulted in a landmark court ruling finding that the Gauteng Department of Health had failed in its constitutional obligations to provide access to these essential services.

During the reporting period, the Gauteng radiation oncology case remained an important focus in the national conversation around equitable and timely access to cancer treatment. While a subsequent court ruling required greater transparency regarding the extent of the patient backlog, ongoing appeals have delayed implementation, with the matter now proceeding to the Supreme Court of Appeal.

The case continues to highlight significant challenges within oncology service delivery and reinforces the importance of accountability, sustainable solutions and the constitutional obligation to ensure that cancer patients have access to the treatment they need.

Department of Health

CANSA engages with the National Department of Health (NDoH) to provide essential cancer-related services and advocate for fair and equal access to cancer treatment for all. Our staff and volunteers are often mobilised to participate in health activities, health screenings, counselling, testing and health education talks. Several of our infographics and some health promotion materials, include the NDoH logo to further promote awareness.

Partnering with Provincial Departments of Health

Our Advocacy team regularly lobbies and engages with the Departments of Health and aims to establish partnerships with key national and provincial stakeholders. We advocate for the training of primary health professional care workers on the top five cancers for men and women. This will help with the early detection of cancer in the primary health settings and early access to cancer treatment. The focus is mainly with the Provincial Departments of Health and our CANSA Service team implements the activities in the provinces.

The Provincial Departments of Health in the Northern Cape, Free State, KwaZulu-Natal, Mpumalanga and Western Cape have signed memoranda of understanding with CANSA. We continue to engage with the remaining provinces.

National Department of Health Multi-stakeholder Forum

Our Head: Advocacy has been nominated to serve in the forum to promote transparency and multi-stakeholder engagement, regarding the availability of medicines which commenced from the period of October 2025 to the end of March 2028.

The forum acts as an advisory body to assist the Minister in finding solutions to improve access to availability of medicines through enhanced transparency, equity, efficiency, responsiveness, and accountability in the supply chain, as well as to monitor and evaluate the implementation of the National Strategy to Improve Medicine Availability.

Ministerial Advisory Committee Meeting on Medicine Availability

Our Head: Advocacy attended the in-person stakeholder engagement hosted by NdoH in June 2025. The purpose was to promote transparency and multi-stakeholder engagement regarding medicine availability. The meeting was attended by private sector e.g. pharmaceutical and the departments of health representatives.

National Cancer Registry (NCR)

A partnership is established between CANSA and the NCR who are the main source of national cancer incidence data in South Africa. The partnership includes training workshops between CANSA, NCR and the Department of Health. The data is beneficial to CANSA to promote the latest cancer statistics, cancer research, and for educational purposes and to inform decision making in both the public and private sector for cancer risk-reduction, control and treatment policies and practices.

Roche global lung cancer patient council

Our Head of Advocacy represents South Africa on the Roche International Lung Cancer Council.

Innovative Pharmaceutical Association South Africa (IPASA)

CANSA's Head: Advocacy presented at the multistakeholder forum on Patient Access to Medical Innovation under the topic 'Voice of the Patient in Determining the Right to Quality Healthcare and Outcomes'. The forum assembled policymakers, clinical societies, funders, various associations, and patient advocates, in tackling the challenges as well as the opportunities that patients in the country receive to enhance their life-saving treatments they need without experiencing delays.

Cancer Voices SA – Building Tomorrow's cancer care, today

Cancer Voices SA is a structured national advocacy initiative designed to mobilise cancer survivors, caregivers, volunteers and other stakeholders to engage directly with policymakers in advancing equitable cancer care in South Africa. Inspired by international best-practice model of the American Cancer Society Cancer Action Network, the programme seeks to position cancer as a national public policy priority and advocate for stronger cancer risk reduction and early detection, appropriate funding allocation, and equitable access to quality treatment and care.

Reflecting CANSA's Integrated Report theme, 'Building Tomorrow, Today', Cancer Voices SA is about turning lived experience into advocacy action today to help shape a more equitable and responsive cancer-care environment for the future. The initiative is planned for implementation in three provinces: KwaZulu-Natal, Gauteng and the Western Cape.

Partnering Today to Build Tomorrow's Impact

CANSA's ongoing work is strengthened through the support of partners who share our commitment to improving cancer awareness, support and access to care. Over the years, many organisations have contributed to CANSA reaching its 95-year milestone, while also helping us 'Build Tomorrow, Today' by investing in initiatives that strengthen our future impact. Among these partners is AstraZeneca, whose grant funding during CANSA's 95th anniversary year is supporting enhanced visibility, outreach and public education. This includes branded visibility materials, educational resources, expanded outreach platforms and awareness initiatives aimed at increasing recognition of CANSA's services and extending our reach into communities where support is needed most. Through partnerships such as these, we honour 95 years of impact while building a stronger foundation for the communities we will serve in the years ahead.

Bristol Myers Squibb Foundation

With funding of more than R1.85 million from the Bristol Myers Squibb Foundation (BMSF), CANSA relaunched its Multiple Myeloma Programme in KwaZulu-Natal during the 2025/26 financial year, strengthening psychosocial support, patient navigation, education, clinical support and accommodation for patients receiving treatment at Victoria Mxenge Hospital.

Since implementation began in August 2025, the programme has delivered 279 counselling and education sessions, conducted 161 Quality of Life assessments, and reached 340 people through community awareness initiatives. These interventions have helped improve understanding of multiple myeloma, encourage earlier health-seeking behaviour and address stigma associated with the disease. Importantly, the programme has also strengthened referral pathways and access to cancer care for predominantly rural and underserved communities, complemented by accommodation and supportive services provided through CANSA Care Homes.

Looking ahead, CANSA is working to expand accommodation capacity at the CANSA Mkhuhla Care Home through a partnership with the Sibaya Trust. Funding has been approved for planned renovations that will enable more patients travelling for treatment to access safe, supportive accommodation and care.

Footprints 2 Africa

CANSA established a new partnership with Footprints 2 Africa, a UK-based NGO, to improve access to safe and reliable stoma supplies for ostomates across South Africa. The partnership responds to the ongoing need for appropriate ostomy products, as many individuals continue to rely on uncomfortable and unsafe makeshift alternatives. The first shipment, received in October 2025, included 5 000 assorted pre-cut and uncut ostomy bags, together with essential accessories such as barrier wipes, seals, rings, belts, pastes, fusion sticks, dry wipes, banana elastic tape and urine night bags. Through this collaboration, CANSA is helping to restore dignity, improve quality of life and strengthen practical support for people living with a stoma.

Alcohol awareness linked to cancer

Alcohol intake is known to increase the risk of cancer and may enhance cancer progression, interfere with cancer treatments and increase cancer-related mortality. As part of our key health messages, we highlight that individuals have the power to lower cancer risk by making healthy lifestyle choices and that drinking any type of alcohol (even in small amounts) increases the cancer risk. We further highlight the toll that alcohol takes on bodies and how it affects those around them.

Union for International Cancer Control (UICC)

As a long-standing member of the Union for International Cancer Control (UICC), CANSA benefits from access to global cancer-control knowledge, learning opportunities and developments, with relevance to Africa. Our membership also provides opportunities to contribute CANSA's experience and perspectives to international cancer advocacy and collaboration. CANSA is actively represented in key UICC structures. Our CEO serves on the UICC Global Advocacy Consultation/Advisory Group, which brings together advocacy-focused member organisations to strengthen collaboration and help shape UICC's representation in global health forums. Two members of CANSA's Marketing and Communication team also serve on the World Cancer Day Advisory Group, contributing to the development of this important global awareness campaign.

At the UICC World Cancer Leaders' Summit in Melbourne in November 2025, CANSA's CEO served as a table host, facilitating discussions aimed at strengthening international collaboration in cancer control.

We also contributed feedback towards the World Cancer Declaration 2025–2035, ensuring that our perspective forms part of the global conversation on future cancer priorities. The Declaration closely aligns with CANSA's focus on cancer risk reduction and early detection, stronger health systems, reduced cancer mortality and more equitable access to quality cancer care.

DONORS, SPONSORS AND SUPPORTERS

We thank each sponsor, donor or supporter who contributed to our Service in this period:

- American Cancer Society
- The Association of Palliative Care Practitioners of South Africa (Palprac)
- Blood SA
- Breast Health Foundation
- Bristol Myers Squibb Foundation
- Cancer Alliance
- Campaign for Tobacco Free Kids
- Campaigning for Cancer
- Childhood Cancer Foundation South Africa (CHOC)
- Department of Dermatology – University of Kwa-Zulu Natal (UKZN)
- Diabetes South Africa
- Doctors without Borders South Africa (MSF)
- Gauteng NCD Forum
- Heart and Stroke Foundation of South Africa
- International Papilloma Virus Society
- South African Medical Research Council
- National Council Against Smoking
- National Departments of Health, Basic Education and Health Promotion
- Non-Communicable Diseases Alliance of South Africa and Global
- Oncology Buddies
- Patient User Network
- Peoples's Health Movement of South Africa (PHMSA)
- Protect our Next (PON)
- South African Tobacco Free Youth Forum (SATFYF)
- Section 27
- Sefako Makgatho University – Africa Tobacco Industry Monitoring (ATIM)
- Treatment Action Campaign
- Union for International Cancer Control (UICC)
- UKZN Department of Public Health
- World Lymphoma Coalition

A hand is holding a smartphone, and several glowing social media icons (hearts and thumbs up) are floating above the screen, suggesting digital engagement or promotion. The background is dark and blurred.

PROMOTING THE CANSA BRAND

PROMOTING THE CANSA BRAND

One of our strategic objectives is to enhance and influence the image of CANSA through an effective marketing and communication strategy to create top-of-mind awareness of value propositions and to achieve preferred non-profit leader status.

Building Tomorrow, Today – Promoting and strengthening the CANSA brand

As CANSA celebrates its 95th anniversary, **'Building Tomorrow, Today'** reflects our commitment to protecting and strengthening the trust, credibility and recognition established over nearly a century, while ensuring that the CANSA brand remains relevant and accessible in a rapidly changing communication environment.

In the fourth year of our strategic plan, Marketing and Communication continues to build awareness of CANSA and its value to South Africans through credible cancer information, proactive media engagement, strategic partnerships, health and fundraising campaigns and an expanding range of digital and owned communication platforms. At the same time, we actively manage and monitor the CANSA brand to safeguard its reputation and strengthen CANSA's position as a trusted voice on cancer control.

As traditional media and audience behaviour continue to evolve, so too does CANSA's communication approach. By combining established media relationships with our website, social media, newsletters, podcasts, WhatsApp and other digital platforms, we are creating more direct and diverse ways to reach, inform and engage our audiences.

Every media engagement, campaign, partnership and piece of credible cancer information shared helps strengthen awareness, build relationships and connect people with CANSA's services and support. By investing in the strength and relevance of the CANSA brand today, we are building the visibility, trust and engagement needed to sustain our impact tomorrow.

Adapting to a changing media landscape

The combined media exposure value for the reporting period amounted to R59.39 million, compared with R82.56 million (as measured by Newsclip's advertising-value equivalent) in the previous year, representing a decline of approximately 28%. This decrease should be viewed within the context of South Africa's rapidly changing media landscape. Traditional media continues to face significant pressure, with shrinking newsrooms, journalist retrenchments and the closure or consolidation of publications reducing the number of journalists and traditional platforms available to cover health and non-profit sector stories. At the same time, audiences are increasingly consuming information through social media, video platforms, digital news sources and other online channels.

While CANSA continues to maintain strong relationships with journalists and proactively pursue earned media opportunities, our communication approach is evolving alongside these changing audience behaviours. Greater emphasis is being placed on reaching audiences directly through CANSA's own communication platforms, including social media, newsletters, the CANSA website, WhatsApp Channel, digital content and the On the CANSA Couch podcast.

These platforms enable CANSA to communicate credible, evidence-based cancer information directly to its audiences, while extending the reach and lifespan of content beyond traditional media coverage. Journalists and media organisations also increasingly follow CANSA's digital platforms as a source of information and potential news content.

This diversified approach allows CANSA to remain visible and relevant in an increasingly fragmented media environment, combining the credibility and reach of earned media with the immediacy and accessibility of CANSA's own communication channels.

CANSA enjoys the pro bono services of Newsclip, who provide news analyses of coverage received through print, online and broadcast platforms nationally. Through regular updates, we're able to monitor and report on exposure received. It enables us to show, for example, that our key messages are being received by most communities, reaching even rural and under-resourced regions, and those areas with limited access to health services.

Media training

Ongoing media training is provided to staff, lead volunteers and cancer survivors by our Marketing and Communication team to ensure we optimise our key messages. Media spokespeople are trained to conduct interviews on cancer risk reduction in isiZulu, isiXhosa and Sesotho, as well as English and Afrikaans.

Strengthening media partners

CANSA continues to establish and maintain strategic media partnerships to increase visibility of the CANSA brand and create ongoing opportunities to communicate credible cancer information, key health messages and promote our services. These relationships extend across radio, print, digital, retail, pharmaceutical, health and lifestyle media. Regular opportunities include monthly interviews with Radio Laeveld, coordinated interviews and content support for OFM and Radio Kragbron, and continued collaboration with Caxton, where a new CANSA advertisement has been submitted for another period of complimentary advertising space across several provinces. The Marketing & Communication team supports these partnerships by providing relevant content, expert sources and coordinating interviews, while amplifying resulting coverage across CANSA's own communication platforms.

CANSA has also established or maintained relationships with a broad network of media and communication platforms, including RetailMed, Plus50, Pharmacy Magazine, Profusion Media, Your Wellness Matters, Mzansi Health, SA & Beyond, GIA Glamour Magazine, Clicks, Dis-Chem, Link Pharmacies, Miladys, Public Sector Magazine, Mini Mag, LifePlus Medical Magazine, Sangerwood, TTL Media, Lifewise Medical Magazine, Cape Town TV, Bathic Publications, The Good Newspaper, Global Brands Awards Podcast and health site, WellBeings Africa.

CANSA has a profile on the forgood platform, which helps connect people to causes they wish to support, giving the opportunity for higher visibility of needs in terms of cash or in-kind donations, and opportunities to volunteer. forgood also makes free training available to CANSA staff through its partnership with various organisations.

We partner with the Oncology Buddies magazine published bi-monthly, specifically supporting the section catering for cancer awareness, education and support and regularly feature 'Frequently Asked Questions' articles about certain cancer types. CANSA's service offerings are included in the annual Cancer Survivor Guide and its online version.

South African health stakeholders

CANSA is represented by the Head of Advocacy, Health Specialist and Patient Advocate and the Head of Marketing and Communication, on official WhatsApp groups managed by South African Health Stakeholders and the National Department of Health regarding any recent health developments.

Enhancing online communication channels

We optimise online channels to deliver our advocacy, key health messages and information regarding national fundraising projects and activities. In addition, CANSA makes extensive use of social media platforms for specific campaigns, Teams and Zoom sessions, email, e-newsletters and established WhatsApp groups.

CANSA's podcast, 'On the CANSA Couch', recorded 13 episodes during the reporting period, distributed on our website, PodBean, Spotify, Apple Podcasts and YouTube Podcasts.



CANSA WhatsApp channel – connecting directly with our communities

In June 2025, CANSA officially launched its dedicated WhatsApp Channel, creating another direct and accessible way to connect with the broader public, cancer patients, survivors, caregivers, volunteers, donors and supporters. Since its launch, the Channel has attracted more than 700 followers.

The platform enables CANSA to share credible cancer information, health and awareness messages, service information, campaigns, events and organisational updates directly with followers on a platform they already use in their daily lives. Importantly, it also strengthens CANSA's ability to counter misinformation by providing content that can be easily shared while remaining clearly identifiable as originating from a trusted CANSA source.

As audiences increasingly turn to mobile and digital platforms for information, the WhatsApp Channel provides CANSA with another valuable opportunity to extend our reach, strengthen engagement and keep credible cancer information accessible and shareable.

Dry and Detect Towel initiative

As part of breast cancer awareness, PEP retailer continued its partnership with CANSA, building on last year's Dry & Detect Towel Initiative with an important addition – for every pink towel sold, PEP donated R1, resulting in R170 000 towards CANSA. An estimated half a million towels, hand towels and face cloths were donated in the previous reporting period, to CANSA Care Centres across the country to help remind women to check themselves – keeping breast self-exams top of mind when their tops are off. Each towel includes a tag containing crucial information on conducting self-exams, along with a QR code that links to an educational microsite featuring further resources. The towel serves as a gentle reminder that early detection of breast cancer can significantly improve survival rates.

Interactive community engagement

CANSA has a fully interactive website providing reliable and accurate information. We also make use of social networking platforms and online fundraising tools to stay in touch with our stakeholders. We use an online communication platform, Touchbase Pro, that provides direct electronic marketing, design and targeted email and mobile messaging. Google Ads is utilised, giving CANSA up to USD10 000 worth of search engine advertising free of charge per month. This sponsorship resulted in over 60 000 impressions on our website.

www.cansa.org.za

CANSA's website (consisting of **1 567** published posts and **231** pages to date, totalling **1 798** web pages) provides information on care and support services for cancer patients, loved ones and caregivers, coping with cancer, types of cancer prevalent in SA men, women, children, teens and young adults, treatment, carcinogens and possible carcinogens, nutritional guidelines regarding cancer, screening and testing for cancer, and how to lower the risk through leading a balanced lifestyle. In addition, it features a CANSA infographic and video gallery and information regarding CANSA supported research, Advocacy services and how the public can get involved in supporting CANSA. We offer an interactive and quick response 'ASK CANSA' button on all website pages to allow the public to interact with our Help Desk efficiently. Furthermore, the website provides links to the CANSA eShop and fundraising sites: CANSA Shavathon, CANSA Relay For Life, Cuppa For CANSA and CANSA Active.

The site currently includes over **330** fact sheets (on more than **182** types of cancer), including position statements, also covering the following topics: conditions giving rise to cancer, nutritional guides for cancer patients, information about carcinogens, lowering cancer risk, screening, treatment and coping with cancer.

The top 10 Fact Sheets and Position statements downloaded:

TOP 10 FACT SHEETS AND POSITION STATEMENTS DOWNLOADED	TOTAL
Soursop (Graviola) Position Statement	38 014
Alternate Cancer Therapies (Risks) Position Statement	11 618
Rooibos Tea – Health Benefits Fact Sheet	9 931
Botox Use by Cancer Survivors Fact Sheet	8 892
Alternate Cancer Therapies (Risks) Fact Sheet	7 772
Sutherlandia Frutescens Position Statement	6 834
Sodium Benzoate & Vitamin C Position Statement	6 729
Radiofrequency Electromagnetic Fields Exposure Position Statement	6 507
Dangers of Meat Cooked At High Temperatures Fact Sheet	6 086
Palmitoleic Acid (Omega-7) Fact Sheet	5 970

Interaction and engagement remain constant, especially during international and national campaigns. Most visited pages were: /cansa-care-centres-contact-details/, /donating-human-hair-to-make-wigs-availability-of-wigs/, /cansas-care-support/cancer-risk-reduction-screening/, /volunteer-application-form/, /lra/, /contact-us/, /hubbly-bubbly-or-hookah-smoking-increases-cancer-risk/, /cansas-care-support/, /screening-services/

Engaging by numbers

- **20** media releases distributed reaching over **7 964** media partners.
- **21** e-newsletters distributed reaching over **535 343** subscribers.
- On the CANSA website, almost **489 000** pages were viewed by **226 274** unique visitors with over **286 284** visits.
- Posts on all CANSA social media platforms were viewed nearly **9.7 million** times by members of the public

Our pages on how to reduce cancer risk proved popular with continued interest in the risk of smoking hubbly bubbly. Our online Lifestyle Cancer Risk Assessment is used regularly and was completed by more than **287** people during the reporting period totalling **2 172** since its launch in 2020.

Social networking platforms

Social networking continues to be a valuable platform for CANSA's interaction with our stakeholders. We have a presence on Facebook, Twitter, Instagram, LinkedIn, TikTok, YouTube and Pinterest which garnered **9 683 978** impressions during the reporting period. Further, we use SlideShare to share information with the public.

CANSA keeps maintaining its Facebook presence in regional communities. Our seven provincial Facebook pages have a following of nearly **84 500** followers to date, and our national Facebook page has nearly **38 500** followers. LinkedIn, prove popular and growing, with an increase of more than **58%**, while Instagram, TikTok and Pinterest grew on average with **18%** in our follower base in the period of review X (formerly known as Twitter) provides a communication base in a more instant timeframe, especially during events or global commemoration days e.g., #WorldCancerDay, however a slight decline in following is shown, on par with global trends. YouTube and SlideShare continue to be a focus to make available our videos, podcasts and slide decks respectively showing our health information, advocacy and services.



Online care and support

Facebook groups for 'CANSA Cancer Survivors - Champions of Hope South Africa' (adult patients and loved ones) and 'CANSA TLC – Childhood Cancer Support' (parents / guardians of children, teens or young adults with cancer) are aimed at individuals with specific needs and serve as a support and counselling platform for cancer survivors, their loved ones and those affected by cancer. The group format is suited towards member inputs, discussion and participation, and serves as a platform to share care and support between members. These groups have a 'family feel' as members are quick to encourage and share advice with fellow members. CANSA shares fact sheets and information regarding our services and refers members to online national support offerings or regional CANSA Care Centres for support.

There is also a Facebook support group, 'CANSA Caring for Caregivers of Cancer Patients in South Africa', for family caregivers of cancer patients. We share information aimed at helping caregivers nurture themselves, as well as fact sheets and information about our services to help them care for their patients. Caregivers are invited to share their story and wisdom with others in the group.

A growth of nearly **5%** on average was shown in membership of these groups in 2025/26.

CANSA help desk

Our trained help desk officers continue to empower, inform and support patients, their caregivers, families and friends by providing up-to-date and credible information about cancer and resources in a personalised, confidential and timely manner.

Our help desk facilitates info requests from the toll-free line, emails to info@cansa.org.za, 'Ask CANSA' emails via our website, website comment functionality, Facebook Support Groups, CANSA's seven regional Facebook pages and dedicated WhatsApp lines in English, Afrikaans, isiXhosa, isiZulu and Sesotho while the phone service is available in English, Afrikaans, isiXhosa and isiZulu. The help desk manager onboards new national staff and volunteers regarding the CANSA Referral Registry and CANSA website with a view to facilitate effective internal referrals of clients and improve client satisfaction.

The monthly help desk report shows trends in terms of information requested from the public and this is used to help improve CANSA's service offering. In addition to this a report showing the most popular CANSA Fact Sheets / Position Statements has been introduced for the same purpose.

Our help desk responded to 7 997 enquiries for support and information via telephone, WhatsApp, email, website comments and social media

The top five categories that we received the most enquiries about:

- Hair Donations - **622**
- Tele Counselling - **343**
(recommended service to clients)
- General Screening - **330**
- Tax Certificates - **294**
- Clinical Counselling - **231**

The top five cancers most asked about - breast, colorectal, prostate, cervical and lung cancer. CANSA has dedicated health awareness campaigns regarding these cancers that educate and raise awareness.

The top languages

- English - **5 254 enquiries**
- English (African) - **883 enquiries**
(the client communicates in English, which is possibly their second language)
- Afrikaans - **347 enquiries**
- isiZulu - **175 enquiries**
- isiXhosa - **105 enquiries**
- SeSotho - **57 enquiries**

Giving thanks

We extend our sincere appreciation to our dedicated suppliers maintaining CANSA's brand presence, especially during the period in review and most providing services at reduced rates:

- Limegreen (graphic design and print)
- AO Design (website and design)
- Downes Murray International (individual giving programme)
- EP Digital (streaming, video and radio production, photography, design)
- StoryGround (video and radio production)
- Likhanyile Group (translation services)



FINANCIAL RESOURCES

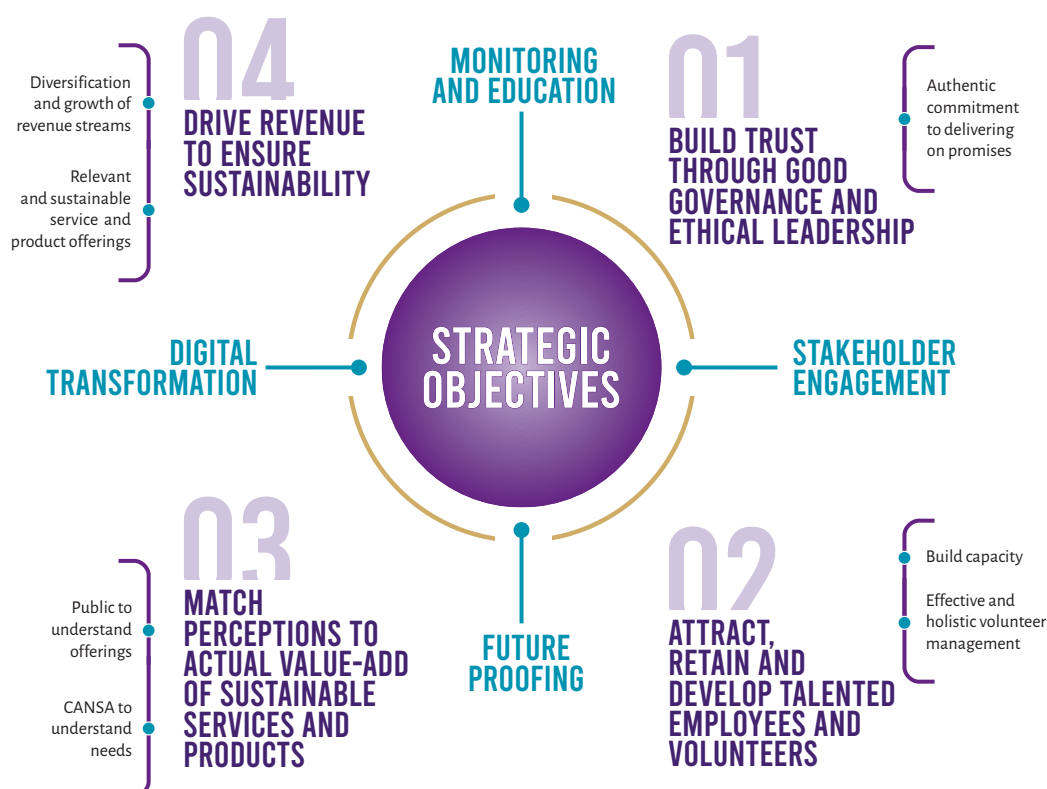
WHAT ARE CANSA'S FINANCIAL RESOURCES?

The financial resources entrusted to CANSA enable us to turn the generosity and support of donors, partners, volunteers, communities and other supporters into meaningful action for people affected by cancer. Income generated through donations, sponsorships, fundraising initiatives, services, merchandise and other activities supports our research, education, advocacy, screening, care and support programmes, while helping to sustain CANSA's ability to deliver its mission over the longer term..

Building Tomorrow, Today through Sustainable Income

'Building Tomorrow, Today' is reflected in CANSA's commitment to generating sustainable income that enables us to deliver meaningful impact today while strengthening the organisation for the future. Every rand raised and every partnership developed contributes to sustaining CANSA's work and extending our reach across South Africa.

As CANSA celebrates its 95th anniversary, our focus remains on strengthening and diversifying income streams, nurturing long-term partnerships and creating opportunities for people and organisations to support our work. The resources we generate today help strengthen CANSA's ability to continue delivering its mission into the future.



CHIEF FINANCIAL OFFICER'S REPORT

Financial health underpins CANSA's mission. Sound financial management enables us to sustain services for people affected by cancer, educate the public and advance life-changing research while maintaining the trust of those who provide and rely on our resources.

The 2025/26 financial year presented both opportunities and challenges. Low economic growth and pressure on household finances affected giving, while rising input costs and demand for CANSA's services continued to place pressure on our resources. At the same time, new income opportunities and operational efficiencies supported our efforts to strengthen sustainability. Against this backdrop, CANSA remained focused on prudent financial stewardship and protecting its capacity to deliver on its mission.

Strengthening financial governance and data integrity

During the year we continued to implement our digitisation and automation strategy, including integration across our financial and donor reporting systems. This investment is improving the quality and timeliness of information available for decision making.

Reducing manual processing and improving data reliability also supports stronger internal controls and audit readiness, while providing management and the Board with more reliable financial information on which to base decisions.

Diversifying revenue and building resilience

Diversifying CANSA's revenue base remains central to strengthening financial sustainability and liquidity. We continued to rebalance our fundraising approach away from higher-cost traditional models, while developing and expanding alternative income-generating opportunities.

This approach is intended to reduce reliance on individual sources of funding and strengthen CANSA's resilience in a challenging fundraising environment. During the year, growth in several income streams helped offset weaker donation income and supported the organisation's overall financial position

Our strategic value creation

Careful management of working capital, financial assets and the cost base remains important in maintaining CANSA's liquidity and financial resilience. Effective supply chain management and ongoing monitoring of expenditure support the responsible use of resources while enabling CANSA to sustain service delivery.

During the year, CANSA's investment portfolio grew by approximately 13%. The total market value of our property portfolio was R37.7 million, while reserves totalled R129million. CANSA's relatively low reliance on debt further supports its financial stability.

CANSA also secured R8.9 million in earmarked funding for key service support programmes and operations, together with R4.3million in in-kind donations. These contributions provided additional resources for programme delivery and helped relieve pressure on operational expenditure.

Financial results for 2025/26

CANSA ended the financial year on 31 March 2026 with a surplus of R18.6million, comprising R11.6million from operations and R7 million from research. Revenue declined by 0.8% to R93.1million.

The year's results demonstrate the importance of maintaining a diversified income base. Donations and general income declined by R8.8million to R31.2million, while growth was recorded across several other income streams. Bequests, fund development income, national and provincial project income and investment revenue all contributed to the year's financial performance and helped offset weaker donation income.

CANSA's balance sheet remained strong at year-end, supported by its property and investment portfolios and relatively low reliance on debt funding.

Going concern

The Board and management are satisfied that CANSA remains a going concern. This assessment takes account of the organisation's financial position, liquidity, diversified income base, asset and investment base, and ongoing measures to manage costs and improve operational efficiency.

As of 31 March 2026, freehold land and buildings had a market value of R37.7 million and a carrying value of R6.6 million. CANSA's investment portfolio stood at R96.9 million, compared with R86.9 million in the previous year. Working capital continues to be actively managed, while changes to the operating model implemented during the year are intended to improve efficiency and manage costs in the prevailing economic environment.

Looking ahead, CANSA will continue to prioritise liquidity, maintain reserves appropriate to its risk profile and carefully manage the resources required to sustain delivery of its mission

Information technology

Information technology continued to play an important role in supporting CANSA's operations and strategic objectives during 2025/26. Technology is increasingly an enabler of service delivery, operational efficiency, information management and organisational resilience.

During the year, CANSA strengthened its IT governance and management arrangements, including the establishment of an IT Steering Committee to support the coordination and monitoring of technology strategy, cybersecurity, digital transformation initiatives and IT-related risks. Internal IT capacity and key technology processes were also strengthened.

Investment in technology infrastructure included improvements to voice and communication services, network connectivity, cybersecurity controls and business continuity arrangements. Continued development of key business systems, including Active Donor and CANSave, supported operational effectiveness and stakeholder service delivery, while additional solutions were

introduced to strengthen contract and complaints management. CANSA also began introducing artificial intelligence tools to support productivity and collaboration. As the use of these technologies develops, appropriate governance, information security and risk management will remain important considerations

Key projects implemented in 2025/26

The principal technology initiatives implemented during the year included:

- **Voice and connectivity:** implementation of a Voice over IP, fibre and internet connectivity with LTE failover, together with a firewall security upgrade to strengthen communications resilience and cyber-security.
- **Alternative energy:** Projects aimed at protecting critical systems against power interruptions and supporting continuity of essential services.
- **Business systems:** Continued implementation and development of Active Donor, CANSave, contract management and complaints management systems to strengthen information management and service delivery.

Key accounting policies and compliance matters

CANSA applies accounting policies consistently to support reliable financial reporting and responsible stewardship of the resources entrusted to the organisation. Compliance with applicable financial and regulatory requirements is incorporated into governance and reporting processes.

Property and equipment. CANSA continues to monitor and manage its property and equipment portfolio and periodically obtains independent valuations of its property assets.

- **Debtors' management**
Effective debtor management remains important to CANSA's financial management. During the year, debtor reporting was centralised and consolidated to strengthen monitoring, reporting and collection processes.
- **Inventory management**
Inventory amounted to R4.6million at year-end, compared with R6.5 million in 2024/25. The provision for obsolete and damaged inventory increased to R158 000, compared with R67 000 in the previous year, primarily relating to expired Shavathon sprays. CANSA continues to explore opportunities to work with distribution partners to extend reach while reducing stockholding levels, associated risks and costs.
- **Monitoring our costs**
Expenditure is reviewed and approved in accordance with CANSA's delegation of authority. Operational costs increased by 12% during the reporting period, reinforcing the importance of ongoing budget management, contract management, supply chain efficiencies and expenditure monitoring.

Service income model

Income generated through CANSA's services contributes to financial sustainability while supporting the delivery and accessibility of cancer care and support. Service income is derived from services provided through CANSA facilities, including Care Homes, Care Centre screenings and Stoma services, as well as community-based services such as mobile health clinics, roaming nurse screenings, partnership programmes and corporate wellness initiatives.

During 2025/26, these activities generated R8 million in service income. CANSA also receives ad hoc donations from community members in support of its services.

During the year, CANSA implemented a revised stoma strategy aimed at improving service volumes, customer experience and operational efficiency. Key operations were centralised to support improved delivery times, credit management and stock management. These changes are intended to strengthen both the quality and financial sustainability of CANSA's stoma services.



FINANCIAL SUSTAINABILITY

CANSA's ability to sustain its mission depends on maintaining a diverse and resilient funding base. Public support, corporate partnerships, fundraising activities, service income, trusts, bequests and other income-generating initiatives collectively provide the resources required to support our programmes and operations.

During 2025/26, CANSA continued to strengthen and diversify these sources of income. Key developments included:

- growth in fundraising initiatives despite challenging economic conditions;
- continued development of merchandise and service-related income;
- the use of telesales through the CANSA Donor Line, within the requirements governing the responsible use and protection of personal information;
- growth in trust income;
- continued contributions from bequests; and
- the appointment of two new CANSA Seal of Recognition partners.

The commitment of CANSA's volunteers, donors, sponsors, partners and communities remains fundamental to these efforts. Their financial and non-financial contributions enable CANSA to sustain existing programmes, explore new income opportunities and extend the reach of its work.

Fundraising projects

CANSA Relay For Life – Communities creating impact

Introduced in South Africa in 2005, CANSA Relay For Life remains one of CANSA's flagship community fundraising and awareness programmes, bringing cancer survivors, caregivers, volunteers, teams and communities together in support of people affected by cancer while raising vital funds for CANSA's work. Events are organised by volunteer committees and facilitated by CANSA staff partners.

The 2025/26 season was launched at a national volunteer leadership summit in Nelspruit under the theme 'Rise Together Against Cancer'. The Summit invested in CANSA's staff and volunteer leaders through training, mentorship, recognition and strategic planning, equipping them to strengthen CANSA Relay For Life events in their communities. The theme subsequently carried through to several events during the season, reinforcing the spirit of collective action against cancer.



2025/26 Impact Created

- **20** CANSA Relay For Life events hosted nationwide
- **1 856** cancer Survivors participated
- **869** caregivers participated
- More than **720** teams took part
- Over **R3 million** raised for CANSA

These results demonstrate the continuing strength of CANSA Relay For Life as a community-led movement that not only generates essential fundraising income, but also creates opportunities to celebrate survivors, recognise caregivers, raise cancer awareness and mobilise communities in support of CANSA's mission.

Part of a global movement

Relay For Life is managed internationally by the American Cancer Society and takes place in approximately 36 countries across six continents, connecting millions of participants in a shared commitment to cancer awareness, support and fundraising. CANSA continues to receive recognition for delivering high-quality Relay experiences that honour survivors, celebrate caregivers and remember loved ones lost to cancer.

Global Heroes of Hope

The Global Heroes of Hope programme recognises exceptional cancer survivors who use their personal journeys to inspire communities and advocate for cancer awareness. CANSA nominations form part of an international initiative coordinated through the global Relay For Life network. The programme highlights survivor stories that encourage hope, resilience and early detection while showcasing the impact of community support throughout the cancer experience. In November 2025, this great honour was bestowed on new ambassadors, Izak Bellingan (East London), Lavona Spiers (Gqeberha), Vivienne Van Der Schuur (Mitchells Plain) and Eliza-Marie van Lille (Tshwane).

CANSA Relay Advisory Team (RAT)

CANSA acknowledges the dedication and leadership of the Relay Advisory Team (RAT), a national team of volunteer leaders who help guide the strategic growth and sustainability of the Relay For Life programme.

Special recognition is extended to: Riaan Loubser- Chairperson, Freda Botha (also serving on the Global Heroes of Hope panel), Anand Gounden, Wenda Bennett and Amesha Manilal.

These committed volunteers work alongside CANSA sustainability staff and community Relay committees to strengthen volunteer development, support succession planning, improve event delivery and ensure the long-term growth of Relay For Life across South Africa. Their leadership continues to inspire volunteers and communities to unite under the Relay mission of celebrating survivors, remembering loved ones and fighting back against cancer.



CANSA Shavathon – turning solidarity into action

CANSA Shavathon remains one of CANSA's most recognised and participative national fundraising and awareness campaigns, giving South Africans a simple yet highly symbolic way to show solidarity with people affected by cancer while raising vital funds for CANSA's work. Through shaving or spraying their hair, paying a 'Bail Out' donation, volunteering or raising funds online, individuals and teams can participate in a way that works for them. Shavathon also provides popular team building and volunteer opportunities for companies, schools, tertiary institutions and community organisations, helping to extend cancer awareness while encouraging collective action and giving.

The 23rd CANSA Shavathon season, held under the theme 'Be Courageous,' once again brought together shopping centres and malls, workplaces, schools, tertiary institutions, volunteers, staff, learners, parents and supporters across the country. Importantly, Shavathon has evolved beyond a once-a-year national event into a year-round fundraising and awareness campaign. Increasing participation by workplaces, schools and other organisations throughout the year has extended the campaign's reach and created more opportunities for communities to support CANSA.

Every shave, spray, donation, volunteer hour and fundraising initiative contributes to the wider impact of Shavathon – raising R3 597 036 for CANSA's care and support programmes while keeping cancer awareness visible in communities across South Africa.

Outstanding school fundraisers – Building Tomorrow, Today

The involvement of schools in CANSA Shavathon gives young people an opportunity to turn cancer awareness into meaningful action. By participating, raising funds and encouraging others to get involved, learners are helping CANSA Build Tomorrow, Today while developing a strong culture of community involvement, compassion and social responsibility.

We proudly recognise our top-performing schools for their exceptional fundraising efforts during the 2026 campaign - Tyger Valley College, Afrikaans Hoër Meisieskool and St Stithians College. These schools generated the highest fundraising income among participating schools and demonstrated the important contribution young people can make in supporting people affected by cancer and helping to sustain CANSA's work for the future.

Corporate Shavathon partners

We extend our appreciation to the many organisations that hosted Corporate Shavathons during the year. By mobilising employees, customers and communities, these partners help extend the reach of CANSA Shavathon, raise vital funds and strengthen awareness of CANSA's care and support services.

We particularly recognise the continued support of:

- Nedbank Foundation
- The Local Choice Pharmacy
- Discovery
- Momentum
- Sanlam Foundation
- Sasol
- Tsogo Sun establishments and properties, including Suncoast Casino and staff-led initiatives

We also thank all participating companies and workplace teams across South Africa whose involvement helps turn collective action into meaningful support for people affected by cancer.

Always committed, CANSA's loyal brand partners Aerosol Cosmetics, Urban Supply and Newsclip went the extra mile to ensure that CANSA could execute CANSA Shavathon events.

Cuppa For CANSA

The Cuppa For CANSA 2025 campaign, themed 'High Tea in Paris', encouraged supporters to host social gatherings with family, friends and colleagues while raising funds for CANSA. Approximately 30 hosts participated nationwide, raising more than R2.5 million for CANSA's cancer care and support programmes. Five Roses, the official Cuppa For CANSA partner, sponsored tea, limited-edition mugs and hostess competition prizes.

CANSA's flagship High Tea events were hosted in Tshwane, Durban, George, Gqeberha and Paarl, while additional High Tea in Paris events took place across South Africa. These elegant fundraising occasions combined entertainment, inspiration and community engagement while generating vital support for CANSA's work. Rozanne McKenzie (Co-Host The Drive with Rob & Roz on Jacaranda FM, voice artist, presenter, producer) was the MC, joined by entertainer, Juanita Du Plessis at the event in Tshwane.

CANSA gratefully acknowledges the support of financial sponsors National Brands (Five Roses), SPAR, Alvi Armani, AVBOB and Urban Supply. We further appreciate the numerous speakers, entertainers, MCs and volunteers who contributed to the success of the events.

Mrs South Africa partnership

CANSA's annual partnership with the Mrs South Africa Pageant continued to generate valuable fundraising support during the reporting period. A total of 21 finalists chose CANSA as their charity of choice, hosting fundraising activities during September and October and collectively raising more than R319 000 in support of CANSA's work.

Among the finalists, Stellie Taute raised more than R72 030, earning her the Mrs SA CANSA Charity 2025 title in recognition of her outstanding fundraising contribution.

CANSA Active and national sporting events

CANSA Active remains an important income stream with significant potential for future growth. South Africa's strong participation in sporting and recreational activities provides CANSA with valuable opportunities to promote regular physical activity as part of a balanced lifestyle that can contribute to reducing cancer risk, while simultaneously raising funds to support our work.

CANSA's presence at national sporting events also extends beyond fundraising. These events provide opportunities to increase awareness of CANSA and its services, promote our Corporate Wellness Programme and CANSA Seal of Recognition, and introduce participants to tools such as the CANSA Lifestyle Risk Assessment.

The CANSA Active online fundraising platform further extends the programme's reach by enabling individuals participating in sporting and active lifestyle events to raise funds on CANSA's behalf. The growing number of CANSA Active Champions choosing CANSA as their charity of choice helps build greater visibility, supporter engagement and fundraising opportunities.

During the 2025/26 financial year, CANSA Active and national sporting initiatives generated R6 968 248 in income. Several planned projects shifted into the new financial year due to scheduling within the national sporting calendar, providing further fundraising opportunities in the year ahead.

Run, walk and cycle highlights

CANSA Active continued to use major sporting events and community-based activities to combine fundraising with cancer awareness, healthy lifestyle promotion and increased visibility for CANSA.

- **Absa RUN YOUR CITY Series** - CANSA Active remained a charity of choice for the Absa RUN YOUR CITY Series 2025, staged across five cities – Gqeberha, Cape Town, Durban, Tshwane and Johannesburg. The series attracted more than 60 000 runners, while CANSA raised just over R226 225. The partnership has been secured for the 2026/27 financial year, providing further opportunities to grow participation and fundraising. CANSA thanks Stillwater Sports and sponsors Absa, PUMA South Africa and Chery South Africa for their continued support.
- **Sanlam Cape Town Marathon** - Although the Sanlam Cape Town Marathon was cancelled in October 2025 due to inclement weather, CANSA Active Champions still raised R40 000 through online fundraising, complemented by an additional R50 000 donation from Sanlam. CANSA's presence at the Sanlam-sponsored expo stand also provided valuable visibility and an opportunity to promote CANSA Active merchandise.
- **Pink Cradle Cycle** - The Edenglen Cycling Club hosted its annual Pink Cradle Cycle in the Cradle of Humankind, Gauteng, in October 2025, raising an impressive R200 000 for CANSA. More than 300 social cyclists and 10 corporate teams participated, with Old Mutual continuing its annual sponsorship of the event.
- **Totalsports Two Oceans Ultra and Half Marathon** - The annual Totalsports Two Oceans Ultra and Half Marathon remains an important platform for CANSA Active to generate income through charity entries, recruit CANSA Active Champions and increase CANSA's visibility. CANSA's exhibition presence also provides an opportunity to engage runners and supporters and showcase CANSA Active merchandise.
- **Pink Xtreme Trail Run** - Celebrating its 10th year in October 2025, the annual Pink Xtreme Trail Run at Vrede en Lust Estate raised R550 070 for CANSA.
- **CANSA Colour Walk** - The first CANSA Colour Walk was hosted at Century City, Cape Town, in February as part of CANSA's World Cancer Day activities. The new CANSA Active concept provides an accessible and engaging way for communities to combine physical activity with cancer awareness and support for CANSA. Building on the inaugural event, the model has potential for regional expansion, with further CANSA Colour Walks already confirmed for Durban and Cape Town.



Cycling highlights

Cycling continued to be a strong component of CANSA Active, combining significant fundraising with corporate participation, cancer awareness and opportunities for supporters to champion CANSA through physical activity.

- **Absa Cape Epic** - Six teams proudly represented CANSA at the Absa Cape Epic Mountain Bike event, collectively raising an outstanding R1.4 million. The continued involvement of corporate teams and donors has helped grow the campaign and strengthen the Absa Cape Epic as an important CANSA Active fundraising platform. A highlight was the participation of the CANSA Warriors, the first CANSA team to include a multiple myeloma cancer Survivor, who shared his personal experience as part of the campaign and helped bring greater meaning and visibility to the fundraising effort.
- **Ride For Hope** - In March 2026, the Ride For Hope team cycled from Johannesburg to Cape Town over seven days, raising an impressive R180 000 and significantly exceeding its original fundraising target. CANSA gratefully acknowledges the cyclists, team leader and support crew who continue to initiate these long-distance cycling challenges in support of CANSA.
- **ReboundSA Bounce-A-thon** - CANSA Seal of Recognition partner ReboundSA, representing the physical activity category, hosted its fifth national Bounce-A-thon in October 2025. Rebound studios across the country participated, combining physical activity with national awareness and support for CANSA.
- **Old Mutual Double Century** - A team of 2 CANSA Active cyclists represented CANSA at the Old Mutual Double Century in November, proudly wearing CANSA Active branded cycling shirts and raising R80 435. Their participation combined fundraising with valuable brand visibility at this prominent cycling event.

Swimming highlights

CANSA Active was represented by 39 swimmers who took on the 8 Mile aQuellé Midmar Mile Charity Challenge in February 2026, resulting in a R283 081 donation to CANSA. The continued growth of this annual initiative is driven by the dedication of CANSA Active swimmers and lead volunteers Lance Fraser and his family, working alongside CANSA's national and regional teams. Their commitment has helped build the campaign year on year, combining an exceptional personal challenge with meaningful fundraising support for CANSA.

Go Wild highlights

The CANSA Active Go Wild category creates opportunities to engage supporters through a broader range of physical and recreational activities, encouraging active lifestyles while raising funds and awareness for CANSA.

- **Nia Africa** - CANSA Seal of Recognition partner Nia Africa celebrated Women's Month by hosting special Nia events during August 2025, combining movement with cancer awareness and support for CANSA. Building on these events, the initiative aims to expand into additional regions, creating further opportunities to grow participation, awareness and fundraising.
- **Pink Golf Day** - The Kimberley Golf Club hosted its inaugural Pink Golf Day in support of CANSA, raising R20 000. The event introduced another community-based fundraising opportunity within CANSA Active while engaging golfers in supporting CANSA's work.

National CANSA Active merchandise

CANSA Active introduced refreshed merchandise designs during the reporting period, strengthening the brand's visibility at sporting events while creating additional opportunities for supporters to identify with and support CANSA. The range includes cycling shirts, running T-shirts, arm sleeves and headwear available in five colours. The new cycling shirts were showcased at major cycling events in March, including the Cape Town Cycle Tour and Absa Cape Epic. The expanded range of CANSA Active running T-shirts, headwear and arm sleeves will be rolled out at key events in the new financial year, including the 2026 Two Oceans Marathon and Absa RUN YOUR CITY Series.

Available for purchase through the CANSA eShop, the merchandise provides another opportunity to grow the CANSA Active brand, generate income and enable supporters to visibly champion CANSA while participating in the activities they enjoy.

CANSA Active and regional fundraising initiatives

CANSA continues to benefit from the dedication of community organisations, schools, clubs, media partners and active ambassadors who raise awareness and funds while promoting healthy lifestyles.

SAGES Golf days

The South African Golfing Seniors (SAGES) remained one of CANSA's most loyal fundraising partners. During the 2025/26 season, SAGES branches across South Africa hosted 27 CANSA Golf Days, collectively raising R995 028 in support of CANSA's programmes and services. Numerous regional tournaments and golf days were hosted nationwide, demonstrating the ongoing commitment of SAGES members to the fight against cancer.

OFM PinkTober and Bowling4Boobies

Radio OFM once again partnered with CANSA for its annual 'PinkTober' campaign, including the popular Bowling4Boobies corporate bowls series hosted in Bloemfontein, Vereeniging, Welkom, Hartswater and Klerksdorp. The campaign exceeded expectations, raising R1.2 million for CANSA through bowling events, listener donations, corporate participation and community fundraising activities, while also sharing important cancer awareness messages and survivor stories across Central South Africa.

Bowling clubs and community events

CANSA gratefully acknowledges the support of Munnies Bowling Club, Sunnyside Bowling Club, and numerous other bowling clubs that hosted fundraising bowls days and community events in support of cancer awareness and education initiatives. Community-driven events, including church and local fundraising activities such as those supported by Kerk-in-Suid, continue to play an important role in supporting CANSA's work.

Stand Up for CANSA

As part of CANSA's drive to diversify fundraising and awareness opportunities, the Soweto Comedy Festival – Stand-Up for CANSA brought entertainment and purpose together in March 2026, with proceeds supporting CANSA Care Homes for cancer patients receiving treatment away from home. The event featured leading South African comedians David Kau, Trevor Gumbi, Eugene Khoza, Kedibone Mulaudzi, Tall A\$\$ Mo, Chris Forrest and Tumi Morake, using the power of comedy to engage new audiences while raising awareness and funds for CANSA's care and support services. A total of R35 000 was raised.

Mediclinic 'Shades of Pink' walks

Mediclinic partnered with CANSA to host Shades of Pink Walks in Kimberley and Bloemfontein, bringing communities together to raise breast cancer awareness and promote early detection. Participants also had access to health screenings, breast examinations and wellness information.

School swimathons

Young people once again demonstrated their commitment to making a difference through CANSA Active events. Midstream College hosted its second CANSA Swimathon, encouraging community participation through a 12-hour relay swim in support of CANSA. Southdowns College successfully hosted its fourth CANSA Active Swimathon, a 24-hour endurance swimming event that brought together learners, families and supporters in support of cancer awareness and fundraising. Collectively, they raised R119 890.

Special events

CANSA's regional teams and volunteers continue to identify creative fundraising opportunities that enable different communities and age groups to participate in supporting our work. Initiatives include Jail n Bail events, community and street collections, Toktokkie projects, Debutante programmes and other locally organised activities.

These initiatives provide opportunities to raise funds while strengthening community participation and awareness of CANSA's work. During the reporting period, a group of Debutantes in Mbombela raised just under R164 000 through their fundraising and awareness activities.

Online giving

Online fundraising provides supporters with a flexible way to raise funds for CANSA through their own networks and initiatives. Through CANSA's presence on the GivenGain platform, supporters can create and manage individual fundraising campaigns and, where applicable, choose a specific CANSA national project to support. CANSA also uses platforms such as BackaBuddy and Quicket to support online fundraising and event-related activities. Its partnership with forgood provides additional opportunities for supporters and organisations to contribute through fundraising, donations of goods and services, volunteering and other forms of support.

Charity shops

CANSA Charity Shops provide a sustainable source of income for CANSA while promoting community support and environmental sustainability through the sale of donated pre-loved goods. Funds raised directly support CANSA's cancer care and support services, including patient accommodation, transport, counselling, health awareness and community outreach programmes for those affected by cancer.

During 2025/26, CANSA operated five Charity Shops located in Bloemfontein (Free State), Pretoria (Gauteng), Durban (KwaZulu-Natal), Nelspruit (Mpumalanga) and George (Western Cape). CANSA remains grateful to the donors, volunteers and customers whose continued support enables the Charity Shops to make a meaningful contribution to CANSA's mission of reducing the impact of cancer in South Africa.

Cause-Related Marketing and Corporate Social Investment partnerships

CANSA's cause-related marketing (CRM) and Corporate Social Investment (CSI) partnerships continue to play an important role in supporting cancer awareness, education, screening, care and support services across South Africa. Through strategic collaborations, fundraising campaigns, sponsorships and social investment, our partners provide valuable financial and practical support that helps extend CANSA's reach and impact.

City Lodge Group Hotels

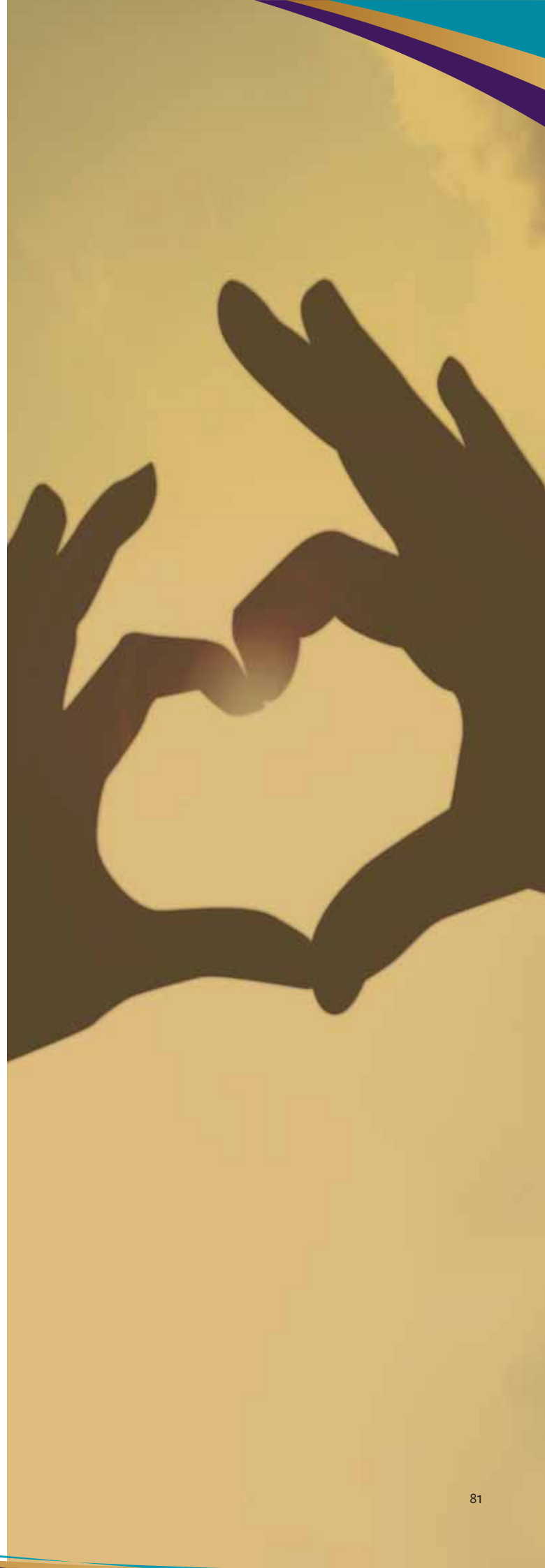
A longstanding CANSA partner, City Lodge Group Hotels continued its support of CANSA's fundraising programmes and community initiatives, contributing R30 861 during 2025/26. Over the years, the Group has contributed more than R2.36 million to CANSA, demonstrating the significant value of sustained corporate partnerships.

Dove Body creams promoting breast cancer awareness

Dove came on board as a CANSA partner through its Real TLC campaign, turning an everyday skincare routine into an opportunity to encourage women to perform regular breast self-examinations. Limited-edition Dove Body Cream tubs sold through selected retailers featured a QR code linking women to a CANSA guided breast self-examination tutorial, while a portion of proceeds supported CANSA's education and patient support work. The campaign was further amplified through digital content featuring influential South African women, helping CANSA extend its breast health and early detection messaging to new audiences.

Airlink—CANSA's domestic travel sponsor

CANSA acknowledges Airlink as a domestic travel sponsor. By supporting domestic air travel, the partnership helps CANSA extend its operational reach and enables employees to connect with activities and stakeholders across the country more efficiently.



Our valued CRM and CSI partners

CANSA also appreciates the support received during the reporting period from Nu Leaf Brands, Grandslots CSI, Capesoft, Investec, Southern Africa Philanthropy Foundation (SAPF), Vodacom Foundation, Trappers, SICAD, MUTAS, Relate, The Vegan Chef and Alvi Armani.

We thank all our CRM and CSI partners for their generosity, commitment and shared investment in CANSA's work. Together, these partnerships strengthen our ability to reach communities and contribute towards reducing the impact of cancer in South Africa.

Partnerships supporting our sustainability

CANSA's financial sustainability is strengthened by a diverse network of corporate partners, sponsors, donors, sporting and fundraising partners, schools, community organisations and individuals. Their financial and in-kind contributions, fundraising efforts and access to platforms and communities help generate the resources that enable CANSA to deliver its cancer awareness, education, screening, care and support programmes. We gratefully acknowledge their contribution during the reporting period.

Corporate and business partners

Absa · Advanced Professional Services (Pty) Ltd · Aerosol & Cosmetics Works · Airlink · Altron Digital Business · Amka · AVBOB · Bayer · BASF · Bean Baskets · Bidvest Food · Bidvest McCarthy · Bioderma · Biotronik South Africa (Pty) Ltd · Caltex · Chery South Africa · CHG Function Hire · Clover · Consortium Shipping · Creative Elements Division of TSS (Pty) Ltd · Discovery · Efficient Insure Advisory Services · Enza Construction · Everton Construction & Engineering · Europcar · Falke · Field Fresh · Fig Distribution · Forest Hill City · Fresh Stop · FutureTrack Mining Advisors (Pty) Ltd · Guardrisk · Himoina Southern Africa · Hollard · InteliGro (Pty) Ltd · Iquip · Ippon Solutions · K. Carrim Tiles and Sanitaryware (Pty) Ltd · Kia Motors South Africa (Pty) Ltd · King Price Insurance · Kroones · Lactalis SA · Matus, a Division of Brandcorp (Pty) Ltd · Minerals Operations Executive (Pty) Ltd · MMI Short Term Insurance Administration (Pty) Ltd · MMG Mortimer Motor Group – Ford Heidelberg · Momentum Insure Company Limited · NAOS South Africa (Pty) Ltd · Navigare Logistics · NEXUS AG · Nu Leaf · Old Mutual · Old Mutual International · Pick n Pay · Panarottis · Prospect SA Investments (Pty) Ltd · Proshield Security · Prugeria (Pty) Ltd t/a Discovery DCS Pretoria · Puma South Africa · PVM · Rand Automotive & General Distributors · Reckitt Benkiser Pharmaceuticals · Rhenus Logistics · Rugani · Sanlam · Sasol · Sereti · SICAD South Africa (Pty) Ltd · Stewards and Lloyds · Sternlaser · Southern Cross Capital (Pty) Ltd · Swiss Re Africa Limited · Sync Systems Implementation · Takealot · The Local Choice Pharmacies · TWK Agriculture · Unilever · Unique Ventilation and Support Systems (Pty) Ltd · Vodacom · We Buy Cars · WesBank · Xtreme Doors (Pty) Ltd

Sporting and active partnerships

Cape Epic · Cape Town Cycle Tour Trust · Cape Town Marathon NPC · Century City Athletics Club · Edenglen Cycling Club · Enjoy Cycling Collective · G Fitness · Hermanus Cycles · Hewitt Athletics Club · Kimberley Golf Club · SAGES · Stillwater Sports (Pty) Ltd · Swartkop Country Club · Two Oceans Marathon NPC · West Coast Athletics Club

Campaign, fundraising and event partners

Capital Hotel School · Capital Legacy · Da Vinci Art · Danie de Jager Studio · Eezysun Sunscreen · Els Event Architects · Eyezone Optometrists · Free Range Jewels · Gift House · Gourmet Chickens · Heartfeldt Arena · Impact Meters · IQ Accounting · Jenna Clifford · Kieviet Kroon · Kings Hire · Kolonade Retail Park · Kweekkraal Guesthouse · Maslow Hotel – Time Square · Mighty Fine Agency (Pty) Ltd · Miglo · Ocean Freedom Sunscreen · SG Branding · Solar Buddies · Techniblok Sunscreen · The Executive Brokers · The SOX Factory · Toutrek Park · Tsogo Sun · Urban Supply · Vrede en Lust Estate

Schools, education and community supporters

Afrikaanse Hoër Meisieskool · John Vorster Hoërskool · Kerk in Suid · King Edward VII Preparatory School · Midstream College · Reddford House Blue Hills · Reddford House The Hills · Saamspan Primary School · Southdowns College · St Stithians College · St Peter's College – Johannesburg · Tygervally College · UNIGRAD · Voortrekkers Group · Woodhill College

Media, professional and service support

EMS (Gauteng Emergency Services) · International Hotel School · Lekker FM · OFM · Saint Andrews Brokers (Pty) Ltd · ST Couriers · SVI Engineering (Pty) Ltd · SVTA EMV (Ambulance)

Individual donors and supporters

Bastiaan Maartens · Bea Liebenberg · Chrissie Pike · Craving Coffee Team · Johan Klindt · Louwrens Bisschoff · Mathys Roets · Mishka Loesch

Foundations and other supporters

Sanlam Foundation · General Chamber of Commerce

THANK YOU

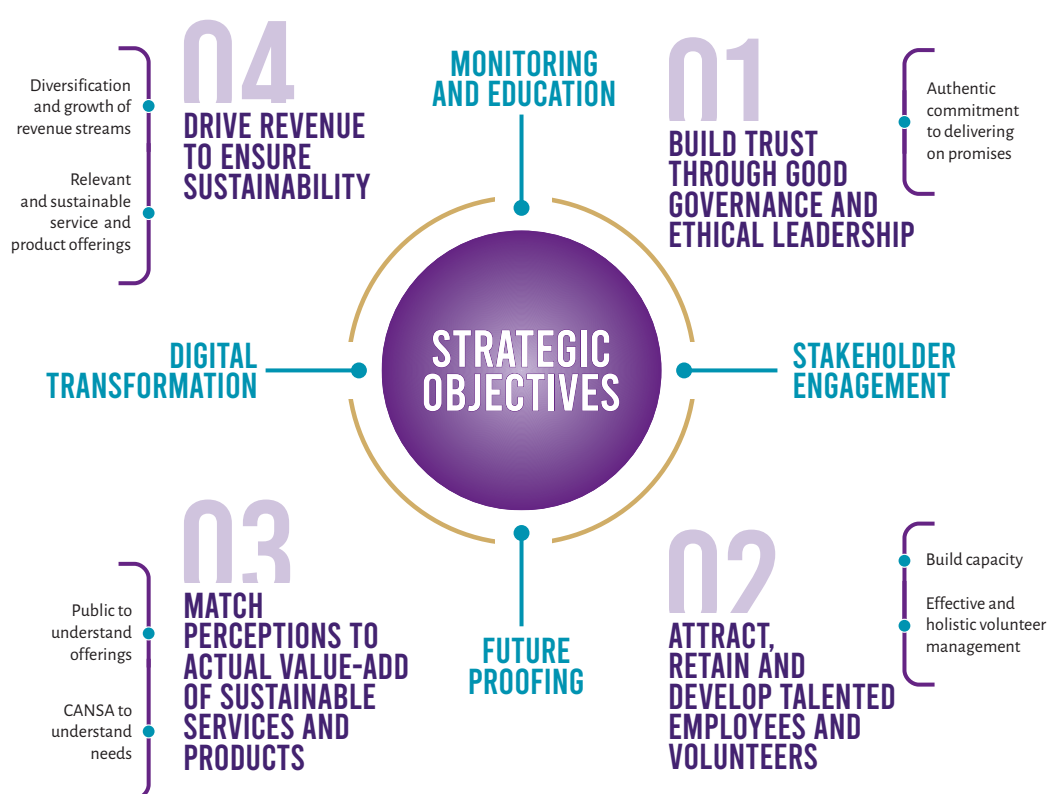


HUMAN RESOURCES

HUMAN RESOURCES

CANSA's human resources are the most important component of our organisation. We rely on their competencies, capabilities, experience, and self-motivation to innovate and fulfil their responsibilities while:

- aligning with and supporting our governance framework, risk management approach and ethical values
- embracing and implementing our strategy
- seeking opportunities to improve processes, goods and services
- strengthening their ability to lead, manage and collaborate.



OUR PEOPLE

One of CANSA's strategic objectives are to optimise our human capital through leveraging and embracing our diversity and creating an environment of care which underpins our high-performance philosophy. We recognise that effective leadership and accountability are important pillars in building trust and a sense of unity among our employees and volunteers.

Our passion for service excellence drives our commitment to continuous improvement, with our people aligning to the values of the organisation.

Stable workforce

Teamwork and collaboration are essential to our future success, and we continue to explore ways to improve internal communication and strengthen our culture of learning and development. We have dedicated time to defining roles and responsibilities and creating an environment where our people are empowered to flourish and explore new perspectives. We appreciate the contribution every employee is making to ensure a meaningful and sustainable future for CANSA.

Staff turnover

CANSA's total staff complement on a month-to-month basis averages 150 to 165 employees (including contract and commission-based employees). CANSA's staff turnover averaged at 1.25% for this year, compared with 1.08% last year and 1.19% the previous year. We believe that this is indicative of a strong sense of loyalty and commitment to our organisational purpose, and a result of the shift in mindset from a surviving organisation to a thriving business.

Employment Equity

CANSA serves a diverse population, and we strive to ensure that our workforce reflects the natural demographics of the communities we assist.

Sectoral employment equity targets have now been set by the Department of Labour (DOL), for the Health Sector, with the promulgation of the 2025 Amendments to the Employment Equity Act. The Employment Equity Plan is in line with the sectoral targets and the national population profile, and our protocols are in place to reach the defined targets.

The Employment Equity statistics below reflect the DOL's sectoral targets for achievement by 2030, and it is an indication of CANSA's commitment to diversity.



OCCUPATIONAL LEVEL	DOL / SECTORAL TARGET DESIGNATED GROUP	AVERAGE STATUS ON DESIGNATED GROUP (MAR 2025 - FEB 2026)	MALE SECTORAL TARGET	MALE ACTUAL (DESIGNATED)	FEMALE SECTORAL TARGET	DEMALE ACTUAL (DESIGNATED)
Executives (Top management)	71.3%	100%	27.6%	50%	43.7%	50%
Senior Management	85.9%	89.2%	39.8%	0.0%	46.1%	89.2%
Professionally Qualified & Specialise Mid-Management (C3 - D2)	95.9%	94.8%	49.8%	7.4%	46.1%	87.6%
Skilled Technical, Academically Qualifies, Junior management & Supervisors (B2 - C2)	95.9%	94%	49.8%	22.0%	46.1%	75.4%

The Employment Equity Committee meets quarterly and manages employment equity targets and goals and assesses any possible barriers. Our employment equity planning and goals form part of our national succession plan, which is based on the retirement dates of managers. A total of 95.31% of CANSA is representative of and aligned to the EE definition of designated groups, and nine white males are employed, which is 5.32% of our workforce.

In terms of our Affirmative Action (i.e. People of Colour) targets, as at the end of March 2026, the following has been achieved:

CANSA Affirmative Action Target	Status at the end of March 2026
• 60% of workforce to be from the disadvantaged (i.e. employees of colour) groups.	69.09%
• 40% of management to be from the disadvantaged (i.e. employees of colour) groups (level D2-D4 gradings)	47.05%
• 30% of senior management to be from the disadvantaged (i.e. employees of colour) groups (levels D5 to F gradings)	28.57%
• 2% of employees with disabilities	3.03%
• 50% of the volunteer corps from the disadvantaged groups	69.9%

The above targets remain challenging to achieve given the high demand for professional skills (such as registered nurses and social workers) against the backdrop of more lucrative remuneration being offered in the private and public sectors. However, we remain committed to our transformation principles and ensure strict management of our employment equity plans and affirmative action goals in accordance with the prevailing legislation.



Remuneration

CANSA's Remuneration Policy sets out its remuneration philosophy. The objective is to ensure a fair and consistent approach to remuneration that recognises the size, complexity and nature of the organisation. Our remuneration strategy has been revised to ensure alignment with this policy over the medium term.

The payment of competitive remuneration is a big challenge for most non-profit organisations. However, benchmarking of salaries is an important component of our human resources strategy.

A market-related salary alignment plan was developed and implemented over the past three years. CANSA uses the Paterson Job Grading System to ensure pay parity.

Performance appraisals are conducted bi-annually, and the results confirm our commitment to learning and development and continued improvement. In line with our high-performance culture, performance appraisal outcomes also strongly influence salary increases.

CANSA's employee benefits are also benchmarked to determine whether CANSA employees obtain value, and to ascertain CANSA's position as an employer of choice. The exercise confirmed that benefits are on par with competitive markets and sometimes exceed market comparisons. These benefits include study leave, special long leave after each five-year period of continuous service of 15 working days, an afternoon off each month, flexitime workdays, and an additional three days paid leave during the December recess period.

Rewards and recognition

Our rewards and recognition programmes aim to underpin our appreciation for the hard work and commitment demonstrated by our employees in continuously striving for excellence. Our Employee Reward Programme recognises an Employee of the Month in each of the following categories: Support Services, Service and Sustainability and General Assistant and Care Homes.

Our Annual Awards Ceremony acknowledges and aims to express our appreciation for the contributions made by our employees in various fields, recognising exceptional performance and achievements and bestowing long service awards.

Our Silver Award winners for the financial year 2024/25 were announced during the October staff meeting and Gold Award winners during the 2025 Annual General Meeting.

Gold award winners

Gold Award Winners 2025

Senior Management	Jane Harries
Advocacy	Goitsehang Babedi
Finance	Jisreel Arries
Marketing	CANSA KZN Team
Middle Management	Carlen Hamman
OHS Representative	Jacqueline Biljon
Service	Anthea Lewis
Care Home	TLC Lodge Tygerberg
Best Service Programme	Training and Clinical Support
Staff Support	Joseph Selemela
Sustainability	Marius de Vries
Teamwork	HR Department
Employee of the Year	Yolandie Roux

Coach, grow and retain talent

We place emphasis on strengthening core competencies and developing our staff through training, coaching and guidance to promote leadership and the realisation of their personal potential. Given our limited training budget, we follow a process of 'training the trainer' to maximise the impact of training and development opportunities.

Departments offer training to staff on aspects such as software applications (Word, Excel and PowerPoint) as well as lifestyle knowledge sharing – social media in the workplace and non-clinical training of cancer and the top five cancers experienced by both men and women.

Our Peer Empowerment Programme has encouraged a growth mindset, fostered mutual understanding of others and developed employee abilities to see multiple perspectives. The presentations provided to employees, are on a voluntary non-recorded basis. The four trained facilitators provide nine engagement sessions per year. Participation has increased over the period under review, with positive feedback received from participants.

The CANSA Workplace Skills Plan for 2025/26 was completed and timeously submitted to the Health and Welfare SETA (HWSETA). Training covered internal, external and department-specific aspects, in line with the financial budget and personal development plans. Workforce Planning is critical in retaining institutional knowledge. We are building our talent pipeline by analysing existing skills and competencies, identifying gaps and implementing personal

development programmes. Executive Business coaching was provided for four senior managers. We continue to build on this important aspect of talent retention, focusing on staff who can take on more senior roles in future.

Policies

Our internal policies give guidance on expected behaviour in line with our corporate values. These policies are regularly reviewed to ensure continued alignment to legislation as well as the CANSA human resources strategy. In the period of review, we focussed on Parental Leave (taking the place of maternity, paternity and adoption leave) and updated the leave policy accordingly, Dress Code and updating of the Complaints Register.

Onboarding

The wellbeing of our employees starts with the onboarding process for new recruits. It includes initiatives to help new employees understand our values, strategy and policies with a view to establishing a sense of belonging and enabling them to make a positive contribution to the organisation as quickly as possible. A revised onboarding programme commenced in January 2026, whereby all new employees receive the organisation's overview and departmental breakdowns within their first month of engagement, and has resulted in positive feedback to date.

Wellbeing

MANCO continues building on the areas of improvement and have included increased communication (departmental meetings, one-on-one engagement, communications on integration, employment equity, email etiquette and the values of CANSA) and trainings (internal, external, management-focused). There has been positive feedback from employees.

Organisational climate survey

The organisational climate survey was conducted in the last quarter of the reporting period. A participation rate of 47% was achieved, and reflected an above average level of satisfaction, engagement and commitment of our employees. The Management Committee (MANCO) is building on the areas of strengths highlighted. The areas of improvement are being addressed with the view to increasing job satisfaction and staff wellness.

Mental health support

CANSA staff have access to the NPower programme managed by the South African Depression and Anxiety Group (SADAG). It includes a dedicated 24-hour NPO mental health and psychosocial support helpline, operated by a team of dedicated counsellors. The toll-free Power helpline is open 24 hours a day, seven days a week, 365 days a year, and counselling is available in all official languages. Psychological first aid is made available to non-profit organisation leaders, staff and volunteers, many of whom experience strain and burnout.

Internal wellness awareness campaign

Wellness and wellbeing are now included as a topic of discussion at the monthly national staff meetings. Our Consultant Dietitian is responsible for giving practical guidance and advice on aspects that can positively shape lives and enhance wellbeing.

Pension fund

We place significant importance on assisting our employees to make sound and informed financial decisions about their retirement. CANSA has established a good relationship with its fund administrators, Alexander Forbes, and ensures that our employees have access to relevant information and advice. Communication between Alexander Forbes and its members is vital, and the Human Resources Department keeps all members informed and up to date with the latest information and changes as received from Alexander Forbes.

Employees retiring within five years were invited to attend retirement readiness seminars. Training for new members voted onto the management committee was also provided.

Zero-tolerance culture and fair labour practices

We subscribe to the principles of fair labour practices, including the right to dignity and privacy and the right to a safe and healthy work environment. CANSA complies with labour legislation and ensures all processes are aligned thereto.

CANSA has a zero-tolerance approach to fraud and corruption. Our management reviews and checks are supported by our internal audit programme to mitigate that misconduct, and non-conformances are timeously identified and remediated.

Disciplinary outcomes are guided by our Disciplinary Code. No dismissal may take place without a formal disciplinary hearing, with the recommended outcome being approved by the executive committee.

During the reporting period, three disciplinary matters concerning workplace conduct, behaviour and compliance with organisational standards were concluded. Following the appropriate disciplinary processes, one matter resulted in dismissal, one in a final written warning, while the employee concerned in the third matter was found not guilty.

Maintaining a safe work environment

Occupational Health and Safety (OHS) is of high importance to CANSA. We have an established health and safety committee, with representatives in each office, in terms of the Occupational Health and Safety Act (No 85 of 1993) and regular compliance assessments are prioritised. OHS files are in each facility with the signed letters of legal responsibility in place as well as first aid and firefighting certificates, organograms and signage. Management ensures that remedial action is taken as soon as reasonably possible once an area for improvement has been identified.



OUR VOLUNTEERS

OUR VOLUNTEERS

Volunteers are an integral part of CANSA, helping us deliver valuable care and services and supporting our fundraising, advocacy and marketing activities. Their contributions include providing companionship to cancer patients, assisting at CANSA Information and Support Desks at treatment centres, facilitating support groups, supporting health promotion activities, volunteering at CANSA Care Homes and providing administrative support. As volunteer management is part of our key strategic objectives, a dedicated Volunteer Programme Manager was appointed in April 2024.

Volunteer development and management

CANSA's employees mobilise, empower, retain, and grow a diverse group of trained volunteers to ensure active engagement that optimises CANSA's governance and operational capacity. Leader volunteers take the lead in communities to offer services to patients, their families, and caregivers. They also raise awareness about cancer risk reduction by conducting talks and holding exhibitions in their local communities, raising funds, promoting our cause and getting involved in advocacy work.

All our volunteers receive prescribed initial orientation, which is usually completed online through self-study, however in some cases, face-to-face orientation is conducted by staff or leader volunteers. They are then offered more specialised training depending on the type of volunteering. A total of **162** new volunteers completed their orientation during the period under review. Ongoing support and guidance are provided to volunteers through several forums.

Communication with volunteers is extremely important. Most volunteers embrace our online communication platforms and use Zoom, Microsoft Teams, email and WhatsApp to stay connected with CANSA staff and with each other in their geographic and project-specific groups. As soon as volunteers are trained, they are added to these platforms where they receive information and engage with each other. They also receive coaching from employees and experienced volunteers.

Well implemented, the volunteer programme has the potential to maximise opportunities and mitigate threats. For this reason, all senior managers directly involved with the volunteer programme regularly evaluate ground-level information received and interpret it to adapt plans for improved implementation.

The programme has six main volunteer categories (administration, advocacy, patient care, health promotion, fundraising and marketing). Volunteer contracts, application forms and online training projects are regularly updated.

Volunteers are encouraged to take ownership within clearly defined parameters to maximise their contributions in their communities. Leader volunteers are required to sign an annual volunteer contract, and all volunteers are compelled to adhere to our commitment and agreement code. CANSA volunteer leadership agreements address the terms and conditions of engagement. This includes the use of intellectual property and other assets, adherence to internal policies

and the commitment by volunteers to not bring the organisation into disrepute. A volunteer complaint policy provides guidance for raising and escalating volunteer concerns through our operational structures as appropriate.

During this reporting period, we worked with **899** volunteers with an average of **70 %** of these volunteers emanating from previously disadvantaged communities. Our volunteer statistics in terms of the definition of designated groups in the Employment Equity Act, was **94.37%**.

Highlights

- Fundraising volunteers assist with fundraising events and opportunities such as selling CANSA merchandise, assisting at CANSA Shavathon events or hosting (and organising) Cuppa For CANSA events. They also form the organising committees for our CANSA Relay For Life events or take part in our CANSA Active campaigns.
- Support group volunteers facilitate support groups either in person or via WhatsApp, usually in the areas in which they live. Many of our support group leaders are also cancer survivors.
- Patient care volunteers run our current (six) CANSA Information and Support Desks at various public hospitals throughout the country. Each Info Desk has a coordinator assisted by a team of volunteers who staff the Info Desks on a roster basis.
- Patient care volunteers also visit patients in their homes to provide support.
- Volunteers visiting patients at home often report issues needing advocacy intervention e.g. when patients don't receive all their medication at clinics. Volunteers are involved in various ways with our CANSA Care Homes, including assisting with administration, arranging pampering or fun events for the patients or arranging in-kind donations to facilitate the day-to-day operations.
- Health promotion volunteers share campaign material on social media accounts and give talks in their local communities as well as assisting employees at corporate wellness days.
- Marketing volunteers share campaign and service information on social media accounts, they further aid with graphic design activities, take part in some events and help service teams.
- Administration volunteers are trained to work on our CANSA online system, assisting personnel to capture data and lighten their workload. They also contribute towards reception work, stock counts and filing and assisting registered nurses with administrative tasks during wellness days at corporate and other venues.
- Volunteers assist with the 'Pink Trees for Pauline' project from August to October, selling pink fabric to wrap trees as well as brightly coloured head 'doeks' and earrings. All funds raised from these initiatives are earmarked exclusively to support cancer patients in various ways (this does not include paying for cancer treatment).

Starting young

We believe that it is important to be able to identify with our younger stakeholders so that we can better understand their evolving landscape. A growing number of young people are engaging in many CANSA programmes, projects and fundraising initiatives. Schools and universities are also being encouraged to promote, support and recognise volunteers in their institutions.

CANSA Volunteer Day

In July 2025, we launched the first CANSA Volunteer Day that will be celebrated annually. This new tradition is dedicated to honouring CANSA's incredible volunteers who selflessly serve those affected by cancer, their families, and communities across South Africa.

Celebrations took place across the country, with regional events inviting volunteers to enjoy entertainment, inspiring talks, and goodie bags. Most of these celebrations were made possible thanks to the generosity of donors who understand the immense value volunteers bring to CANSA's mission. The theme for the inaugural CANSA Volunteer Day was 'Lighting the Way, Leading the Change' – a powerful tribute to the volunteers who go beyond in their service.



Mariette Loots awards

The annual Mariette Loots Cancer Trust Awards exemplify the commitment of volunteers to cancer survivors. CANSA's regional nominations are forwarded to the Mariette Loots Trust's selection committee who selected the award winners based on a stringent grading system. The winners were announced at CANSA's Annual General Meeting in October 2025.

Mariette Loots Friends for life achievement award

Elizabeth Basson - Bonnievale.



It is with deep sadness that we acknowledge the recent passing of Elizabeth Basson in September 2026.

As we honour her with this recognition, we also celebrate more than two decades of extraordinary volunteer service, compassion and dedication to CANSA. Her remarkable contribution and the many lives she touched will remain a lasting part of her legacy.

Merit Award winners

- **Cornelia Matheze** - Cape Town
- **Rudolf Scharneck** - Rawsonville
- **Daphne Kennedy** - Witzenberg
- **Samantha Strauss** - Cape Town



Cornelia Matheze



Rudolf Scharneck



Daphne Kennedy



Samantha Strauss

BECOME A VOLUNTEER

Perhaps you would be interested to join our team as a volunteer? The role can be challenging, stimulating and extremely rewarding. Contact us on info@cansa.org.za, call toll-free 0800 22 66 22 or go to www.cansa.org.za.



NATURAL RESOURCES

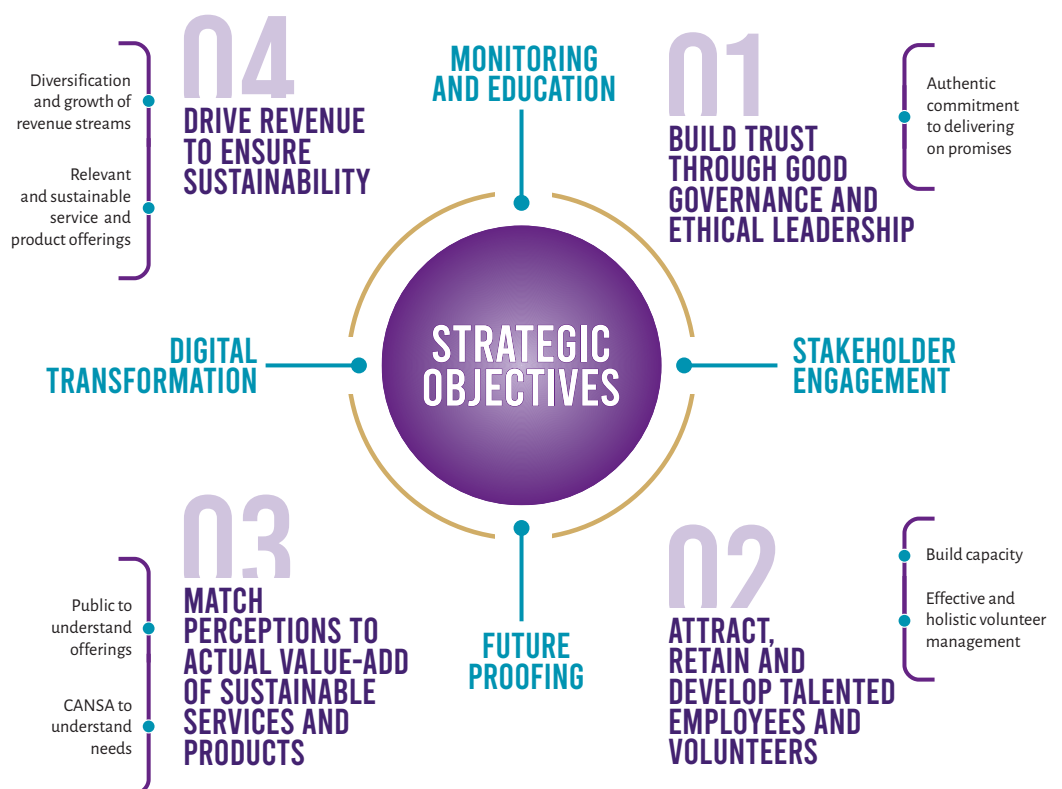
NATURAL RESOURCES

Natural resources comprise all renewable and non-renewable environmental resources and processes that provide goods or services that support the past, current or future prosperity of an organisation, including:

- air, water, land, minerals and forests
- biodiversity and eco-system health.

While CANSA interacts with all six resources to some extent, the use of natural resources in our service offerings is relatively minimal and only has a minor impact on our operations.

Nevertheless, we recognise the importance of ensuring a sustainable world and we make every effort to reduce our environmental impact to conserve natural resources for generations to come.



Striving to reduce our environmental impact

CANSA recognises that responsible stewardship of natural resources is part of our broader responsibility to the communities we serve and to future generations. Our commitment to reducing our environmental impact is not only about operating responsibly; it is also closely connected to our purpose as an organisation fighting cancer.

Environmental conditions can influence human health and contribute to cancer risk. Protecting the environment, reducing harmful exposures and promoting healthier environments therefore complement CANSA's broader work in cancer prevention and risk reduction.

While CANSA's direct environmental footprint is relatively modest, we remain committed to using natural resources responsibly, reducing avoidable environmental impacts and strengthening the resilience of our operations. During the year, this commitment continued to be reflected in initiatives relating to digital transformation, energy and water use, waste management, smoke-free environments, reuse of resources and climate resilience.

Digital transformation and environmental sustainability

CANSA continues to reduce its environmental footprint through the increased adoption of digital technologies, online collaboration platforms, and virtual service delivery. As far as possible, operational activities are conducted online, reducing paper consumption, minimising travel requirements and lowering the organisation's carbon footprint.

The implementation of Microsoft 365, SharePoint Online, Microsoft Teams, OneDrive and CANSave has enabled the transition from paper-based processes to digital workflows, resulting in a significant reduction in printed documents, physical storage requirements, and document distribution costs. Electronic forms, online approvals, digital meeting packs, electronic communication, and cloud-based document management have further reduced reliance on paper and printing resources.

The extensive use of virtual meetings and collaboration tools has reduced the need for inter-regional travel, contributing to lower fuel consumption and greenhouse gas emissions while improving organisational efficiency. In addition, virtual care and support services enable beneficiaries to access services remotely, reducing travel requirements and associated environmental impacts.

Certain CANSA Care Centres operate as fully virtually supported centres in further efforts to lower our carbon footprint. Those in need of our services at these centres can access them from the comfort of their homes or care facilities online without travelling. Electricity usage is also greatly reduced by limiting the need for physical care centres

Through ongoing digital transformation initiatives, CANSA continues to strengthen its commitment to environmental sustainability by conserving natural resources, reducing waste, limiting carbon emissions, and promoting more efficient and environmentally responsible ways of working. This complements existing environmental initiatives including recycling, virtual care centre operations, and responsible waste management practices.

Water resilience

No grey water systems were installed during the reporting period. However, seven facilities were fitted with JoJo tanks connected to municipal water supplies, increasing water storage capacity and supporting uninterrupted service during municipal outages. Looking ahead, CANSA is exploring the phased introduction of decentralised water schemes at offices experiencing high water pressure and shortages.

Recycling waste and environmentally friendly waste disposal

Recycling has been implemented at some CANSA Care Centres, where recycling bins are available for commonly recycled items, such as, plastics, cardboard and glass.

CANSA is supported by Compass Waste, our medical waste service provider. The company shares our high standards of accountability to ensure waste is processed and disposed of in an environmentally sound and responsible manner. Medical waste is treated using Compass Waste's eco-friendly autoclave technology, which involves steam sterilisation at elevated pressures and temperatures to decontaminate microbiological waste. This process is non-toxic, inexpensive and highly effective.





Solar energy and municipal electricity consumption

In April 2025, CANSA successfully installed solar energy systems at nine facilities, including six Care Homes. This milestone accelerates CANSA's transition to clean, renewable energy and further reduces its reliance on municipal electricity. Over the reporting period, municipal electricity consumption across these offices decreased from 331,264.61 kWh in the year ended March 2025 to 272,927.81 kWh in March 2026—a reduction of 58,336.80 kWh, or 17.6%.

Municipal electricity expenditure at the analysed offices declined by R172 769 (10.7%) from R1.617 million in March 2025 to R1.445 million in March 2026. Solar rental costs for the year ended March 2026 totalled R487 690

These promising results reflect improved energy efficiency and a tangible reduction in grid dependence. Continued monitoring is needed to isolate the effect of solar installations from other operational or billing factors.

Tobacco-free environments

CANSA is committed to providing healthy, smoke-free environments across its operations. All CANSA facilities and buildings are designated smoke-free zones, helping to protect employees, volunteers, patients, visitors and other stakeholders from exposure to second-hand smoke and tobacco-related pollutants. This approach recognises that tobacco use affects not only the person smoking, but also those exposed to second-hand smoke and to residual tobacco contaminants that can remain on surfaces and in indoor environments.

Beyond our own facilities, CANSA continues to promote awareness of the importance of smoke-free environments and encourages employers, organisations and the public to support compliance with applicable tobacco-control legislation. This complements CANSA's broader tobacco-control advocacy and cancer risk-reduction work, which is addressed in the advocacy section of this report.

Charity shops – promoting reuse and extending the life of goods

CANSA's Charity Shops demonstrate how fundraising and responsible resource use can work together. Through five Charity Shops nationally, we accept donations of previously loved clothing, household goods, furniture, toys and other reusable items, giving these goods an opportunity for a second life rather than being discarded. By encouraging the reuse and recirculation of goods, the Charity Shops contribute to reducing waste and support the principles of a more circular economy, while also generating sustainable income for the organisation. Funds raised through the sale of donated goods contribute directly towards CANSA's care and support services for people affected by cancer.

This initiative therefore creates value on several levels: extending the useful life of existing resources, providing communities with access to affordable second-hand goods, reducing unnecessary waste and generating income to support CANSA's mission.

Climate-related risks and resilience

CANSA recognises climate change and environmental pressures as emerging risks that may affect both human health and our ability to deliver services effectively. Extreme weather events, including heatwaves, floods, storms and drought, as well as associated water, electricity and transport disruptions, have the potential to affect CANSA facilities, Care Homes, community outreach activities and access to services by people affected by cancer. These risks can be particularly significant for vulnerable communities and people already experiencing barriers to healthcare.

Climate and environmental factors also have implications for cancer risk and prevention. Air pollution is an established risk factor for lung cancer, while excessive exposure to ultraviolet (UV) radiation is a major risk factor for skin cancer. Climate change can also affect environmental and social determinants of health and place additional pressure on health systems and access to healthcare.

CANSA responds to these risks through a combination of risk reduction, operational resilience and responsible resource management. This includes promoting SunSmart behaviour and awareness of environmental cancer risks; reducing unnecessary resource consumption; implementing water-saving and alternative-energy initiatives where feasible; increasing the use of digital platforms and virtual services; maintaining smoke-free environments; encouraging reuse through our Charity Shops; and considering business continuity requirements that support ongoing service delivery during disruptions.

As environmental risks evolve, CANSA will continue to consider their potential impact within organisational risk management and operational planning. Building greater resilience into our facilities, systems and service-delivery models helps protect CANSA's ability to continue supporting people affected by cancer while contributing, within our means, to more responsible use of natural resources.

*Leading
South Africa Towards
A Cancer-free Society*





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